

30 OCT 2015

Notice to “Window XP Users” for Internet Banking System Upgrade

To provide quality service to customers, Bank of China (Hong Kong) will conduct system upgrade in first quarter of 2016. To ensure a better customer experience, please:

- 1) Use Windows XP (SP3) or above versions: Please select “Start” → “Control Panel” → “Performance and Maintenance” → “System” to check the Windows XP version (For details of system upgrade, please refer to the system supplier’s website)
- 2) Install any of the recommended browser versions to login to Internet Banking. For details, please view our “Security Information”

For enquiry, please call our Customer Service Hotline:

- Internet Banking: (852)3988 2388
- CBS Online: (852)3988 2288
- BOCNET (HK): (852)3988 1288
- FI Online: (852)3988 2288