General Terms and Conditions of "K11 MUSEA Spending Promotion"

- "K11 MUSEA Spending Promotion" (the "Promotion") runs from 1 July to 30 September 2024 (the "Promotion Period", both dates inclusive and based on the transaction date).
- 2. Unless otherwise specified, this promotion is applicable to the below means of payment:
 - (a) Physical cards of BOC Credit Cards, BOC Dual Currency Cards and BOC Co-branded Cards issued in Hong Kong bearing the logo, or transaction made by Apple Pay, Google Pay, Samsung Pay or Huawei Pay of these physical cards (if applicable) ("Eligible Mobile Payment") but excluding BOC Credit Cards issued in the mainland and Macau, USD Credit Cards, Private Label Cards, BOC Purchasing Cards and Intown Cards (the "Eligible Credit Card"); and/or
 - (b) BoC Pay mobile app, which refers to QR Code payment made with the BoC Pay mobile app. The customer may settle payment by successfully binding with a BOC Dual Currency Cards issued in Hong Kong bearing the ④ logo and/or Smart Account and/or Payment Account ("BoC Pay").
- 3. Unless otherwise specified, this promotion is only applicable to the promotion operated by The Artizen Management Company Limited (the "Partner") and BOC Credit Card (International) Limited (the "Company") and to payments settled at merchants ("Eligible Merchants") in K11 MUSEA (the "Participating Mall") during the Promotion Period.
- 4. Unless otherwise specified, offers cannot be used in conjunction with any other promotional offers.
- 5. Any fraudulent, unauthorised, unposted, cancelled or refunded transactions will not be deemed as eligible transactions, and will not qualify for the Promotion. Only posted transactions with valid sales slip(s)/record(s) are eligible for the Promotion.
- 6. Bank of China (Hong Kong) Limited ("BOCHK") and/or the Company are not the providers of the goods or the services of the merchant. Any

enquiries or disputes relating to the goods and the services should be directed to the merchant. BOCHK and/or the Company gives no representation or guarantee as to the goods and services provided by the merchant (including but not limited to the quality and quantity of goods), and does not accept any liability arising in conjunction with the goods and services provided by the merchant. The merchant is solely responsible for all obligations and liabilities relating to the goods and services. BOCHK and/or the Company does not accept any liability arising in conjunction with extra promotion offers or discounts provided by the Participating Mall. Please contact the Partner's staff for further details and terms and conditions.

- 7. BOCHK and/or the Company and/or the Partner reserve the right to amend, suspend or cancel the Promotion or its terms and conditions and the right of final decision on all matters and disputes.
- The promotion is subject to their respective terms and conditions. For details, please refer to the relevant promotion materials, or make enquiries to the Partner and/or merchants and/or the staff of BOCHK and/or the Company.
- 9. All information and images are for reference only.
- 10. These terms and conditions of the Promotion are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
- 11. No person other than the customers, the Partner, BOCHK and/or the Company will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
- 12. Please download the BoC Pay mobile app from official application stores or the BOCHK website, and ensure the search wording is correct (i.e. "BoC Pay"). iPhone users may download BoC Pay via the App Store; Android users may download BoC Pay via Google Play, Huawei App Gallery or BOCHK website. By using the BoC Pay mobile app, the customer agrees to be bound by the contents of the relevant disclaimer

and privacy policy posted on the BoC Pay mobile app and which may be updated by BOCHK from time to time. For more details, please refer to Menu>Settings>About> Related Terms & Conditions>Terms and Conditions for BoC Pay. Recommended Operating Systems are iOS (14.0 or above) and Android (8.1 or above). Customers are responsible for the data charges of downloading and/or using BoC Pay imposed by their service providers. Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play and the Google Play logo are trademarks of Google LLC. Huawei App Gallery is provided by Huawei Services (Hong Kong) Co., Limited.

- 13. By using the BOCHK mobile applications, the customer agrees to be bound by the contents of the relevant disclaimer and privacy policy posted on the BOCHK mobile applications which may be updated from time to time.
- 14. Mobile Payment Applications are the third parties' Mobile Applications. Mobile Payment Applications are subject to such service providers' terms and conditions. The Company is not the service provider of the Mobile Payment Applications. If customers have any enquiries or complaint about the Mobile Payment Applications, please directly contact the service providers. The Company gives no guarantee to the mobile Payment Applications of the service providers, and does not accept any liability arising in conjunction with the use of the Mobile Payment Applications or the services provided by the service providers.
- 15. The Company has not reviewed or verified the information in the third parties' Mobile Applications or any materials, products, services or privacy practices posted or offered therein or thereat, and shall not be under any circumstances liable to any loss (whether in negligence or otherwise) whatsoever or howsoever that customers may sustain arising from the use of any information, materials, products, services, or privacy practices posted or offered by the third parties' Mobile Applications. The Company does not nor does not mean to endorse or recommend any information, materials products or services posted or offered at the third parties' Mobile Applications. Not shall the Company be liable for any inaccuracy or failure of any information, materials,

products or services posted or offered at the third parties' Mobile Applications. Please read the terms and conditions and the relevant disclaimer(s) and privacy policy that may be contained in the third parties Mobile Applications.

