

25 August 2017

Notice on suspension of certain services due to system maintenance

Bank of China (Hong Kong) (“BOCHK”) is committed to providing quality services to customers. To enhance our services, we will conduct system maintenance from **00:30 to 07:00 on 10 September 2017 (Sunday)** (Hong Kong Time). During this period, certain services will be suspended. These include bank websites, Internet Banking, Phone Banking, Mobile Banking, Mobile Application, WeChat Official Account, Automated Teller Machines and other self-service machines. We advise customers to make necessary arrangement in advance and appreciate the kind understanding of customers.

For customer enquiry, please call our Customer Service Hotline (852) 3988 2388.

- End -

About Bank of China (Hong Kong) Limited

Bank of China (Hong Kong) Limited (“BOCHK”) is a leading commercial banking group in Hong Kong with strong market positions in all major businesses. We have the most extensive local branch network and diverse service platforms, including 197 branches, efficient e-channels of over 1,000 self-service machines, as well as Internet and Mobile Banking services. We offer a comprehensive range of financial, investment and wealth management services to personal, corporate and institutional customers. In accordance with the strategic plan of BOC Group, we have been driving our regional development through the acquisitions of Bank of China Limited’s (“BOC”) institutions in Southeast Asia and the establishment of a Brunei Branch. We are actively expanding our business in Southeast Asia and transforming BOCHK into an internationalised regional bank.

BOCHK is one of the three note-issuing banks and the sole clearing bank for Renminbi (“RMB”) business in Hong Kong. With our strong RMB franchise, we are the first choice of customers in this business. Through the deep collaboration with our parent bank, BOC, we provide a full range of high quality cross-border services to multinationals, cross-border customers, Mainland enterprises going global, central banks and super-sovereign organisations.

BOC Hong Kong (Holdings) Limited, BOCHK’s holding company, is one of the largest listed companies on the main board of the Stock Exchange of Hong Kong, with stock code “2388” and ADR OTC Symbol “BHKLY”.