

Terms and Conditions of “BOC Chill Card Priority Booking: “Good Music Live” A night with Thomas’ hits”:

1. The priority booking of “BOC Chill Card Priority Booking: “Good Music Live” A night with Thomas’ hits” (the “Show”) is from 8 to 21 May 2024, both dates inclusive (the “Booking Period”).
2. The priority booking is only applicable to BOC Chill Cards issued in Hong Kong bearing the BOC logo (the “Eligible Credit Card”).
3. During the Booking Period, customers using an Eligible Credit Card (the “Customers”) can enjoy the priority booking service from 14:00 on 8 May 2024 to 23:59 on 21 May 2024 through ticketing.metro.hk/goodmusiclive/ (the “Ticketing Platform”).
4. The Customers are required to settle the full payment with an Eligible Credit Card to enjoy the Priority Booking.
5. Tickets are limited and available on a first-come-first-served basis while stocks last. A maximum of 4 tickets are allowed for purchase for a music showcase in a transaction with Eligible Credit Card. When purchasing the Show ticket(s), the system will offer the best available seats to the Customers. The Ticketing Platform reserves the right to assign non-contiguous seats (including to assign single seats).
6. A handling fee of HKD 120 will be charged per ticket.
7. The total price of ticket(s) and handling fee (the “Fee”) will be debited instantly from the Eligible Credit Card.
8. All purchased and issued ticket(s) cannot be exchanged, cancelled, returned or refunded. The total price of ticket(s) or handling fee cannot be refunded under any circumstances.
9. The ticket will be issued in QR Code format (the “QR Code Ticket”). Upon successful purchase, the QR Code Ticket will be sent to the email address provided by the Customer. BOCHK and/or the Company, the Organizer and the Ticketing Platform will not be responsible for any issues that are out of the control of BOCHK and/or the Company, the Organizer and the Ticketing Platform which cause the delayed or undelivered of emails, including but not limited to the incorrect email address provided by the Customers, problems caused by internet, internet connection, email service providers. For ticketing enquiries, please call the Hotline on 3698 8110.
10. Any QR Code Tickets alteration may result in failure to enter the event.
11. If the QR Code Tickets are lost, defaced or being stolen, no reissue will be arranged.

12. Ticket booking is subject to the Terms and Conditions of the Ticketing Platform. For details, please visit ticketing.metro.hk/goodmusiclive/. By participating this promotion, the Customer acknowledges that he/she has read, understood, accepted and agreed to be bounded by these Terms and Conditions.
13. The details of the Show will be determined by the Organizer at its sole discretion. The Organizer reserves the right to change the Show date or cancel the Show without prior notice. In case of disputes arising between the Organizer and the Customer, the Organizer reserves the right of final decision as its sole discretion.
14. Each QR Code Ticket admits one person only. Each of the Customer must present the QR Code Ticket on-site for admission.
15. In case of cancellation or postponement of the Show for any reasons, the Organizer reserves the right to refund tickets or change the performance date.
16. The Organizer reserves the rights to suspend, terminate, amend or modify the Show if there are any necessary changes.
17. The Organizer shall bear no responsibility for the messages displayed or communicated by any third party during the Show.
18. The Organizer reserves the right to modify the content of the Show without prior notice, including but not limited to the artist, performance time or performance content, etc. Any such modification will not constitute any reason for ticket refund or conversion.
19. BOCHK and/or the Company will determine the eligibility of each transaction by matching the cardholder transaction records held by BOCHK or the Company and the relevant data provided. If the information from the cardholder differs from those of the Card Company records, the latter shall be final and conclusive.
20. BOCHK and/or the Company are not the service providers of the Show/Booking service and/or related services. The Show is organized by Organizer, while the Booking Service is provided by the Ticketing Platform. BOCHK and/or the Company make no representation or guarantee as to the quality and availability of the service provided by the Ticketing Platform and/or the Show organized by the Organizer; shall not be responsible for the quality of products and/or services, the information or any other matters relating to or provided by the Organizer and/or the Ticketing Platform; and shall not be liable for any matters arising from or in connection with the service, the Show, or the information provided by the Ticketing Platform and/or the Organizer. The Organizer and the Ticketing Platform are solely responsible for all obligations and liabilities. Any enquiry, opinions, claims, complaints or disputes regarding the Priority Booking service, the Show, or any relevant information should be directed to the Ticketing Platform and/or the Organizer.

21. All Terms and conditions apply to this Priority Booking. Please refer to relevant promotion materials, or staff of BOCHK and/or the Company and/or the Organizer and/or Ticketing Platform for details.
22. All images and details are for reference only.
23. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
24. No person other than the Customer, BOCHK and/or the Company and/or the Organizer and/or the Ticketing Platform will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these Terms and Conditions.
25. BOCHK and/or the Company and/or the Organizer and/or Ticketing Platform reserve the right to amend, suspend or cancel the promotion or its Terms and Conditions.
26. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

Reminder: To borrow or not to borrow? Borrow only if you can repay!