

Terms and Conditions of BOC Visa Credit Card Priority Booking: “BIGBANG 2026-2027 WORLD TOUR < XX : COSMOS > IN HONG KONG”:

1. The Priority Booking of BOC Visa Credit Card PB: “BIGBANG 2026-2027 WORLD TOUR < XX : COSMOS > IN HONG KONG” (the “PB”) is on 15 September 2026 (the “Booking Period”).
2. Show date is from 13 to 15 November 2026 (the “Show”).
3. Unless otherwise specified, the PB is applicable BOC Visa Credit Cards and BOC Visa Co-branded Cards issued in Hong Kong bearing the BOC logo (the "Eligible Credit Card").

Ineligible credit cards include but are not limited to Private Label Cards, BOC Purchasing Cards, USD Credit Cards, BOC Credit Cards issued in the mainland and Macau, and transactions made via any third party or e-Wallet payment methods (including but not limited to Alipay HK, WeChat Pay HK, BoC Pay+, UnionPay, Alipay, WeChat Pay and other designated payment means / e-Wallets as decided by BOC Credit Card (International) Limited (the “Company”).
4. During the Booking Period, a customer using an Eligible Credit Card (the “Customer”) can enjoy:
 - BOC Visa Infinite Credit Card customers can enjoy the PB from 10:00 to 13:00 on 15 September 2026 through the HK Ticketing website hkt.hkticketing.com (“Ticketing Platform”);
 - BOC Visa Credit Card Customers can enjoy the PB from 14:00 to 19:00 and 20:00 to 23:00 on 15 September 2026 through the Ticketing Platform.
5. The Customer has to be a registered member of the Ticketing Platform and phone number and email verification is required for registration. The customer has to settle the full payment with an Eligible Credit Card to enjoy the Priority Booking.
6. Each HK Ticketing registered account can purchase a maximum of 2 tickets for each show date across all onsale phases. The Customer must exit and re-enter the ticketing flow after completing purchase for one show. Tickets are limited and available on a first-come-first-served basis while stocks last. When purchasing the tickets, the system will offer the best available seats to Customers. Customers cannot select their own seats during the ticketing process. The Ticketing Platform reserves the right to assign non-contiguous seats (including to assign single seats).
7. HK\$130 will be charged as Customer Service Fee per ticket and an extra delivery fee will be charged as Shipping Fee per transaction by the Ticketing Platform (Hong Kong: HK\$40 / Macau: HK\$45 / China: HK\$200). All relevant ticketing fees or services fees paid during the booking transaction including but not limited to the Shipping Fee, the Customer Service Fee and the handling /Administration Fee are non-refundable under whatever circumstances.
8. Customers shall collect tickets according to the specific ticket collection options

available for the concert. If tickets are collected at the “Self-service Ticket Collection Kiosk”, the Customer has to present the “Dynamic QR Code” in “My Tickets” from the Ticketing Platform website/mobile app to collect tickets at the “Self-service Ticket Collection Kiosk” from 30 October 2026. For the locations and handling details of the “Self-service Ticket Collection Kiosk”, please refer to <https://hkt.hkticketing.com/hant/#/news/detail/0/4>. If ticket delivery is by courier, tickets will be delivered to the designated address as registered in the booking via courier services starting from 30 October 2026. Customers should ensure that the delivery address/information as provided is correct. No amendments of delivery address/information following a successful ticket purchase are permitted. Bank of China (Hong Kong) Limited (“BOCHK”), the Company, TME live and ELF ASIA (the “Organizer”) and the Ticketing Platform are not responsible for tickets that are not delivered due to wrong or incomplete delivery address/information being provided. Customers who have not received their tickets for the show by 9 November 2026 should contact the Designated Platform for assistance by calling Ticketing Platform Purchase Hotline at 31 288 288 (daily from 10:00am to 8:00pm) or by email to online@hkticketing.com.

