

“BOC Credit Card Presents: Mamma Mia!” Musical – Terms and Conditions of Priority Booking:

1. The priority booking of “BOC Credit Card Presents: Mamma Mia!” Musical (the “Musical”) is from 1 March to 25 March 2024, both dates inclusive (the “Booking Period”).
2. Unless otherwise specified, the priority booking is applicable to the following payment methods and make the priority booking through Cityline website during the Booking Period:
  - i. BOC Credit Cards, BOC Dual Currency Credit Cards and BOC Co-branded Credit Cards issued in Hong Kong bearing the BOC logo (unless otherwise specified) (the “Eligible Credit Card”), but excluding Private Label Cards, Intown Cards, USD Credit Cards and BOC Credit Cards issued in the Mainland or Macau; and/or
  - ii. BoC Pay mobile app payments, which refer to QR Code payments made with the BoC Pay mobile app. The customer may settle payment by successfully binding BoC Pay with a BOC Dual Currency Credit Card issued in Hong Kong bearing the BOC logo and/or Smart Account and/or Payment Account and/or Consumption Voucher Account (the “BoC Pay”).
3. During the Booking Period, the Eligible Credit Card and BoC Pay customers (the “Customers”) can enjoy:
  - i. BOC Cheers Card customers can enjoy the priority booking service starts from 10:00 on 1 March 2024 to 23:59 on 7 March 2024 at Cityline website [priority.cityline.com](http://priority.cityline.com) (the “Cityline”);
  - ii. Other customers can enjoy the priority booking service starts from 10:00 on 8 March 2024 to 23:59 on 25 March 2024 at Cityline.
4. Customer is required to settle the full payment by Eligible Credit Card and/or BoC Pay to enjoy the Priority Booking.
5. Tickets are available while stock last. Regardless of price and show date, a maximum of 8 tickets are allowed for purchase for a musical in a transaction with Eligible Credit Card and/or BoC Pay. When purchasing Musical tickets, the system will offer the best available seats to Customers. Customers may also select their own seats during the ticketing process.
6. HK\$50 would be charged for Service Fee per ticket. If Customer chooses to collect the tickets by posting, extra HK\$35 would be charged as delivery fee per transaction.
7. The total price of ticket(s), service fee and delivery fee will be debited instantly from the Eligible Credit Card and/or BoC Pay. The transaction is valid only if the account has sufficient available credit limit and/or account balance (if applicable). If the charge cannot be successfully deducted, the transaction will be voided without prior notice.
8. All purchased and issued Ticket(s) cannot be exchanged, cancelled, returned and refunded. The total price of ticket(s), service fee and delivery fee would not be refunded in any circumstances.
9. If the Tickets are lost, defaced or stolen, no reissue would be arranged.
10. Confirmation email for ticket purchase will be sent to the email address provided by Customer as a reference of successful transaction. Cityline will not be responsible for any delayed or undelivered emails due to the submission of incorrect email addresses by Customers, or due to issues that are out of Cityline's control (such as problems caused by Internet, email service providers, etc.).
11. The Customers shall collect tickets according to the specific ticket collection options available for the Musical. If tickets are collected at the “Ticket Dispensing Machine”, the Customer can enter the “Claim ID and Password” at the “Ticket Dispensing Machine”. For the opening hours of venues, please

check with the venues for details. For the locations of the "Ticket Dispensing Machine", please refer to <https://www.cityline.com/Tdm.html>. If ticket delivery is by post, the tickets will be mailed to the customer's postal address according to the mailing option chosen. The delivery service is only applicable to the HKSAR region. For details and arrangement of delivery, please refer to [www.cityline.com](http://www.cityline.com). In the case of mailing event tickets to the Customer by post, Bank of China (Hong Kong) Limited ("BOCHK"), BOC Credit Card (International) Limited (the "Company"), Red Carpet, About Now Entertainment, Global Allied (the "Organizer") and Cityline will not be responsible for any lost tickets due to the submission of invalid or inaccurate personal information (such as mailing addresses, etc.) by the Customer. Please contact Cityline for any enquiries.

12. Ticket booking is subject to the terms and conditions of Cityline.
13. The details of the Musical will be determined by the Organizer at its sole discretion. The Organizer reserve the right to change the Musical date or cancel the Musical with prior notice. In case of disrepute(s) arising therefrom between the Organizer and the Customer, the Organizer reserves the right for the final decision as its own discretion.
14. Each ticket admits one person only. The Ticket (with ticket stub intact) must be presented on-site for admission.
15. In case of cancellation or postponement of the Musical by any reasons, the Organizer reserves the rights to refund tickets or change the performance date
16. By purchasing the tickets, the customer acknowledges that he/she has read, understood, accepted and agreed to be bound by these Terms and Conditions
17. BOCHK and/or the Company will determine the eligibility of each transaction by matching the cardholder transaction records held by BOCHK or the Company and the relevant data provided. If the information from the cardholder differs from those of the Card Company records, the latter shall be final and conclusive.
18. The Musical is organized by Organizer, while the Booking Service is provided by Cityline. BOCHK and/or the Company makes no representation or guarantee as the quality and availability of the Service provided by Cityline and the Musical organized by the Organizer, or the information provided by Cityline and the Organizer. BOCHK and/or the Company shall not be liable for any matters arising from or in connection with the Service, the Musical, or the information provided by Cityline and the Organizer. Any enquiry regarding the Priority Booking Service, the Musical, or any relevant information should be directed to Cityline or the Organizer.
19. BOCHK and/or the Company are not the service providers of the Musical/Booking Service and/or related services. Any enquiries, opinions, claims, complaints or disputes relating to the Musical/Booking Service and/or related services should be directed to the respective service providers. BOCHK and/or the Card Company accept no liability for and shall not be responsible for the quality of products and/or services or any other matters relating to the Organizer and/or Cityline. The Organizer andr Cityline are solely responsible for all obligations and liabilities.
20. Terms and conditions apply. Please refer to relevant promotion materials, or staffs of BOCHK and/or the Company and/or the Organizer and/or Cityline for details.
21. All images and details are for reference only.
22. Customers are responsible for the data charges of downloading and/ or using the BOCHK mobile application.
23. Please download mobile applications from official application stores or the BOCHK website, and ensure the search wording is correct. iPhone or iPad users may download the BoC Pay Mobile Application via the Apple Store.

Android users may download the BoC Pay Mobile Application via Google Play, Huawei AppGallery or the BOCHK website.

24. By using the BOCHK Mobile App, the viewer agrees to be bound by the content of this disclaimer as may be amended by BOCHK from time to time.
25. Recommended Operating Systems of BoC Pay are iOS (14.0 or above) and Android (8.1 or above).
26. Apple Pay, iPhone and Touch ID are trademarks of Apple Inc., registered in the US and other countries. Google Pay is a trademark of Google Inc. AppStore Huawei Pay is a trademark of Huawei Technologies Co., Ltd, registered in China and other countries.
27. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
28. No person other than the customer, BOCHK and/or the Company and/or the Organizer and/or Cityline will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
29. BOCHK and/or the Company and/or the Organizer and/or Cityline reserve the right to amend, suspend or cancel the Promotion or its terms and conditions.
30. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

BoC Pay SVF License Number: SVFB072

Reminder: To borrow or not to borrow? Borrow only if you can repay!