

September 2009

## **Notice about the customer service in “Investment Zone”**

According to the latest requirements of Hong Kong Monetary Authority (“HKMA”), effective from 21 September 2009, Bank of China (Hong Kong) Limited (“the Bank”) will implement physical segregation of its general banking and investment services in all branches. As such, general banking and investment services for customers will be provided in designated separate areas. In addition, based on HKMA’s guideline, bank staff in the “Investment Zone” may offer investment and related wealth management services to customer if the customer has provided consent for the Bank to access and utilize his/her deposit information for investment and wealth management purposes.

If you are identified as our Bank’s existing active investment customer<sup>1</sup>, you can enjoy investment and related wealth management services in the “Investment Zone” automatically upon implementation of the above new arrangement. Our staff in the “Investment Zone” will access and utilize your deposit information when providing comprehensive wealth management and investment services. You may, at any time on or after 21 September 2009, choose to refuse the Bank’s utilization of your deposit information for provision of investment and related wealth management services in the “Investment Zone” at any of our branches<sup>2</sup>.

In order to enjoy the full range of our investment and wealth management services in the “Investment Zone”, inactive investment customers are required to provide consent for our Bank staff to access and utilize his/her deposit information.

Should you have any enquiries, please feel free to contact our branch staff or call our Enquiry Hotline at (852) 3669 3903.

Yours sincerely,  
Bank of China (Hong Kong) Limited

Remarks:

1. Existing active investment customers refer to existing customers with investment transaction (inclusive of securities trading) within the last 3 years via the Bank.
2. If a customer chooses to refuse the Bank’s utilization of his/her deposit information, he/she may not be able to enjoy the full range of our investment and wealth management services in the “Investment Zone” of the Bank.

**The following branches provide a full range of services, including investment services (e.g. funds, bonds, structured deposits, etc.) and general banking services.**

<b>Branch Name</b>	<b>Address</b>	<b>Tel</b>
Hong Kong		
Central District Branch	2A Des Voeux Road Central, Hong Kong	(852)2160 8888
Des Voeux Road West Branch	111-119 Des Voeux Road West, Hong Kong	(852)2546 1134
Shek Tong Tsui Branch	534 Queen's Road West, Shek Tong Tsui, Hong Kong	(852)2819 7277
Happy Valley Branch	11 King Kwong Street, Happy Valley, Hong Kong	(852)2838 6668
Connaught Road Central Branch	13-14 Connaught Road Central, Hong Kong	(852)2841 0410
409 Hennessy Road Branch	409-415 Hennessy Road, Wan Chai, Hong Kong	(852)2835 6118
Sheung Wan Branch	252 Des Voeux Road Central, Hong Kong	(852)2541 1601
Wan Chai (China Overseas Building) Branch	139 Hennessy Road, Wan Chai, Hong Kong	(852)2529 0866
Johnston Road Branch	152-158 Johnston Road, Wan Chai, Hong Kong	(852)2574 8257
Gilman Street Branch	136 Des Voeux Road Central, Hong Kong	(852)2135 1123
Wyndham Street Branch	1-3 Wyndham Street, Central, Hong Kong	(852)2843 2888
Queen's Road Central Branch	81-83 Queen's Road Central, Hong Kong	(852)2588 1288
First Street Branch	55A First Street, Sai Ying Pun, Hong Kong	(852)2517 3399
United Centre Branch	Shop 1021, United Centre, 95 Queensway, Hong Kong	(852)2861 1889
Shun Tak Centre Branch	Shop 225, 2/F, Shun Tak Centre, 200 Connaught Road Central,	(852)2291 6081