9. All successful purchasers of tickets will receive a confirmation email after booking is completed.
10. The ticket purchase will be settled in HKD. The total price of ticket(s), Customer Service Fee, Shipping Fee, and Ticket Storage Fee (the “Fees”) will be debited instantly from the Eligible Credit Card. If the Fees cannot be debited successfully, the booking will be cancelled automatically and Ticketing Platform will give appropriate notice.
11. All purchased and issued Ticket(s) cannot be exchanged, cancelled, returned or refunded. The total price of ticket(s), Customer Service Fee and Shipping Fee cannot be refunded under any circumstances.
12. Any ticket alteration may result in failure to enter the Show.
13. If the Tickets purchased from PB are lost, defaced or stolen, no reissue will be arranged. Please contact the Ticketing Platform to handle lost ticket matters.
14. Ticket booking, delivery, and re-issuance are subject to the terms and conditions of Ticketing Platform.
15. The details of the Show will be determined by the Organizer at its sole discretion. The Organizer reserves the right to modify the content of the Show program without prior notice, including but not limited to the artist, performance time or performance content, etc. Any such modification will not constitute any reason for ticket refund or conversion. In case of disputes arising between the Organizer and the Customer, the Organizer reserves the right of final decision as its sole

discretion.

16. The Show is only allowed for person aged 3 or above. Standing Tickets are only allowed for person aged 12 or above and with height 140cm or above. Each Ticket admits one person only, and Customers of all ages must present the Ticket (with ticket stub intact) for on-site admission.
17. In case of cancelation or postponement of the Show for any reasons, the Organizer reserves the right to refund tickets or change the performance date. The Organizer will make decisions and announcements regarding arrangements in case of cancellation or postponement of the Show. For the avoidance of doubt, there shall only be a refund in respect of the value of the tickets purchased which shall not include Shipping Fee and/or Customer Service Fee and/or Ticket Storage Fee charged (if the tickets are delivered to the cardholders). If a refund will be arranged, the refund shall be made to the Eligible Credit Card which made the original transaction, and to the Cardholders who purchased the tickets with presenting the unused tickets. Refund relating to the PB provided hereunder shall be arranged Organizer. BOCHK, the Company and Ticketing Platform shall not in any event be responsible for any obligations and liabilities in relation to such refund.
18. All the rules & regulations are subject to the latest updates issued by the venue and the organizer.
19. The Organizer reserves the rights to suspend, terminate, amend or modify the Show if there are any changes necessary.
20. The Organizer shall bear no responsibility for the messages displayed or communicated by any third party during the Show.
21. Spectators must follow the latest rules & regulations issued by the venue during admission and the show.
22. Spectators may be prohibited from entering the venue if they violate any of the rules & regulations of the venue. In such a case, the ticket fee, Customer Service fee, Shipping Fee, and/or Ticket Storage Fee shall not be refunded.
23. Ticketing Platform members' personal data may be collected by Ticketing Platform, and the use of such personal data shall be subject to the personal information collection statement of Ticketing Platform. The Organizer, BOCHK and the Company are not involved in any part of such data collection and usage. Please contact Ticketing Platform for relevant details. BOCHK and Organizer accepts no liability for and shall not be responsible for any other matters related to Ticketing Platform's Personal Data Collection Policy.
24. By participating in this PB, the Customer acknowledges that he/she has read, understood, accepted and agreed to be bound by these Terms and Conditions.

25. BOCHK and/or the Company will determine the eligibility of each transaction by matching the cardholder transaction records held by BOCHK or the Company and the relevant data provided. If the information from the cardholder differs from those of the Card Company records, the latter shall be final and conclusive.
26. The Show is organized by the Organizer, while the Booking Service is provided by Ticketing Platform. BOCHK and/or the Company make no representation or guarantee as to the quality and availability of the Service provided by Ticketing Platform, the Show organized by the Organizer, or the information provided by Ticketing Platform and/or the Organizer. BOCHK and/or the Company shall not be liable for any matters arising from or in connection with the Service, the Show, or the information provided by Ticketing Platform and/or the Organizer. Any enquiry regarding the PB Service, the Show or any relevant information should be directed to Ticketing Platform and/or the Organizer.
27. BOCHK and/or the Company are not the service providers of the Show/Booking Service and/or related services. Any enquiries, opinions, claims, complaints or disputes relating to the Show/Booking Service and/or related services should be directed to the respective service providers. BOCHK and/or the Card Company and/or the Organizer accept no liability for and shall not be responsible for the quality of products and/or services or any other matters relating to the Organizer and/or Ticketing Platform.
28. Terms and conditions apply. Please refer to relevant promotion materials, or staff of BOCHK and/or the Company and/or the Organizer and/or Ticketing Platform for details.
29. All images and details are for reference only.
30. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
31. No person other than the customer, BOCHK and/or the Company and/or the Organizer and/or Ticketing Platform will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
32. BOCHK and/or the Company and/or the Organizer and/or Ticketing Platform reserve the right to amend, suspend or cancel the PB or its terms and conditions.
33. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

Reminder: To borrow or not to borrow? Borrow only if you can repay!