

October 2025

Notice on BOC Credit Card System Maintenance

To enhance our service, we will conduct system maintenance from below listed dates and time. The following services may be affected for a short period of time with details shown below. Customers are advised to make necessary arrangement in advance. We apologise for any inconvenience this may cause.

- 1) 02:30am to 07:00am on 1 November, 2025 (Saturday)
 - Visa Automated Teller Machine (ATM) services
- 2) 2 November, 2025 (Sunday)
 - I. 02:30am to 07:30am
 - Use of Visa Credit Card for purchase
 - II. 04:00am to 07:30am
 - Card Application, Document Upload, Card Application Status Enquiry, Card Activation services
- 3) 04:00am to 07:30am on 3 November 2025 (Monday)
 - Automated Teller Machine (ATM) services
 - Cash Installment, Statement Installment and Cash Before Card services
 - Card Activation service
 - Mobile payment and QR Code payment services
 - Credit Card Instant Repayment service

For enquiries, please call our 24-hr Customer Service Hotline at (852) 2853 8828.

BOC Credit Card (International) Ltd.