

20 May 2016

Notice of Enhancing Securities Order SMS Confirmation

Enhance Securities Order SMS Confirmation

To upgrade the quality of the service and safeguard the customers' stock trading security, starting from 23rd May 2016, if customers provide a valid mobile phone number to Bank of China (Hong Kong) Limited ("BOCHK"), customers will receive a free "securities order SMS confirmation" after completed a transaction via any channel of BOCHK without prior registration, to inform the securities transaction result timely.

If your mobile number is changed, please update your mobile phone number as soon as possible in order to receive related SMS.

Tips for Internet Banking Security

BOCHK Internet Banking Service provides personal customers with a "Security Device" as the two-factor authentication tool. You can choose to log into the Internet Banking Service using the "Security Device" through "Setting >Security Setting >Login Setting".

To safeguard your Internet Banking and Mobile Banking security, please always keep your personal information (including bank account numbers/login ID and passwords) secure, change your login password regularly and use a higher level of security password. Please do not reveal your login password to anyone or log into Internet Banking through hyperlinks embedded in any emails, and avoid using public computers or public WIFI to check any sensitive information.

For inquiries, please call BOCHK Customer Service Hotline (852)3988 2388.

Bank of China (Hong Kong) Limited