

### 有关钓鱼电邮/短讯的重要提示

中国银行（香港）（「中银香港」）提醒客户及公众人士，慎防钓鱼电邮/短讯，意图骗取客户的个人资料及金钱。

近日有骗徒伪装邮政服务/航空公司/速递公司发出钓鱼电邮或短讯，以不同理由要求客户点击电邮或短讯内的超链接进行验证或付费，例如讹称客户有包裹因故无法派递而需额外付费，诱骗客户在该超链接的伪冒网站内输入个人及信用卡数据。

这些虚假电邮、短讯及伪冒网站的超链接会以不同域名出现，如加上不同组合的英文字母、数字或符号，企图误导您及盗取客户的个人及信用卡资料，从而用于非法用途，包括绑定流动支付及服务（例如XXX Pay）后，在本地或海外进行未经授权签帐，或直接以盗取的数据进行未经授权的网上交易。

中银香港重申不会以电话，或电邮、短讯、网上超链接、二维条形码或附件等方式，索取客户的敏感个人资料，包括银行账户数据、网上银行用户名称、登入密码、单次密码或信用卡号码。

本行呼吁客户提高警觉，慎防受骗：

- 请小心保护个人资料，切勿向任何人透露个人资料及密码，包括电话短讯的单次密码。
- 切勿打开来历不明的电邮、附件或超链接。如有怀疑，请即停止操作，切勿输入任何数据，关闭窗口，并向银行查询。
- 切勿将任何数据输入到不明来历的应用程序或网址。
- 如客户曾登入怀疑伪冒网站并提供数据，请即致电中银香港客户服务热线（852）3988 2388（选取语言后，按 3、#、2），并向警方举报。若客户曾透露密码，请立即作出更改。
- 如客户收到有关绑定流动支付及服务或网上银行的可疑讯息，请立即报警求助及与本行联络。

本行会不时于本行网页更新有关诈骗信息提示，详情请浏览 [www.bochk.com/tc/aboutus/fraudalert.html](http://www.bochk.com/tc/aboutus/fraudalert.html)。有关电子银行服务的保安信息，请浏览 <https://www.bochk.com/tc/security.html>。

以下为最近虚假电邮、短讯及伪冒网站的部分截图：



虛假电邮



Dear Customer,

Your package is waiting for delivery. Please confirm the payment [REDACTED] on the link below, the online verification needs to be done in the next 14 days before it expires:

[Follow my package](#)

This email is provided for informational purposes only and does not guarantee delivery of the shipment. Unable to reply to this email. Your e-mail address will only be used for the announcement of the parcel of the above shipment and will not be saved for advertising purposes. If you no longer wish to receive the package announcement, please click here [REDACTED] [Notification Service](#)

[Website](#) [Contact](#) [Impressum](#)



[REDACTED] Mail & Logistics Group



Book a pair of flight tickets for 100 HKD\*; -

██████████ GOV.HK/ONLINE-GATEWAY-Number:

333299 Our reference number: 6859/ 0444

██████████ hk order of 2 x "GOV.HK-POST ██████████"

██████████ ██████████ Airways Limited® ██████████  
██████████ ██████████ mail.com

Dear ██████████ [mail.com](#),

Our company is celebrating 80 years since we have sold our first ticket. We th  
celebrate and to honor our customers that support us by booking with our co

You and a couple of lucky ones have been selected to take advantage of this  
100 HKD\* we are giving away a voucher that can be used to book two tickets  
with your loved one.

Can't wait? [Click here to get started.](#)

The voucher is available for one year from the date it was issued.

The link will be available for 48 hours so better hurry.

This is an automated notification email. Please do not reply to this message.



虛假短訊



█-Ship

由於欠缺資料 我們無法交付您的包裹 編號  
EB008363309HK █ post.cc  
█



偽冒網站

The image shows a browser window with two tabs. The active tab displays a payment page with a 'Payment details' section. The fields include 'Name On Card', 'Card number\*' (with a VISA logo), 'Expiration date\*', and 'CVV code\*'. A green button at the bottom says 'Pay and continue >'. A blue overlay on the right side of the page contains the text 'Redirection to the request please Wait....' and 'Please do not close this tab', accompanied by a loading spinner icon.

Payment details

Name On Card

Card number\*

Expiration date\*

CVV code\*



I have read and accept the above [Terms and Conditions](#) (including the terms contained in the [Disclaimer](#)).

Pay and continue >

Redirection to the request  
please Wait....

Please do not close this tab





### Protect Your Card Online

Protect your card against unauthorized use online -**at no additional cost**. For details, [click here](#)

To use your card, please complete this page. You'll the confirm your own card online.

Amount : 50 HKD\$  
Commerce : [Redacted] Post

The code you entered is not valid or has expired. We have sent you a new code. Please enter the code within three minutes.

SMS KEY :  (Required)

your request is being processed please wait..



中國銀行（香港）有限公司謹啟  
二零二一年四月二十七日