Terms and Conditions of "BOC Credit Card / BoC Pay Year-Round Reward Missions"

- 1. "BOC Credit Card / BoC Pay Year-Round Reward Missions" (the "Program") is valid from 1 January to 31 December 2023, both dates inclusive (the "Promotion Period") and will be divided into 6 phases. Phase 1 will run from 1 January to 28 February; Phase 2 from 1 March to 30 April; Phase 3 from 1 May to 30 June; Phase 4 from 1 July to 31 August; Phase 5 from 1 September to 31 October and Phase 6 from 1 November to 31 December.
- 2. Unless otherwise specified, the Program is only applicable to the below means of payment:
 - i. Physical cards of BOC Credit Cards and BOC Co-branded Cards issued in Hong Kong bearing the logo, or transactions made by Apple Pay, Google Pay, Samsung Pay or Huawei Pay with these physical cards (if applicable) ("Eligible Mobile Payments") but excluding BOC Credit Cards issued in the mainland and Macau, USD Credit Cards, Private Label Cards and Intown Cards ("Eligible Credit Cards"); and/or
 - ii. BoC Pay mobile app, which refers to QR Code payments made with the BoC Pay mobile app. The customer may settle payments by successfully binding the BoC Pay mobile app with a BOC Dual Currency Credit Card issued in Hong Kong bearing the logo and/or Smart Account and/or Payment Account and/or Consumption Voucher Account ("BoC Pay").
- 3. Unless otherwise specified, this Program is operated by Sun Hung Kai Real Estate Agency Limited (the "SHK Real") and BOC Credit Card (International) Limited (the "Company") and is only applicable to payments settled at merchants in Participating Malls under SHK Real ("Eligible Merchants") during the Promotion Period.
- 4. The Program is only applicable to the participating malls under SHK Real, including apm (Kwun Tong), Chelsea Heights (Tuen Mun), Chi Fu Landmark (Pok Fu Lam), East Point City (Tseung Kwan O), Harbour North (North Point), HomeSquare (Sha Tin), K-Point (Tuen Mun), Landmark North (Sheung Shui) [applicable to merchants from 2/F to 5/F only], Metroplaza (Kwai Fong), Metropolis Plaza (Sheung Shui), Mikiki (San Po Kong), MOKO (Mong Kok), New Jade Shopping Arcade (Chai Wan) [applicable to merchants on 1/F and 3/F only], New Town Plaza (Sha Tin), Park Central (Tseung Kwan O), PopWalk (Tseung Kwan O), Tai Po Mega Mall (Tai Po), Tsuen Kam Centre & Grand City Plaza (Tsuen Wan), Tsuen Wan Plaza (Tsuen Wan), Uptown Plaza (Tai Po), V city (Tuen Mun), V Walk (Nam Cheong), WWWTC (Causeway Bay) [applicable to merchants from GF to L13 only), YOHO MALL (Yuen Long) and Yuen Long Plaza (Yuen Long) (the "Participating Malls").
- 5. Any fraudulent, unauthorised, unposted, cancelled or refunded transactions will not be deemed as eligible transactions, and will not qualify for the Program. Only posted transactions with payment slip(s)/record(s) are eligible for the Program.
- 6. The Program is only applicable to customers who are existing members of The Point Integrated Loyalty Program (the "Eligible Customer").
- 7. During the Promotion Period, the Eligible Customer is entitled to earn the basic points and also join the mission(s) of "BOC Credit Card / BoC Pay Year-Round Reward Missions" upon single net spending of HK\$400 or above with an Eligible Credit Card and/or BoC Pay, and successful registration on the transaction day. Upon completion of the designated mission(s), the Eligible Customer can redeem the corresponding points reward(s). Details of the missions are as follows:
 - i. Mission 1: Redeem \$30 Point Dollar (equivalent to 7,500 The Point bonus points, "Reward 1") upon accumulative spending of HK\$1,200 and successful registration in the same Phase.
 - ii. Mission 2: Redeem extra \$120 Point Dollar (equivalent to 30,000 The Point bonus points, "Reward 2") upon accumulative spending of HK\$5,500 and successful registration in the same Phase.
- 8. Each Eligible Customer (based on The Point member ID) can complete Mission 1 and Mission 2 once to redeem Reward 1 and Reward 2 each in each Phase, and redeem Reward 1 and Reward 2 a maximum of six times in all six phases to earn up to a total of \$900 Point Dollar (equivalent to 225,000 The Point bonus points).
- 9. Total quotas for Reward 1 and Reward 2 for redemption at all Participating Malls in the entire Promotion Period are 48,000 and 15,480 respectively, and there are limited quotas for Reward 1 and Reward 2 in each phase. All rewards are available on a first-come-first-served basis, while stocks last. The quota for Reward 1 is not less than 5,100 and the quota for Reward 2 is not less than 1,200 in each phase. There will not be any prior notice if the quotas are full. The quotas are calculated based on the computer record of the Company and SHK Real.