	Hong Kong	
Causeway Bay Branch	18 Percival Street, Causeway Bay, Hong Kong	(852)2572 4273
Bank of China Tower Branch	1 Garden Road, Hong Kong	(852)2826 6888
Harbour Road Branch	Shop 4, G/F, Causeway Centre, 28 Harbour Road, Wan Chai, Hong Kong	(852)2827 8407
Wan Chai (Wu Chung House) Branch	213 Queen's Road East, Wan Chai, Hong Kong	(852)2892 0909
Central District (Wing On House) Branch	71 Des Voeux Road Central, Hong Kong	(852)2843 6111
Queen's Road West (Sheung Wan) Branch	2-12 Queen's Road West, Sheung Wan, Hong Kong	(852)2815 6888
Jardine's Bazaar Branch	G/F, Siki Centre, No.23 Jardine's Bazaar, Causeway Bay, Hong Kong	(852)2882 1383
IFC Wealth Management Centre	Shop 3001, Level 3, IFC Mall, 1 Harbour View Street, Central, Hong Kong	(852)2523 8180
Heng Fa Chuen Branch	Shop 205-208, East Wing Shopping Centre, Heng Fa Chuen, Chai Wan, Hong Kong	(852)2897 1131
North Point (Hang Ying Building) Branch	Shop B1, 318-328 King' s Road, North Point, Hong Kong	(852)2887 1199
Quarry Bay Branch	Parkvale, 1060 King's Road, Quarry Bay, Hong Kong	(852)2564 0333
Sai Wan Ho Branch	142-146 Shau Kei Wan Road, Sai Wan Ho, Hong Kong	(852)2886 3344
Lee Chung Street Branch	29-31 Lee Chung Street, Chai Wan, Hong Kong.	(852)2557 3283
Aberdeen Branch	25 Wu Pak Street, Aberdeen, Hong Kong	(852)2553 4165
King's Road Branch	131-133 King's Road, North Point,	(852)2887 0282

	Hong Kong	
North Point (Kiu Fai Mansion) Branch	413-415 King's Road, North Point, Hong Kong	(852)2562 6108
Healthy Village Branch	Shop 1&2, Healthy Village Phase II, 668 King's Road, North Point, Hong Kong	(852)2563 2278
Chai Wan Branch	Block B, Walton Estate, 341-343 Chai Wan Road, Chai Wan, Hong Kong	(852)2558 6433
South Horizons Branch	G38, West Centre Marina Square, South Horizons, Ap Lei Chau, Hong Kong	(852)2580 0345
Kam Wa Street Branch	3 Kam Wa Street, Shau Kei Wan, Hong Kong	(852)2885 9311
Taikoo Shing Branch	Shop P1025-1026 , Chi Sing Mansion, Taikoo Shing, Hong Kong.	(852)2967 9128
North Point Branch	Roca Centre, 464 King's Road, North Point, Hong Kong	(852)2811 8880
Shau Kei Wan (Po Man Building) Branch	260-262 Shau Kei Wan Road, Shau Kei Wan, Hong Kong	(852)2568 5211
North Point (King's Centre) Branch	193-209 King's Road, North Point, Hong Kong	(852)2286 2000
<b>Kowloon</b>		
Pak Tai Street Branch	4-6 Pak Tai Street, To Kwa Wan, Kowloon	(852)2760 7773
Waterloo Road Branch	Shop A2, Man Kee Mansion, 86 Waterloo Road, Kowloon	(852)2363 9231
Wong Tai Sin Branch	Shop G13, Wong Tai Sin Plaza, Wong Tai Sin, Kowloon	(852)2327 8147
Nga Tsin Wai Road Branch	25 Nga Tsin Wai Road, Kowloon City, Kowloon.	(852)2383 2316
Choi Hung Road Branch	58-68 Choi Hung Road, San Po Kong, Kowloon	(852)2927 6111
Yuk Wah Street Branch	46-48 Yuk Wah Street, Tsz Wan Shan, Kowloon	(852)2927 6655
Ma Tau Wai Road	47-49 Ma Tau Wai Road, Hung	(852)2926 5123