- 16. Apple Pay is a trademark of Apple Inc., registered in the US and other countries. For compatible devices and more details about Apple Pay, please refer to www.apple.com/hk/apple-pay. Google Pay is not applicable to BOC Commercial Cards and BOC Dual Currency Credit Cards. Google Pay is a trademark of Google Inc. Google Pay works with NFC capable Android[™] devices running Android Lollipop 5.0 or higher. Samsung Pay is not applicable to BOC Commercial Cards and BOC Dual Currency Credit Cards. Samsung Pay is a trademark of Samsung Electronics Co., Ltd. Samsung Pay only supports NFC payments. For compatible devices and more details about Samsung Pay, please refer to www.samsung.com/hk/samsungpay/#samsung-pay. Huawei Pay is not applicable to BOC Commercial Cards. Huawei Pay is a trademark of Huawei Technologies Co., Ltd, registered in China and other countries. For compatible devices and more details about Huawei Pay, please refer to the Hong Kong website of Huawei Pay.
- 17. Details and related terms and conditions of "Amazing Rewards" Promotion: www.bochk.com/s/a/ms2024_visa_e
- Details and related terms and conditions of "BOC Cheers Card up to 10X Gift Points on dining spending" Promotion: www.bochk.com/s/a/cheers_e.
- 19. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

Terms and Conditions of "Earn up to 2,200 K Dollars Reward at K11 MUSEA":

20. The promotion is applicable to customers who are KLUB 11 and K Dollar Programme members, who are required to bind their KLUB 11 membership to the relevant K Dollar programme membership ("Eligible Customer").

21. To redeem the rewards ("Rewards") below, the Eligible Customer should present their physical card of Eligible Credit Card and Eligible Mobile Payment (if applicable) and/or proof of BoC Pay transaction, eligible machine-printed original receipt(s) and the credit card / electronic payment slip(s) on the date of the transaction(s) ("Eligible Receipts") at the Koncierge, G/F of K11 MUSEA.

Rewards	Cumulative Same-Day	Eligible Credit Card/ BoC Pay
	Spending	Rewards
Reward 1	HK\$3,000-HK\$14,999	100 K Dollars
Reward 2	НК\$15,000-НК\$34,999	600 K Dollars
Reward 3	HK\$35,000 or above	1,500 K Dollars

Customers could only redeem Reward 1, Reward 2 and Reward 3 once each per day on the transaction day of the spending. Rewards are available on a first-come-first-served basis, subject to daily quota and available while stocks last. The daily quota is calculated independently and cannot be merged or accumulated. Rewards can only be claimed on the day of the spending, opening hours for redemption is from 10 a.m. to 10 p.m. Late redemption will not be accepted. Receipts that are overdue or out of the Promotion Period are not accepted. There will not be any prior notice if the quotas are full. The quotas are calculated based on the computer record of the Company and/or the Partner and/or the Participating Mall. Customers are suggested to check the redemption status at the Koncierge. The customer redeeming the Reward(s) must be the person making the transactions. Staff of the Participating Mall reserves the right to ask for identity proof for the sole purpose of verification. The Partner may not process the redemption if the customer refuses to provide the above relevant information.

22. Redemption is only eligible for customers with original copies of the payment slips and merchant machine-printed invoices issued by the Eligible Merchants within the opening hours. The customer's payment

slips issued by Eligible Merchants must clearly state the credit card number, merchant name, transaction date, spending amount, valid authorisation code and customer's signature (if applicable). The merchant machine-printed invoices must clearly state the merchant name, transaction date, spending amount and purchase items. Credit card statements, photocopies of payment slips / merchant machineprinted invoices, and transaction types displayed as "FPS" on BoC Pay are not accepted. The customer will not be eligible for redemption if he / she cannot present the original copies of the payment slips and merchant machine-printed invoices and/or the relevant Physical Eligible Credit Card and/or Eligible Mobile Payment and/or relevant interface of BoC Pay transaction record (for any reasons) on the transaction day, or if the information provided by the customer is incomplete. Eligible Receipts that are damaged, outdated or not clearly showing the relevant information are not accepted. All Eligible Receipts for the same redemption must be settled with an Eligible Credit Card and/or BoC Pay of the same KLUB 11 member. Transactions from the same merchant cannot be split into multiple merchant machine-printed invoices or payment slips with the same or different credit card(s) or BoC Pay to participate in the program. Receipts splitting is not acceptable. Multiple redemptions by using different KLUB 11 memberships of the same customer at the Participating Mall will not be accepted. Spending with different principal credit card and supplementary credit card will be counted separately.

- 23. The customer must keep all original copies of the Eligible Receipts. In case of dispute, the Company and/or the Partner and/or the Participating Mall may at any time ask a customer to submit these receipts, and/or further documents or evidence for inspection and record.
- 24. Merchant Staff at the Participating Mall are not eligible to participate in this Program. Merchant Staff at the Participating Mall cannot redeem the Reward(s) on behalf of the customers under any circumstance. The customer must redeem in person and redemption by third party is not accepted.

