

“Grand Hyatt Hong Kong Staycation Offer” Promotion Terms and Conditions

General Terms and Conditions:

1. “Grand Hyatt Hong Kong Staycation Offer” Promotion (“Promotion”) is valid from 1 November to 18 December 2022 (both dates inclusive and based on the check-in date).
2. The Promotion is only applicable to “BOC Chill Card” issued in Hong Kong by BOC Credit Card (International) Limited (the “Company”) (the “Eligible Credit Card”). To be eligible for the offers, BOC Chill Card Cardholder (“Eligible Cardholder”) is required to settle the full payment with the Eligible Credit Card, and the card account has to be normal, valid and in good credit condition.
3. Offers cannot be used in conjunction with any other discounts, cash coupons, gift vouchers, VIP Card or membership reward schemes, and are not applicable to sales or any other promotional offers.
4. Offers cannot be exchanged for cash / other products, services / discounts, and is not transferable.
5. No person other than the Cardholder, the Merchant and/or the Company will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provisions of these terms and conditions.
6. Any enquiries or disputes relating to the goods and the services should be directed to Grand Hyatt Hong Kong (the “Merchant”). The Company accepts no liability and responsibilities for the quality of or any other matters relating to the goods, products and services provided by the Merchant. The Merchant is solely responsible for all obligations and liabilities relating to the goods, products and service.
7. The Company and the Merchant reserve the right to change, suspend or terminate the Promotion or terms and conditions at their sole discretion.
8. The Company and the Merchant reserve the right of final decision of all the matters and disputes.
9. All images and details are for reference only.
10. Should there be any discrepancy or inconsistency between the Chinese and the English versions of these terms and conditions, the Chinese version shall prevail.

Terms and Conditions of “Staycation Offer”:

1. Unless otherwise specified, reservation period of Staycation Offer is from 1 November (09:00am) to 17 December (11:59pm) 2022 (both dates inclusive).
2. During the Promotion Period, Eligible Cardholder can enjoy the following Staycation Offer and Hotel Spending Credit (“Offer”) by making reservation for “BOC Chill Card Exclusive” (Eligible Cardholder can choose any room category which are available on display for the specified dates of stay during the Promotion Period. Staycation Offer includes daily breakfast for all registered guests during the stay) via Grand Hyatt Hong Kong’s official website (grandhyatthongkong.com) or Hyatt Global Reservation Assistance hotline at +852 800 938 682 with promotion code “GH1000” and settling payment at time of check-out with Eligible Credit Card:
 - a) Staycation Offer: enjoy HK\$1,000 deduction at time of check-out.
 - b) Hotel Spending Credit: enjoy extra HK\$200 Hotel Spending Credit, making up a total of HK\$1,200 Hotel Spending Credit including the basic HK1,000 Hotel Spending Credit as a part of the Staycation Package. Hotel Spending Credit is applicable to hotel dining and beverage, spa and room service. Use of dining outlets and spa is subject to availability, and advanced reservations are recommended.
3. Advance reservation is required in order to enjoy the Offer.
4. Standard check-in time at 3 pm and check-out time at 12 noon on the following day.
5. Room rates is on a per room per night basis and is subject to 10% service charge (calculate based on the original price of room rates).
6. The Offer is limited with allotment by 50 quotas and is provided on a first-come-first-served basis subject to the Merchant’s record while stocks last. Confirmation of the Offer is subject to the final hotel room’s availability and is subject to change without prior notice.
7. To enjoy the Offer, Eligible Cardholder must present the Eligible Credit Card at check-in for hotel’s staff verification and settle the payment upon check-out with the same Eligible Credit Card. If Cardholder fails to present or successfully settle the payment by using the Eligible Credit Card, the Merchant reserves the right to withdraw the mentioned discount and charge the Eligible Cardholder the original room rate of the Staycation Package (plus 10% service charge) and extra HK\$200 Hotel Spending Credit (if any).
8. No cancellation or amendment of reservation is allowed. If customer want to cancel the reservation, one-night penalty will be charged.
9. Unused hotel spending credit, in part or in full, cannot be refunded into cash, exchanged for other products or services, and will not be valid for future use upon check-out.
10. Offer is applicable for accommodation purpose only, not for event or commercial use. Cardholder must adhere to guest room’s maximum occupancy and to any Hong Kong Government regulations.
11. In case of any dispute, the Company and Merchant reserves the right of interpretation to the extent permitted by the applicable laws.

Reminder: To borrow or not to borrow? Borrow only if you can repay!