Branch	Hom, Kowloon	
Ma Tau Kok Road Branch	39-45 Ma Tau Kok Road, To Kwa Wan, Kowloon	(852)2714 9118
Tai Yau Street Branch	35 Tai Yau Street, San Po Kong, Kowloon	(852)2328 0087
Site 11 Whampoa Garden Branch	Shop G6, Site 11 Whampoa Garden, Hung Hom, Kowloon	(852)2363 3982
Lok Fu Branch	Shop 2, Lok Fu Plaza II, Lok Fu, Kowloon	(852)2337 0271
Choi Hung Branch	19 Clear Water Bay Road, Ngau Chi Wan, Kowloon	(852)2327 0271
Hung Hom (Eldex Industrial Building) Branch	21 Ma Tau Wai Road, Hung Hom, Kowloon	(852)2764 8363
OCHK Branch	The Open University of Hong Kong, 30 Good Shepherd Street, Ho Man Tin, Kowloon	(852)2760 9099
Diamond Hill Branch	G107 Plaza Hollywood, Diamond Hill, Kowloon	(852)2955 5088
Hung Hom Wealth Management Centre	37-39 Ma Tau Wai Road, Hung Hom, Kowloon	(852)2170 0888
Tseuk Luk Street Wealth Management Centre	86 Tseuk Luk Street, San Po Kong, Kowloon	(852)2326 2883
Whampoa Garden Branch	Shop G8B, Site 1, Whampoa Garden, Hung Hom, Kowloon	(852)2764 7233
To Kwa Wan Branch	80N To Kwa Wan Road, To Kwa Wan, Kowloon	(852)2364 4344
Kwun Tong Plaza Branch	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong, Kowloon	(852)2342 4295
26 Fu Yan Street Branch	26-32 Fu Yan Street, Kwun Tong, Kowloon	(852)2342 5262
169 Ngau Tau Kok Road Branch	169 Ngau Tau Kok Road, Ngau Tau Kok, Kowloon	(852)2750 7311
Telford Gardens Branch	Shop P2, Telford Gardens, Kowloon Bay, Kowloon	(852)2796 1551
Kowloon Bay Branch	17 Wang Hoi Road, Kowloon Bay, Kowloon	(852)2331 3783

Kwun Tong Branch	20-24 Yue Man Square, Kwun Tong, Kowloon	(852)2344 4116
Wang Kwun Road Branch	Unit G1, Nan Fung Commercial Centre, Wang Kwun Road, Kowloon Bay, Kowloon	(852)2755 0268
Lam Tin Branch	Shop 12, 49 Kai Tin Road, Lam Tin, Kowloon	(852)2347 1456
Telford Gardens Wealth Management Centre	Shop P8A, Telford Gardens, Kowloon Bay, Kowloon	(852)2758 3987
Kowloon Bay Wealth Management Centre	Shop 2, Telford House, 16 Wang Hoi Road, Kowloon Bay, Kowloon	(852)2759 9339
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong, Kowloon	(852)2763 2127
Prince Edward Branch	774 Nathan Road, Kowloon	(852)2399 3000
Fuk Tsun Street Branch	32-40 Fuk Tsun Street, Tai Kok Tsui, Kowloon	(852)2391 8468
Humphrey's Avenue Branch	4-4A Humphrey's Avenue, Tsim Sha Tsui, Kowloon	(852)2311 3822
Mong Kok (Silvercorp Int'l Tower) Branch	Shop B, 707-713 Nathan Road, Mong Kok, Kowloon	(852)2391 6677
Jordan Road Branch	1/F, Sino Cheer Plaza, 23-29 Jordan Road, Kowloon	(852)2730 0883
Mong Kok Branch	589 Nathan Road, Mong Kok, Kowloon	(852)2332 0111
Prince Edward Road West (Mong Kok) Branch	116-118 Prince Edward Road West, Mong Kok, Kowloon	(852)2928 4138
Tsim Sha Tsui Branch	24-28 Carnarvon Road, Tsim Sha Tsui, Kowloon	(852)2721 6242
Tai Kok Tsui Branch	73-77 Tai Kok Tsui Road, Tai Kok Tsui, Kowloon	(852)2395 3269
China Hong Kong City Branch	Shop 28, UG/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui, Kowloon	(852)2367 6164
Mong Kok Road	50-52 Mong Kok Road, Mong Kok, Kowloon	(852)2395 3263