- 25. BoC Pay spending includes eligible transactions made by BoC Pay with BOC Dual Currency Credit Card and/or Smart Account and/or Payment Account at merchants in K11 MUSEA. The Smart Account/ Payment Account are subject to the transaction limit of up to HK\$10,000 per day or relevant terms & conditions. For details, please refer to "Help" section in the BoC Pay App or contact Personal Customer Service Hotline on (+852) 3988 2388.
- 26. Cumulative same-day spending amount is based on a minimum of 2 and a maximum of 4 Eligible Receipts, which must be issued by at least 2 different Eligible Merchants. Spending on different transaction days cannot be merged. Each eligible receipt should contain a minimum spending of HK\$50, excluding spending by K Dollars and/or physical/electronic gift voucher(s). Eligible spending amount applies to the final amount after deduction of all applicable discounts and cash vouchers.
- 27. During the Promotion Period, Eligible Customers must provide eligible machine-printed original receipts issued by Eligible Merchants on the date of Eligible Transaction to redeem the Rewards. The Partner does not accept any photocopies or receipts with amendment or handwritten receipts, and reserves the right not to accept any receipts that suspected to be invalid, forged, or issued for spurious transactions, or on other grounds, without any need for explanation.
- 28. If only a deposit is paid in transaction, the eligible amount is the paid deposit on the same day, and not the total amount of the purchase.
- 29. "Eligible Transaction" means transaction between the Eligible Customer and the Eligible Merchant(s) through payment by Eligible Credit Card (including Eligible Mobile Payment) and/or BoC Pay but excluding: (a)any single spending below HK\$50; (b)any spending by cash; (c)any purchase of any kinds of membership(s) (except purchase of membership of PURE Fitness at K11 MUSEA); (d)any purchase of prepaid items, cash vouchers, gift cards (including K11 MUSEA gift cards) or coupons, stored value cards or pre-paid cards; (e)any purchase of show/event/exhibition tickets; (f) any payments using K Dollars and / or K11 physical or electronic gift vouchers; (g)adding value to Octopus

cards, stored value cards or pre-paid cards; (h)currency exchange; (i)any spending at Hyatt Regency Hotel, K11 ARTUS, K11 ATELIER (including Victoria Dockside & King's Road) and Rosewood Hong Kong; (j)any spending at Victoria Playpark, D Mind & the Prince and Lai Ching Heen; (k)any transactions on K11 ESHOP, Food Ordering via 'K11 HK' Mobile App or any online platform of any merchants of K11 MUSEA; (l)any bank transactions, spending at travel agent, insurance transactions and transactions at short-term promotion booth; (m)charity donations; (n)any bill payment (including but not limited to payment of telecommunication or utility bills); (o) any activity or course provided or hosted by K11 Kulture Academy; (p)any other transaction between the Member and any merchants of K11 MUSEA as specified by KLUB 11 from time to time (with or without prior notice); and (q) any transaction which the partner and/or the participating mall and/or BOCHK and/or the Company classifies as ineligible transaction.

- 30. Rewards can only be redeemed on eligible transaction date. The Eligible Customer (based on KLUB 11 membership number) is entitled to redeem each reward tier once only on the same day. Each set of Eligible Receipt can only be used for redemption of the Rewards once. The same customer can redeem the reward once only for same-day spending at the same merchant. Use of K Dollars is limited to participating merchants at K11 MUSEA ("Participating Merchants"). The full list of Participating Merchants can be viewed at https://klub-11.com/k-dollar/.
- 31. K Dollars earned under the Rewards will be credited to the Eligible Customer's K Dollar Program account in the form of Points. The Points credited are valid until 30 September 2025. For details on usage of K Dollars, please refer to the K Dollar Program Terms and Conditions at https://www.krewards.com/zh-hk/program-terms-and-conditions/.
- 32. For the purpose of calculating the Eligible Transactions spending, all Eligible Transactions spending is required to be registered in accordance with the Partner Loyalty Programme Terms and Conditions.
- 33. If the Eligible Transaction relating to the Eligible Receipts used in redeeming any Spending Rewards is subsequently cancelled or reversed for whatever reasons, resulting in the total spending amount falling under the requisite amount to redeem the Spending Rewards, the

Partner has the right to request the Eligible Customers to pay to the Concierge a reasonable amount for the redeemed Spending Rewards as determined by the Partner. Until the Eligible Customers have paid the amount to the Partner, the relevant merchants shall have the right not to issue any refund to the Eligible Customers. For the avoidance of doubt, the refund shall be governed by the terms and/or restrictions of the relevant merchant(s).

- 34. All transactions made via Alipay, WeChat Pay and UnionPay App and other designated payment means / e-Wallet as decided by the Company, and split transactions will not be accepted.
- 35. The Partner reserves the right to copy Eligible Customers' set of Eligible Receipts, and to check the full name, record the corresponding transaction amount printed on the receipts and the first 6 and last 4 digits of the corresponding Eligible Credit Card (if applicable) or the last 4 digits of the BoC Pay Account for internal reference only. The personal information collected will be destroyed 3 months after the promotion has ended.
- 36. All original copies of Eligible Receipts used for rewards registration and redemption will be stamped by the Partner's staff after verification, to indicate reward(s) have been redeemed. The Partner reserve the right to make any marking on each set of Eligible Receipts during Reward redemption and registration. Eligible Receipts marked by Partner cannot be used again for redeeming rewards (except for Point registration or car park privileges).
- 37. The Eligible Customer shall present his or her original valid KLUB 11 electronic membership card for inspection at the time of redemption.
- 38. Eligible Customers' personal data may be collected by KLUB 11 for the purposes of this promotion. The use of such personal data is subject to the privacy policy of KLUB 11. Please contact KLUB 11 for further details. By providing the relevant personal data to KLUB 11, the Eligible Customer is deemed to have understood the purpose of such collection of personal data and have agreed to such collection. All personal information collected is subject to relevant terms and conditions of the

Participating Mall. The Company does not accept any liability arising in conjunction with the personal information collected.

