

20 September 2016

Notice of Amendment to Terms and Conditions for Small Value Transfer Service

Thank you for choosing the Small Value Transfer Service (“Service”) of Bank of China (Hong Kong) (“Bank”).

Please be informed that the Bank’s Terms and Conditions for the Service have been revised with effect from 25 September 2016 (“Effective Date”). Please see Part A of the Amendment Details below as regards the summary of the amendments to the Terms and Conditions for the Service. In Part B, details of the amendments are provided for your ease of reference.

Please note that the amendments to the Terms and Conditions for the Service shall be binding on you if you continue to use of the Service on or after the Effective Date. If you do not accept the amendments, we may not be able to continue to provide the service to you. Should you have any enquiry / response regarding the amendments, please call our customer services hotline (852) 3988 2388.

Should there be any discrepancy between the English and Chinese versions of the notice, the English version shall prevail.

Bank of China (Hong Kong) Limited



Part A. Key Amendments of the Terms and Conditions for Small Value Transfer Service

Summary of the amendments / Important Notes		
Part	Condition	Key Amendments
Part 2: Set Up	2.3	<u>Requirement and arrangement on receiving customer notification</u> To enhance customer service and ensure that customers can receive the notification of "Small Value Transfer" transaction, customers are required to switch on the related notification function of the App when using the Service via the App.
Part 3: Fund Transfer	3.5	<u>Arrangement of delivery of confirmation of transactions</u> To set out clearly the arrangement and means of delivery of a confirmation of transactions to the customers and the limitation thereof.
Part 4: Security	4.2	<u>Notification delivery method</u> To set out clearly the means of delivery of notification concerning security information and preventive measures to the customers.

Part B. Details of the amendments of the Terms and Conditions for Small Value Transfer Service

Part	Condition	Amendments
Part 2: Set Up	2.3	<p><u>New Condition</u></p> <p>Customers must switch on the notification function of the Bank's Mobile Banking App ("App") in order to use this service via the App. If In-App Notification cannot or may not be successfully delivered, the Bank will send SMS to the Customers. (the existing Condition 2.3 shall be renumbered as 2.4)</p>
Part 3: Fund Transfer	3.5	<p><u>New Condition</u></p> <p>The Bank will send a confirmation of transactions to the customer via notification function of the App or other means as the Bank thinks fit (such as email, In-App Notification or SMS). The delivery of related confirmation of transactions will be considered successful and valid once they are successfully sent. Without limiting the generality of the above provisions, the customer is required to have Internet access to receive the email or In-App Notification. The Bank will not send the SMS notification to the customer if the In-App Notification has been delivered to the customer's activated/registered mobile device.</p>



Part 4: Security	4.2	<p><u>Amended Condition</u></p> <p>The Bank will deliver notification to customer concerning security information and preventive measures from time to time <i>via the notification function of the App or other means as the Bank thinks fit</i>. The delivery of related notifications will be considered successful and valid once they are successfully sent.</p>
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