Branch	Kowloon	
Olympian City Branch	Shop 133, 1/F, Olympian City 2, 18 Hoi Ting Road, Kowloon	(852)2749 2110
Mong Kok (President Commercial Centre) Branch	608 Nathan Road, Mong Kok, Kowloon	(852)2384 7191
Yau Ma Tei Branch	471 Nathan Road, Yau Ma Tei, Kowloon	(852)2780 2307
Tsim Sha Tsui East Branch	Shop G02-03, Inter-Continental Plaza, 94 Granville Road, Tsim Sha Tsui, Kowloon	(852)2739 0308
Canton Road Branch	60 Canton Road, Tsim Sha Tsui, Kowloon	(852)2730 0688
Shanghai Street (Mong Kok) Branch	611-617 Shanghai Street, Mong Kok, Kowloon	(852)2394 4181
Cameron Road Wealth Management Centre	30 Cameron Road, Tsim Sha Tsui, Kowloon	(852)2312 0010
194 Cheung Sha Wan Road Branch	194-196 Cheung Sha Wan Road, Sham Shui Po, Kowloon	(852)2728 9389
Sham Shui Po Branch	207-211 Nam Cheong Street, Sham Shui Po, Kowloon	(852)2777 0171
Mei Foo Mount Sterling Mall Branch	17-B Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon	(852)2742 6611
Cheung Sha Wan Plaza Branch	Shop G08, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Kowloon	(852)2745 7088
Sham Shui Po (On Ning Building) Branch	147-149 Castle Peak Road, Sham Shui Po, Kowloon	(852)2708 3678
Yu Chau Street Branch	42-46 Yu Chau Street, Sham Shui Po, Kowloon	(852)2397 1123
Festival Walk Branch	Unit LG256, Festival Walk, Kowloon Tong, Kowloon	(852)2265 7288
Mei Foo VIP Centre	Shop N47-49, Mount Sterling Mall, Mei Foo Sun Chuen, Kowloon	(852)2742 8003
Kowloon Plaza Branch	Unit 1, Kowloon Plaza, 485 Castle Peak Road, Kowloon	(852)2370 8928

Castle Peak Road (Cheung Sha Wan) Branch	365-371 Castle Peak Road, Cheung Sha Wan, Kowloon	(852)2728 3311
Stage 2 Mei Foo Sun Chuen Branch	19 Glee Path, Mei Foo Sun Chuen, Kowloon	(852)2370 8382
Lung Hang Estate Branch	103 Lung Hang Commercial Centre, Sha Tin, New Territories	(852)2605 8618
<b>New Territories</b>		
City One Sha Tin Branch	Shop A, 16-20 Ngan Shing Commercial Centre, City One, Sha Tin, New Territories	(852)2648 8083
On Chee Road Branch	Shop 10-11, Jade Plaza, 3 On Chee Road, Tai Po, New Territories	(852)2665 1966
Tai Po Branch	68-70 Po Heung Street, Tai Po Market, New Territories	(852)2657 2121
Tai Po Plaza Branch	Unit 4, Level 1 Tai Po Plaza, 1 On Tai Road, Tai Po, New Territories	(852)2665 5890
Sai Kung Branch	7-11 Wan King Path, Sai Kung, New Territories	(852)2792 1465
41 Tai Wai Road Branch	41-45 Tai Wai Road, Sha Tin, New Territories	(852)2929 4288
Fo Tan Branch	No 2, 1/F Shatin Galleria, 18-24 Shan Mei Street, Fo Tan, New Territories	(852)2691 7193
New Town Plaza Branch	Shop 608, Level 6 Phase One, New Town Plaza, Sha Tin, New Territories	(852)2606 6163
Metro City Branch	Shop 209, Level 2, Metro City Phase 1, Tseung Kwan O, New Territories	(852)2701 4962
Tseung Kwan O Plaza Branch	Shop 112-125, Level 1, Tseung Kwan O Plaza, Tseung Kwan O, New Territories	(852)2702 0282
Ma On Shan Plaza Branch	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan, New Territories	(852)2631 0063
East Point City	Shop 101, East Point City, Tseung	(852)2628 7238