- 39. The Company will verify the transaction record of the relevant credit card or BoC Pay account to confirm the customer's eligibility for registration and entitlement of the Rewards. In case of discrepancy between the Company's record and details recorded on the payment slip, the Company's record shall prevail. For any cancelled / refunded transactions, the Partner and/or the Company has the right to and will be entitled to debit the Reward(s) so granted to the K Dollar Program account directly without prior notice.
- 40. Should there be any illegal or fraudulent act or violation of promotion rules committed by a customer, BOCHK/ the Company/ the Partner/ the Participating Mall has the right of forfeiture of a customer's eligibility to participate in this promotion and reserves the right to take legal action in such instances.
- 41. The status of the Eligible Customer's credit card accounts and BoC Pay accounts must be valid, normal and in good credit by the time of Rewards received in order to be eligible for this promotion. In the event of violation of the Card User Agreement Credit Card User Agreement or Credit Card Agreement, termination of the accounts, overdue payment or in bad credit record, BOCHK/ the Company/ the Partner has the right of forfeiture of a customer's eligibility of Rewards redemption without prior notice.
- 42. Reward cannot be cancelled, altered, transferred, refunded, or redeemed for cash or other gifts, and no change will be provided under any circumstance once they have been issued. They will not be re-issued in case of loss or damage. The Company and/or the Partner and/or the Participating Mall reserves the right to collect or cancel the Rewards used for sale.

Terms and Conditions of "Shopping/Dining offers at selected merchants of K11 MUSEA":

- 43. During the promotion period, the customer can enjoy shopping/dining privileges ("Privileges") at selected merchants in K11 MUSEA by spending with an Eligible Credit Card (including Eligible Mobile Payment) and/or BoC Pay (if applicable). For details, please refer to https://media.k11.com/general_assets/BOC_Promo_2024_Merchant_Offers.pdf. Subject to the relevant terms and conditions of designated selected merchants.
- 44. The privileges carry no cash value and cannot be exchanged for cash.
- 45. The privileges or gifts are only available while stocks last. The privileges or gifts are non-exchangeable and cannot be exchanged for cash. Selected merchants reserve the right to change the privileges or gifts with the same value.
- 46. Please visit www.bochk.com/s/a/cheers_e for details, and terms and conditions of "BOC Cheers Card up to 10X Gift Points on dining spending".

Terms and Conditions of "Upgrading to Gold Card Member of K11 MUSEA":

- 47. During the promotion period, upon a cumulative same-day spending of HK\$4,000 or above with an Eligible Credit Card or BoC Pay at K11 MUSEA, the customer will be entitled to enroll or upgrade (if the relevant Cardholder of Eligible Credit Card is currently a Member) as a KLUB 11 Gold Card Member. (note: the original spending requirement is HK\$5,000), subject to the applicable terms and conditions of KLUB 11. This promotion can be redeemed in conjunction with "Earn up to 2,200 K Dollars Reward at K11 MUSEA":
- 48. During the promotion period, the Eligible Customer should present their physical card of Eligible Credit Card and Eligible Mobile Payment (if applicable) and/or proof of BoC Pay transaction, eligible machine-printed original receipt(s) and the credit card / electronic payment slip(s) on the date of the transaction(s) at the Koncierge, G/F of K11 MUSEA to register as KLUB 11 Gold Card Member.

Terms and conditions of "China Mobile Hong Kong 'The Greater Bay Area Services' Promotion":

- 1 "China Mobile Hong Kong 'The Greater Bay Area Services' Promotion" (the "Promotion") consists of "5G Service Plan and Exclusive Privileges" (the "Offer 1") and "Prepaid Card for usage in the Greater Bay Area" (the "Offer 2"). The Promotion runs from 1 May to 31 August 2024 (both dates inclusive, based on transaction date) (the "Promotion Period"). The offers are subject to limited quotas and available while quotas last.
- 2 Unless otherwise specified, the Promotion is applicable to the following payment methods:
 - 2.1 BOC Credit Cards, BOC Dual Currency Credit Cards and BOC Co-branded Credit Cards issued in Hong Kong bearing the BOC logo, but excluding BOC Credit Cards issued in Mainland China or Macau, USD Credit Cards, Private Label Cards and Intown Cards (the "Eligible BOC Credit Card"); and/or
 - 2.2 BoC Pay mobile app payments, which refer to QR Code payments made with the BoC Pay mobile app (the "BoC Pay"). The customer may settle payment by successfully binding BoC Pay with a BOC Dual Currency Credit Card issued in Hong Kong bearing the BOC logo, or with a Smart Account and/or Payment Account.
- 3 Unless otherwise specified, Offer 1 applies to spending with Eligible BOC Credit Card at all physical outlets in Hong Kong of China Mobile Hong Kong Company Limited (the "Merchant"), and the Merchant online store (www.hk.chinamobile.com) (the "Online Store") and Mobile Application of "Mylink" (the "Mobile App"); and/or spending with BoC Pay at all physical outlets of the Merchant in Hong Kong (not applicable to spending at Online Store and Mobile Application). Offer 2 applies to all physical outlets of the Merchant in Hong Kong.
- 4 Unless otherwise specified, customer is entitled to the following offers at the Merchant and/or Online Store and/or Mobile App by using an Eligible BOC Credit Card and/or BoC Pay:
 - 4.1 Offer 1: To enjoy the corresponding offers under the Offer 1, the customer is required to subscribe to a designated service plan provided by the Merchant for 24 months (the "Contract Period"), and settle payment of monthly service fee (the "Monthly Fee") and relevant charges as specified by the Merchant through autopay (where applicable) with an Eligible BOC

Credit Card; and/or settle payment of Monthly Fee and relevant charges as specified by the Merchant (where applicable) through BoC Pay in physical outlets in Hong Kong throughout the Contract Period.

