



中銀信用卡(國際)有限公司
BOC Credit Card (International) Ltd.

January 2017

Notice of Service Adjustments

Please be informed that starting from 12 February 2017, for Nanyang Commercial Bank, Limited (“NCB”) Phone Banking customers who would like to manage their BOC Credit Card and BOC Express Cash accounts via BOC Credit Card 24-hour Customer Services Hotline Interactive Voice Response System, they can enjoy the quick and convenient enquiry and service assistance for their BOC Credit Card account with their identification document number and card verification value (CVV) of their BOC Credit Card; while they can enjoy the services for their BOC Express Cash account with their identification document number, contact phone number and date of birth. The NCB Phone Banking PIN will no longer be applicable.

Corresponding adjustment has been made to "Additional Terms and Conditions for Tele-services". Please [click here](#) to review the related terms and conditions.

Please [click here](#) to find the 24-hour Customer Services Hotline Operations Guides for more details.

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