Branch	Kwan O, New Territories	
Sha Tin VIP Centre	Shop 18, L1, Shatin Plaza, Sha Tin, New Territories	(852)2688 7668
Lucky Plaza Branch	Lucky Plaza, Wang Pok Street, Sha Tin, New Territories	(852)2605 6556
Tuen Mun Fa Yuen Branch	Shop G & H, 6 Tsing Hoi Circuit, Tuen Mun, New Territories	(852)2458 1033
Kau Yuk Road Branch	18-24 Kau Yuk Road, Yuen Long, New Territories	(852)2473 2833
Yuen Long Branch	102-108 Castle Peak Road, Yuen Long, New Territories	(852)2474 2211
Sheung Shui Branch	61 San Fung Avenue, Sheung Shui, New Territories	(852)2671 0155
Tuen Mun San Hui Branch	G13-G14 Eldo Court, Heung Sze Wui Road, Tuen Mun, New Territories	(852)2457 3501
Choi Yuen Estate Branch	Shop 3, 3/F, Choi Yuen Shopping Centre, Choi Yuen Estate, Sheung Shui, New Territories	(852)2671 6783
Luen Wo Market Branch	17-19 Wo Fung Street, Luen Wo Market, Fanling, New Territories	(852)2675 5113
Butterfly Estate Branch	Shop 123-130, Tip Ling House, Butterfly Estate, Tuen Mun, New Territories	(852)2920 5188
Kingswood Ginza Branch	Shop G64, Phase 1 Kingswood Ginza, Tin Shui Wai, New Territories	(852)2616 4233
Tuen Mun Wealth Management Centre	Shop 5, Level 1, North Wing, Trend Plaza, Tuen Mun, New Territories	(852)2404 9777
Sheung Shui VIP Centre	33 San Fung Avenue, Sheung Shui, New Territories	(852)2639 9233
Castle Peak Road (Yuen Long) Branch	162 Castle Peak Road, Yuen Long, New Territories	(852)2476 2193
Tuen Mun Town Plaza Branch	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun, New Territories	(852)2450 8877
Yuen Long (Hang Fat Mansion) Branch	8-18 Castle Peak Road, Yuen Long, New Territories	(852)2475 3777

Tsuen Wan Branch	297-299 & 313 Sha Tsui Road, Tsuen Wan, New Territories	(852)2411 1321
Kwai Chung Road Branch	1009 Kwai Chung Road, Kwai Chung, New Territories	(852)2424 3021
Sheung Kwai Chung Branch	7-11 Shek Yi Road, Sheung Kwai Chung, New Territories	(852)2480 6161
Texaco Road Branch	Shop A112, East Asia Gardens, 36 Texaco Road, Tsuen Wan, New Territories	(852)2414 4287
Sham Tseng Branch	Shop G1 & G2, Rhine Garden, Sham Tseng, New Territories	(852)2491 0038
Kwai Chung Plaza Branch	A18-20, G/F Kwai Chung Plaza, 7-11 Kwai Foo Road, Kwai Chung, New Territories	(852)2920 2468
Citywalk Branch	Shop 65, G/F, Citywalk, 1 Yeung Uk Road, Tsuen Wan, New Territories	(852)2920 3211
Metroplaza Branch	Shop 260-265, Metroplaza, 223 Hing Fong Road, Kwai Chung, New Territories	(852)2420 2686
Hong Kong International Airport Branch	Unit 7T075, Passenger Terminal Building, Hong Kong International Airport	(852)2326 1883
Kwai Cheong Road Branch	40 Kwai Cheong Road, Kwai Chung, New Territories	(852)2480 3311
Maritime Square Branch	Shop 115, Maritime Square, Tsing Yi Island, New Territories	(852)2436 9298
Castle Peak Road (Tsuen Wan) Branch	201-207 Castle Peak Road, Tsuen Wan, New Territories	(852)2416 6577
Castle Peak Road (Tsuen Wan) Wealth Management Centre	167 Castle Peak Road, Tsuen Wan, New Territories	(852)2406 9932