- During the Contract Period, enjoy free service on the Mainland China "1-Card-Multi-Number" Value-added Service (the "1-Card-Multi-Number") and its service fee waiver of HK\$18 per month
- ii. During the Contract Period, enjoy free 4GB/month Mainland China and Macau Data Usage
- iii. Fee waiver on the 3^{rd} and 5^{th} billing month of the service plan
- iv. Fee waiver on administrative fee for port-in number customer
- v. Designated Service Plan includes:

5G Local Service Plan		
	hly	
	Fee	
	(HK\$)	
5G 50GB Local Data Usage		
(Service Details:		
https://www.hk.chinamobile.com/en/home/plan/detail?commodityId=21		
<u>202304251650835567118258176</u>)		
5G 150GB Local Data Usage	\$199	
(Service Details:		
https://www.hk.chinamobile.com/en/home/plan/detail?commodityId=21		
<u>202305201659840368611037184</u>)		
5G 200GB Local Data Usage		
(Service Details:		
https://www.hk.chinamobile.com/en/home/plan/detail?commodityId=21		
<u>202304251650844951944761344</u>)		
5G 300GB Local Data Usage		
(Service Details:		
https://www.hk.chinamobile.com/en/home/plan/detail?commodityId=21		
<u>202304251650847011972976640</u>)		

- 4.2 Offer 1 is only applicable to the Merchant's new customers or port-in customers.
- 4.3 For service and charge details of "1-Card-Multi-Number", "Mainland China and Macau Data Usage" and the charge details of administrative fee for port-in number customer, please refer to the Merchant.

- 4.4 Service of "1-Card-Multi-Number" is subject to Terms and Conditions by the Merchant, please refer to https://www.hk.chinamobile.com/en/home/roaming/china-1cmn-vas.
- 4.5 If the customer refuses to use the Eligible BOC Credit Card and/or BoC Pay to settle the Monthly Fee, the Merchant and BOC Credit Card (International) Limited (the "Company") reserves the right to deduct the costs of the rewards from Credit Card Account without prior notice. The customer's name must be the same as the name registered for the mobile service account of the Merchant.
- 4.6 Offer 2: The customer can purchase a "Big Bay Area 10-day Prepaid SIM Card" at a special price of HK\$64 by using an Eligible BOC Credit Card / BoC Pay during the Promotion Period (original price: HK\$128). For product details, please refer to the Merchant: https://www.hk.chinamobile.com/en/home/prepaid-card/detail?commodityId=21202403111767101015047933952&commodit yType=604&commodityName=大灣區 10 日儲值卡.
- 4.7 Pursuant to the Telecommunications (Registration of Prepaid SIM cards) Regulation, the prepaid SIM card purchased must be real-name registered if both local and roaming service are required or only roaming service will be provided. For details please refer to https://www.hk.chinamobile.com/en/home/customer-service/real-nameregistration
- 4.8 The monthly quota of Offer 1 is 200, while the quota for the entire promotion is 800. The monthly quota of Offer 2 is 500, while the quota for the entire promotion is 2,000. The offers are subject to limited quotas and available while quotas last.
- 5 By participating in this Promotion, the customer acknowledges that he/she has read, understood, accepted and agreed to be bound by these Terms and Conditions and Terms and Conditions set by the Merchant (Details: <u>https://www.hk.chinamobile.com/en/home/contract-terms-conditions/event-tnc-list#0-0</u>.)
- 6 Bank of China (Hong Kong) Limited ("BOCHK") and/or the Company will determine the eligibility of each transaction by matching the cardholder transaction records held by BOCHK or the Company and the relevant data provided. If the information from the cardholder differs from those of the Card Company records, the latter shall be final and conclusive.

- 7 The Eligible BOC Credit Card / BoC Pay must be valid and in good financial standing during the promotion and contract period of the Merchant's service; otherwise the Promotion will be forfeited without further notice.
- 8 If a customer terminates the contract of the Merchant and/or Eligible BOC Credit Card / BoC Pay account during the committed contract period, the applicable Promotion will be forfeited without any compensation. BOCHK, the Company and/or the Merchant reserve the absolute right to charge the delinquent customer the value of the Promotion without prior notice.
- 9 Customers are required to retain the contracts signed with the Merchant, relevant original sales receipts and credit card sales slips (where applicable) for inspection upon request by BOCHK and/or the Company. In case of disputes, customers are required to submit the relevant documents for further investigation by BOCHK and/or the Company. All relevant documents submitted to BOCHK and/or the Company will not be returned.
- 10 Personal data of customers may be collected by the Merchant and the use of such personal data shall be subject to the personal information collection statement of the Merchant. BOCHK and/or the Company is not involved in any part of the collection process nor usage of such data, please contact the Merchant for details.
- 11 Any fraudulent, unauthorised, unposted, cancelled or refunded transaction will not be deemed as an Eligible Transaction and will not be eligible for this Promotion. Only duly posted transactions with valid sales slips/records are eligible for this Promotion. In the event of cancellation of the transactions that are used for the offer eligibility, or any illegal or fraudulent act committed by a customer, BOCHK and/or the Company reserve the right to debit the relevant Credit Card / BoC Pay with the amount equivalent to the value of the Offers without prior notice. BOCHK and/or the Card Company also reserve the right to cancel the respective credit card account and/or take further legal actions as deemed necessary.
- BOCHK and/or the Company are not the service providers of the Merchant's products and services. Any enquiries, opinions, claims, complaints or disputes relating to the Merchant should be directed to the respective service providers. BOCHK and/or the Card Company accept no liability for and shall not be responsible for the quality of products and/or services or any other matters relating to the Merchant. The Merchant is solely responsible for all obligations and liabilities.

