

September 2025

Notice on BOC Credit Card System Maintenance

To enhance our service, we will conduct system maintenance from below listed dates and time. The following services will be affected with details shown below. Customers are advised to make necessary arrangement in advance. We apologise for any inconvenience this may cause.

- 1) 02:00am to 08:00am on 17 September 2025 (Wednesday)
 - Credit Card Services in Internet Banking/Mobile Banking/Wechat/pay+ and Credit Card Customer Services Hotline
 - Automated Teller Machine (ATM) services: Cash withdrawal, Transfer, Bill payment and ATM Oversea cash withdrawal setting, etc.
 - Use of MasterCard Credit Card for purchases
- 2) 01:00am to 08:00am on 18 September 2025 (Thursday) and 19 September 2025 (Friday)
 - Automated Teller Machine (ATM) services: Cash withdrawal, Transfer, Bill payment and ATM Oversea cash withdrawal setting, etc.
 - Use of Visa Credit Card for purchases
- 3) 02:00am to 07:00am on 22 September 2025 (Monday)
 - Credit Card Services in Internet Banking/Mobile Banking
 - Automated Teller Machine (ATM) services: Cash withdrawal, Transfer, Bill payment and ATM Oversea cash withdrawal setting, etc.
 - Card Activation
 - Mobile payment services
 - Credit Card instant repayment
 - Installment & Cash In Plans: Cash Installment, Statement Installment and Cash Before Card, etc.

For enquiries, please call our 24-hr Customer Service Hotline at (852) 2853 8828.

BOC Credit Card (International) Ltd.