Terms and conditions of "NAKED FLOWERS HONG KONG – Exclusive Ticket and Beverage Discount Offer" :

## **General Terms and conditions**

- "NAKED FLOWERS HONG KONG Exclusive Ticket and Beverage Discount Offer" includes "Adult Tickets Discount Offer" and "Buy-1-Get-1-FREE on selected drinks" (the "Promotion").
- 2. The promotion is only applicable to BOC Chill Cards issued in Hong Kong bearing the BOC logo (the "Eligible Credit Card").
- Unless otherwise specified, the offer cannot be used in conjunction with other promotional offers, including but not limited to complimentary tickets or coupons.
- 4. This Promotion is applicable to transactions made in HKD only. Offers cannot be exchanged for cash, other products, services, discounts or offers. Offers are not applicable to orders that were made prior to the Promotion began.
- 5. Any completed transactions cannot be changed, cancelled or refunded. All ticket(s) cannot be exchanged. Bank of China (Hong Kong) Limited (the "BOCHK") and/ or BOC Credit Card (International) Limited (The "Company") and the Merchant will not accept any liability if the customer cannot enjoy the Promotion due to their own actions (for example, by purchasing the wrong product).
- 6. Should there be any illegal or fraudulent act committed by a customer, BOCHK and/or the Company and the Merchant have the right of forfeiture of a customer's eligibility to participate in this Promotion and reserve the right to take legal action in such instances.
- 7. The Merchant's website and the Merchant's mobile application are a third-party website and third-party mobile application, respectively. Use of the Merchant's website and mobile application is subject to such service providers' terms and conditions. BOCHK and/or the Company are not the service provider of the Merchant's website and mobile application. If customers have any enquiries or complaints relating to the Merchant's website and mobile application, please directly contact the Merchant. BOCHK and/or the Company give no guarantee to the Merchant's website and mobile application, and do not accept any liability arising in conjunction with the use of the Merchant's website and mobile application or the services provided.
- 8. The Company has not reviewed or verified the information in the third parties' website and mobile application, or any materials, products, services or privacy practices posted or offered therein or thereat, and shall not be under any circumstances be liable for any loss (whether in negligence or otherwise) whatsoever or howsoever that customers may sustain arising from the use of any information, materials, products, services, or privacy practices posted or offered by the third parties' website and mobile application. The Company does not nor does not mean to endorse or recommend any information, materials, products or services posted or offered at the third parties' website and mobile application. Not shall the Company be liable for any inaccuracy or failure of any information, materials, products or services posted or offered at the third parties' website and mobile application. Not shall the Company be liable for any inaccuracy

website and mobile application. Please read the terms and conditions and the relevant disclaimer(s) and privacy policy that may be contained in the third parties' website and mobile application.

- 9. Customers are responsible for the data charges of using and/or downloading the BOCHK mobile application, third-party website and/or mobile application imposed by their service providers.
- 10. BOCHK and/or the Company are not the service providers of the Merchant and / or the service provider. BOCHK and/or the Company accept no liability for the products and/or services quality. Any enquires, opinions, claims, complaints or disputes regarding the services should be directed to the Merchant and /or relevant service provider. BOCHK and/or the Company accept no liability for and shall not be responsible for the product and/or service quality and/or any other matters relating to the product and/or service provided by the Merchant or the service provider, and does not accept any liability arising in conjunction with the product and/or service provided. The Merchant and/or the service provider of the product and/or service are solely responsible for all obligations and liabilities relating to product and/or service.
- 11. In the event of any force majeure reason, including infectious diseases, epidemic, pandemic, outbreak of diseases, fire, casualties, accidents, act of God, natural disasters, regulatory updates by the government or any law enforcement authorities, law enforcement, legislation, orders, declarations, regulations, demands or stipulations, political unrest, social disorder, civil unrest, riots, rebellions or disturbances with the intent of the government to hinder, counter or defend against unrest, strikes, labour disputes, shortages of labour or skilled workers, shortages of products or raw materials or lack of supply, shipping or traffic delay or any other reasons (whether or not similar to the foregoing) beyond the reasonable control of BOCHK, which results in the inability of BOCHK to perform its obligations under these Terms and Conditions, BOCHK shall not be liable to the extent of such prejudices.
- 12. In case of dispute, BOCHK and/or the Company and/or the Merchant reserve the right of final decision on all matters.
- 13. All information and images are for reference only.
- 14. These terms and conditions of the Promotion are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
- 15. No person other than the customer, the Merchant, BOCHK and/or the Company will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
- 16. BOCHK and/or the Company and/or the Merchant reserve the right to amend, suspend or cancel the Promotion or its terms and conditions and the right of final decision on all matters and disputes.
- 17. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

## Terms and conditions of "Adult Tickets Discount Offer"

- 1. The promotion runs from 27 April to 27 October 2024 (both dates inclusive) (the "Promotion Period").
- During the Promotion Period, the customer can enjoy 2 adult tickets to NAKED FLOWERS at a discounted price of HK\$260 by settling payment with an Eligible Credit Card through the Trip.com website or mobile application.
- 3. Tickets that are not used on the designated date and time stated will be void without exchange, refund or compensation.
- 4. Tickets are for single use and cannot be used for re-entry. The validity period of tickets is within the exhibition period. Selling and reselling tickets at the exhibition venue is prohibited.
- Due to security considerations, exhibition area visiting hours and visitor capacity are limited.
  Please follow on-site staff guidance.
- 6. Children under the age of 3 on the ticket validity date accompanied by adults are admitted free of charge, and each adult can only bring ONE child under the age of 3 free of charge. In case of doubt, staff has the right to request the presentation of identity card or proof of age document for verification.
- 7. Children under the age of 12 on the ticket validity date must be accompanied by an adult with a valid ticket at all times. In case of doubt, staff has the right to request an identity card or proof of age document for verification. Parents, guardians and/or adults who supervise children are responsible for the children's conduct. Any child may be asked to leave the venue if the child obstructs others, causes nuisance to others, or intentionally destroys on-site installations. The organiser reserves the right to prohibit participants from entering the venue, and to remove them from the exhibition due to misconduct.
- 8. The last entry time of the last show of each day is 9:00pm. Visitors who miss the last admission time will not be allowed to enter, and cannot refund or exchange tickets. Please note that the exhibition hall closes at 10:00pm. Visitors must leave the exhibition hall on or before 10:00pm.
- No refund or exchange of tickets is permitted unless the exhibition is closed due to inclement weather.
- Please take care of strollers and personal belongings as there is no storage service provided. Restrooms are not available inside the exhibition hall; please use the facilities in "1881" before reentering the exhibition.
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- 12. The organiser reserves the right to amend, suspend or cancel the Program or its terms and conditions and the right of final decision on all matters and disputes.

## Terms and conditions of "Buy-1-Get-1-FREE on selected drinks"

- 1. The promotion runs from 27 April to 27 October, 2024 (both dates inclusive) (the "Promotion Period").
- 2. During the Promotion Period, the customer can enjoy the "Buy-1-Get-1-FREE on selected drinks" offer at NAKED CAFÉ BAR by settling payment with an Eligible Credit Card.

Reminder: To borrow or not to borrow? Borrow only if you can repay