- 13 All images and details are for reference only.
- 14 Please download mobile applications from official application stores or the BOCHK website, and ensure the search wording is correct.
- 15 iPhone or iPad users may download the BoC Pay Mobile Application via the Apple Store. Android users may download the BoC Pay Mobile Application via Google Play, Huawei AppGallery or the BOCHK website. Recommended Operating Systems are iOS (14.0 or above) and Android (8.1 or above).
- 16 Mobile Payment Applications are the third parties' Mobile Applications. Mobile Payment Applications are subject to such service providers' terms and conditions. The Company and the Merchant are not the service providers of the Mobile Payment Applications. If customers have any enquiries or complaint about the Mobile Payment Applications, please directly contact the service providers. The Company and the Merchant give no guarantee to the Mobile Payment Applications of the service providers, and do not accept any liability arising in conjunction with the use of the Mobile Payment Applications or the services provided by the service providers.
- 17 The Company and the Merchant have not reviewed or verified the information in the third parties' Mobile Applications or any materials, products, services or privacy practices posted or offered therein or thereat, and shall not be under any circumstances liable for any loss (whether in negligence or otherwise) whatsoever or howsoever that customers may sustain arising from the use of any information, materials, products, services or privacy practices posted or offered by the third parties' Mobile Applications. The Company and the Merchant do not or do not mean to endorse or recommend any information, materials, products or services posted or offered at the third parties' Mobile Applications. Not shall the Company and the Merchant be liable for any inaccuracy or failure of any information, materials, products or services posted or offered at the third parties' Mobile Applications. Please read the terms and conditions and the relevant disclaimer(s) and privacy policy that may be contained in the third parties' Mobile Applications.
- 18 Customers are responsible for the data charges of downloading and/ or using the BOCHK mobile application.
- 19 By using the BOCHK Mobile App, the viewer agrees to be bound by the content of this disclaimer as may be amended by BOCHK from time to time.
- 20 These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.

- 21 No person other than the customer, BOCHK and/or the Company and the Merchant will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
- 22 BOCHK and/or the Company and/or the Merchant reserve the right to amend, suspend or cancel the Promotion or its terms and conditions. BOCHK and/or the Company and/or the Merchant reserve the right of final decision on all matters and disputes.
- 23 Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

<u>Terms and Conditions of "BOC Credit Card x Hong Kong Go 2024 Shopping</u> <u>Privileges":</u>

- Unless otherwise specified, "BOC Credit Card x Hong Kong Go 2024 Shopping Privileges" (the "Promotion") runs from 1 May to 31 December 2024 (both dates inclusive and based on the transaction date) (the "Promotion Period"). The offers are subject to limited quotas and available while quotas last, subject to the actual circumstances of the Merchant.
- 2. Unless otherwise specified, the Promotion is only applicable to the following payment methods:
 - BOC Credit Cards, BOC Dual Currency Credit Cards, and BOC Co-branded Credit Cards issued in Hong Kong bearing the BOC logo, but excluding Private Label Cards, BOC Purchasing Cards, USD Credit Cards, and BOC Credit Cards issued in the mainland and Macau (the "Eligible BOC Credit Card"); and/or
 - ii. BoC Pay mobile app payments, which refer to QR Code payments made with the BoC Pay mobile app. The customer may settle payment by successfully binding BoC Pay with a BOC Dual Currency Credit Card issued in Hong Kong bearing the BOC logo and/or Smart Account and/or Payment Account and/or Consumption Voucher Account (the "BoC Pay").
- The Promotion is applicable to the mobile application ("App") under Hong Kong Go Limited (the "Merchant"), and/or the designated shops appointed by the Merchant (the "Store").
- 4. Unless otherwise specified, a customer can enjoy the following offers by settling payment with an Eligible Credit Card and/or BoC Pay during the Promotion Period via the App and/or Store:
 - i. HK\$10 instant discount upon spending of HK\$120 or above via the App with Promo Code BOCGO120 ("Offer 1");
 - ii. HK\$50 instant discount upon spending of HK\$500 or above via the App with Promo Code BOCGO500 ("Offer 2");
 - Exclusive product discounts at the promotion corner in the App for customers with Eligible BOC Credit Cards and/or BoC Pay ("Offer 3");

