

October 2025

Notice on BOC Credit Card System Maintenance

To enhance our service, we will conduct system maintenance from below listed date and time. Mastercard services will be affected for a short period of time. Please refer to below details. Customers are advised to make necessary arrangement in advance. We apologise for any inconvenience this may cause.

02:00am to 07:00am on 18 October, 2025 (Saturday)

- Automated Teller Machine (ATM) services: Mastercard Cash withdrawal, Transfer, Bill payment, ATM Oversea cash withdrawal setting, etc.
- Use of Mastercard Credit Card for purchases

For enquiries, please call our 24-hr Customer Service Hotline at (852) 2853 8828.