

Important Notice of Cessation of BOC CEA Dual Currency Credit Card

Thank you for your support to BOC Credit Card. In view of business development, the BOC CEA Dual Currency Credit Card (“CEA Card”) will cease operations from 31 July 2025 onwards. We will terminate the card account including supplementary card (if applicable) on that day and will arrange to transfer the below settings:

- ✓ Accumulated gift points to be converted “Eastern Miles” point, and credited to your “Eastern Miles” membership account within 6 weeks after cessation

You may wish to re-establish the below settings (if applicable) by contacting the merchant or the bank concerned in advance :

- ♦ Octopus Card Automatic Add Value Service
- ♦ Online bill payment
- ♦ Monthly stock/funds plan
- ♦ Other value-added services on the credit card account(s) (if applicable)
- ♦ Merchant autopay
- ♦ Remaining number of instalments and amount
- ♦ Linking with bank account

For credit card account enquiries, please call our 24-hour Customer Services Hotline on (852) 2853 8828.

Important notes:

- If you have set up arrangements for direct debit, merchant autopay, pre-set online bill payment, statement instalment, cash instalment, merchant instalment, monthly stocks savings plan, monthly funds savings plan, Octopus Automatic Add Value Service, BOC card service or other value-added services on the credit card account(s) (if applicable), please contact the merchant or the bank concerned directly to cancel such standing instructions and make such alternative payment arrangements as you may deem fit.
- Please note that you will continue to be liable for all authorised transactions yet to be posted and such debits until you have successfully cancelled your direct debit authorisations.
- Please cut the defunct card(s) across the chip and magnetic stripe before disposal.
- Please note that on condition that there has been no outstanding balance and has not been, within 5 years immediately before credit card account cancellation, any default in payment for a period in excess of 60 days on your credit card account, you have the right to instruct BOC Credit Card (International) Ltd (“the Company”) to make a request to the credit reference agency to delete from its database any credit card account data relating to your cancelled credit card account in accordance with Clause 2.15 of the Code of Practice on Consumer Credit Data. Please contact the Company through "Online Chat" in BOCHK Mobile Banking / Internet Banking or call Customer Services Hotline on (852) 2853 8828 for arrangement after the cessation of the credit card account.
- If there is any default in the credit card account, or the credit card account is terminated or suspended for whatever reason or the Company reasonably considers it necessary to protect its interest, the Company shall be entitled to debit all of the outstanding Monthly Instalments and the Upfront Administration Fee (if any), together with the Early Repayment Administration Fee and any charges to the credit card account at any time without prior notice.
- Electronic statement (e-Statement) service of the cancelled credit card account will be ceased within 90 days after card cancellation and if the account has no outstanding balance. Please download your required e-Statement via Mobile/Internet Banking for your own record.

- The Company reserves the right of final decision on all matters and disputes. Should there be any discrepancy between the English and Chinese versions of this notice, the Chinese version shall prevail.