- iv. Exclusive price of HK\$128 for a [¬] KiKi All Day Set _→ when purchased in the App with Promo Code BOCKI1 (original price: HK\$148, the discount is equivalent to 13% off) ("Offer 4");
- v. Exclusive price of HK\$468 (including Tea charge and Service Charge) for an [¬] Old Bazaar Kitchen Lunch Set For 2 [¬] when purchased in the App with Promo Code BOCOK1 (original price: HK\$598, the discount is equivalent to 21% off) ("Offer 5");
- vi. Exclusive price of HK\$928 (including Tea charge and Service Charge) for an [¬] Old Bazaar Kitchen Business Lunch Set For 4 [¬] when purchased in the App with Promo Code BOCOK2 (original price: HK\$1,198, the discount is equivalent to 22% off) ("Offer 6").
- 5. During the Promotion Period, Offer 1 and Offer 2 are subject to limited quotas of 10,000 each, and are available on a first-come-first-served basis while quotas last. Designated products are excluded from Offer 1 and Offer 2.
- 6. Offer 3 will be updated at 10:00am Hong Kong Time on the first day of every calendar month. For product details, please refer to the Merchant. The quota of Offer 3 products is available on a first-come-first-served basis while quotas last.
- 7. During the Promotion Period, Offer 4 is subject to limited quotas of 10,000, Offer 5 and Offer 6 are subject to limited quotas of 1,500 each, and are available on a first-come-first-served basis while quotas last. The redemption of Offer 4, Offer 5 and Offer 6 is valid till 31st January 2025. No redemption is allowed after the expiry day.
- The customer is required to make reservation at least one day in advance in order to redeem Offer 5 and Offer 6. For details, please call the store on 2871 1993.
- 9. For App orders, only 1 Promo Code can be used per order. Each App account is eligible to use 5 Promo Codes per day
- 10. Once an order is accepted, no refunds or returns will be provided.
- 11. The Promotion cannot be used in conjunction with any other promotional offers in the App, or exchanged for cash or other products, and are non-transferable.
- 12. All images and information are for reference only.
- 13. Offers may be subject to other respective terms and conditions by the Merchant. The ultimate price of the products may vary based on actual conditions. For details, please enquire with the Merchant.
- 14. Customers are responsible for all expenses related to this Promotion, including but not limited to transportation, tax and insurance.
- 15. By participating in this Promotion, the customer acknowledges that he/she has read, understood, accepted and agreed to be bound by these Terms and Conditions.
- 16. Bank of China (Hong Kong) Limited ("BOCHK") and/or BOC Credit Card (International) Limited (the "Company") are not the service providers of the Merchant's products and services. Any enquiries, opinions, claims, complaints or disputes relating to the Merchant should be directed to the respective service providers. BOCHK and/or the Company accept no liability for and shall not be responsible for the quality of products and/or services or any other matters relating to the Merchant. The Merchant is solely responsible for all obligations and liabilities.

- 17. Please download mobile applications from official application stores or the BOCHK website, and ensure the search wording is correct.
- 18. iPhone or iPad users may download the BoC Pay Mobile Application via the Apple Store. Android users may download the BoC Pay Mobile Application via Google Play, Huawei AppGallery or the BOCHK website. Recommended Operating Systems are iOS (14.0 or above) and Android (8.1 or above).
- 19. Mobile Payment Applications are the third parties' Mobile Applications. Mobile Payment Applications are subject to such service providers' terms and conditions. The Company and the Merchant is not the service provider of the Mobile Payment Applications. If customers have any enquiries or complaints about the Mobile Payment Applications, please directly contact the service providers. The Company and the Merchant give no guarantee to the Mobile Payment Applications of the service providers, and does not accept any liability arising in conjunction with the use of the Mobile Payment Applications or the services providers.
- 20. The Company and the Merchant have not reviewed or verified the information in the third parties' Mobile Applications or any materials, products, services or privacy practices posted or offered therein or thereat, and shall not be under any circumstances liable for any loss (whether in negligence or otherwise) whatsoever or howsoever that customers may sustain arising from the use of any information, materials, products, services, or privacy practices posted or offered by the third parties' Mobile Applications. The Company and the Merchant do not or do not mean to endorse or recommend any information, materials, products or services posted or offered at the third parties' Mobile Applications. Not shall the Company and the Merchant be liable for any information, materials, products or services posted or offered at the third parties' Mobile Applications. Not shall the Company and the Merchant be liable for any information, materials, products or services posted or offered at the third parties' Mobile Applications. Not shall the Company and the Merchant be liable for any information, materials, products or services posted or offered at the third parties' Mobile Applications. Please read the terms and conditions and the relevant disclaimer(s) and privacy policy that may be contained in the third parties' Mobile Applications.
- 21. Customers are responsible for the data charges of downloading and/ or using the BOCHK mobile application.
- 22. By using the BOCHK Mobile App, the viewer agrees to be bound by the content of this disclaimer as may be amended by BOCHK from time to time.
- 23. No person other than the customers, the Merchant, BOCHK and the Company will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
- 24. BOCHK and/or the Company and/or the Merchant reserve the right to amend, suspend or cancel the Promotion or its terms and conditions. BOCHK and/or the Company and/or the Merchant reserve the right of final decision on all matters and disputes.
- 25. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
- 26. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

"NAKED FLOWERS HONG KONG" BoC Pay offer Promotion Terms and Conditions:

- "NAKED FLOWERS HONG KONG" BoC Pay offer Promotion (the "Promotion") runs from 27 April to 27 October 2024, both dates inclusive (the "Promotion Period").
- 2. The Promotion are applicable to QR Code payments made with the BoC Pay mobile app via UnionPay network. Transactions must be made through the UnionPay network during promotion period to enjoy offers. The customer must successfully bind the BoC Pay mobile app with a BOC UnionPay Dual Currency Credit Card issued in Hong Kong bearing the@logo and/or Smart Account and/or Payment Account (the"BoC Pay").
- During the promotion period, Customers can enjoy
 Offer 1: 10% off by purchasing tickers on-site with BoC Pay, discount up to
 HK\$50
 Offer 2: 10% off by purchasing selected drinks at NAKED CAFÉ BAR with BoC Pay, discount up to HK\$50

(the Offers) at NAKED FLOWERS EXHIBITION (the"Merchant").

- 4. Each customer can enjoy the Offers a maximum of two times during the entire promotion period.
- 5. Offers are available in a quota cap of 2,000 on a first-come-first-served basis while quota lasts.
- 6. Offers are based on net single spending and not eligible for any split transactions.
- 7. The Offers cannot be used in conjunction with other offers, merchant / member benefits, cash coupons, discounts and gift certificates, unless otherwise stated.
- 8. Any cancelled / refunded / falsified / unposted / split transactions / unauthorized transactions are not counted as eligible transactions. The offer will be cancelled or refunded in all ineligible transactions. Bank of China (Hong Kong) Limited ("BOCHK") and / or BOC Credit Card (International) Ltd (the "Card Company") reserve the right to debit the relevant Credit Card / Smart Account/ Payment account with the amount equivalent to the value of the Offers without prior notice to the customer.
- 9. Customers are responsible for the data charges of using and / or downloading BOCHK Mobile Application imposed by their service providers.
- 10. Please download the BoC Pay mobile app from official application stores or the BOCHK website, and ensure the search wording ("BoC Pay"). iPhone users may download the BoC Pay via the App Store; Android users may download BoC Pay via Google Play, HUAWEI AppGallery or BOCHK website.
- 11. By using the BOCHK Mobile Application, the customer agrees to be bound by

the contents of the relevant disclaimer and privacy policy posted on the BOCHK Mobile Application and which may be updated by BOCHK from time to time. For more details, please refer to Menu>Settings>About> Related Terms & Conditions>Terms and Conditions for BoC Pay.

- Recommended Operating Systems for BoC Pay: iOS (14.0 or above) and Android (8.1 or above).
- iPhone and iOS are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play and Android is trademark of Google LLC. Huawei AppGallery is provided by Huawei Services (Hong Kong) Co., Limited.
- 14. The above products, services and Offers are subject to the respective terms and conditions, please refer to in-store promotional materials or enquire with the Merchant or staff of BOCHK and / or the Card Company for details.
- 15. No person other than the cardholders, BOCHK and / or the Card Company will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
- 16. BOCHK and / or the Card Company are not the suppliers of the Merchant. Relevant products and / or services are provided by the Merchant. Any enquiries or disputes relating to the goods and the services should be directed to the Merchant. BOCHK and / or the Card Company and / or UnionPay International accept no liability for the quality of or any other matters relating to the goods, products and services provided by the Merchant. The Merchant is solely responsible for all obligations and liabilities relating to the goods, products and service.
- 17. BOCHK and / or the Card Company and / or the Merchant reserve the right to change, suspend or terminate the terms and conditions at its sole discretion.
- 18. In case of any disputes, the decision of BOCHK and / or the Card Company and / or the Merchant shall be final and binding on all parties concerned.
- Please read the visitor guideline at <u>https://ttt-workshk.com/visitorguidelinesen</u>.
 For more information, please visit the exhibition's official social media accounts: Facebook: @Nakedflowershk and Instagram: @nakedflowershk or the organizer's official website: http://www.ttt-workshk.com/
- 20. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

Generic Terms and Conditions:

- Any cancelled / refunded / falsified / unposted / split transactions / unauthorized transactions are not counted as eligible transactions. The offer will be cancelled or refunded in all ineligible transactions. Bank of China (Hong Kong) Limited ("BOCHK") and / or BOC Credit Card (International) Ltd (the "Card Company") reserve the right to debit the relevant Credit Card / Smart Account/ Payment account/ Consumption Voucher Account with the amount equivalent to the value of the Offer without prior notice to the customer.
- 2. Customers are responsible for the data charges of using and / or downloading BOCHK Mobile Application imposed by their service providers.
- 3. Please download the BoC Pay mobile app from official application stores or the BOCHK website, and ensure the search wording ("BoC Pay"). iPhone users may download the BoC Pay via the App Store; Android users may download BoC Pay via Google Play, HUAWEI AppGallery or BOCHK website.
- 4. By using the BOCHK Mobile Application, the customer agrees to be bound by the contents of the relevant disclaimer and privacy policy posted on the BOCHK Mobile Application and which may be updated by BOCHK from time to time. For more details, please refer to Menu>Settings>About> Related Terms & Conditions>Terms and Conditions for BoC Pay.
- 5. Recommended Operating Systems for BoC Pay: iOS (14.0 or above) and Android (8.1 or above).
- iPhone and iOS are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play and Android is trademark of Google LLC. Huawei AppGallery is provided by Huawei Services (Hong Kong) Co., Limited.
- 7. The above products, services and Offers are subject to the respective terms and conditions, please refer to in-store promotional materials or enquire with the Merchant or staff of BOCHK and / or the Card Company for details.
- 8. No person other than the cardholders, BOCHK and / or the Card Company will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
- 9. BOCHK and / or the Card Company are not the suppliers of the Merchant. Relevant products and / or services are provided by the Merchant. Any enquiries or disputes relating to the goods and the services should be directed to the Merchant. BOCHK and / or the Card Company and / or UnionPay International accept no liability for the quality of or any other matters relating to the goods, products and services provided by the Merchant. The Merchant is solely responsible for all obligations and liabilities relating to the goods, products and

service.

- 10. BOCHK and / or the Card Company and / or the Merchant reserve the right to change, suspend or terminate the terms and conditions at its sole discretion.
- 11. In case of any disputes, the decision of BOCHK and / or the Card Company and / or the Merchant shall be final and binding on all parties concerned.
- 12. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

Reminder: To borrow or not to borrow? Borrow only if you can repay! SVF License Number: SVFB072