- 10. Participation by the same customer with different The Point accounts is not accepted. Participating Mall staff reserves the right to reject the registration and Reward redemption for any fraud cases. The registrant must be the same customer who made the transaction and who holds The Point membership account, and Participating Mall staff reserves the right to request the registrant to provide identification documents for verification purposes.
- 11. Each Eligible Customer (including YATA-Fans and SmarTone Plus members who have activated the "Auto-earn The Point bonus points function") must present their physical Eligible Credit Card and/or its Eligible Mobile Payment (if applicable) bearing the same card number as imprinted on the payment slips and/or relevant interface of BoC Pay transaction records, together with the original copies of the valid merchant machine-printed invoices and the corresponding payment slips (the "Eligible Receipts") in person at the designated registration locations at the Participating Malls where the transactions were made on the transaction day within the designated registration time for registration. Registration is valid after verification by Participating Mall staff. Registration can only be done on the transaction day. Late registration is not accepted. Receipts that are out of the Promotion Period and less than HK\$400 are not accepted. Registration is not applicable to self-registration through The Point App, The Point WeChat Official Mini Program or AlipayHK "The Point" Mini App.
- 12. The registration location and time of the Participating Malls are as follows:

Participating Mall	Registration Location	Registration Time
apm (Kwun Tong)	Gift Redemption Counter, Upper Concourse	12:00nn – 11:00pm
Chelsea Heights (Tuen Mun)	G/F Customer Care Centre	1:00pm – 10:00pm
Chi Fu Landmark (Pok Fu Lam)	L5 Redemption Counter	12:00nn – 9:00pm
East Point City (Tseung Kwan O)	L2 Gift Redemption Counter	1:00pm – 10:00pm
Harbour North (North Point)	G/F Customer Care Centre, Phase 1 / L1 Customer Care Centre, Phase 2	1:00pm – 10:00pm
HomeSquare (Sha Tin)	L1 Customer Care Centre	11:00am – 9:00pm
K-Point (Tuen Mun)	L2 Customer Care Centre	1:00pm – 8:00pm
Landmark North (Sheung Shui)	L2 Member Counter	11:00am – 8:00pm
Metroplaza (Kwai Fong)	L2 Customer Care Centre	10:00am – 10:00pm
Metropolis Plaza (Sheung Shui)	L2 Customer Care Centre	12:00nn – 9:00pm
Mikiki (San Po Kong)	G/F Customer Care Centre	1:00pm – 10:00pm
MOKO (Mong Kok)	L1 Customer Care Centre	10:00am – 10:00pm
New Jade Shopping Arcade (Chai Wan)	L1 Customer Care Centre	12:00nn – 10:00pm
New Town Plaza (Sha Tin)	L4 The Point Member Counter, Phase I /	10:00am – 10:00pm
	L1 The Point Member Counter, Phase III	
Park Central (Tseung Kwan O)	L1 Customer Care Centre/ G/F Member Counter	1:00pm – 10:00pm

PopWalk (Tseung Kwan O)	G/F Customer Care Centre, PopWalk 1, 2 & Ocean PopWalk	10:00am – 10:00pm
Tai Po Mega Mall (Tai Po)	Customer Care Centre, Zone C	12:00nn – 9:00pm
Tsuen Kam Centre & Grand City Plaza (Tsuen Wan)	L2 Customer Care Centre, Tsuen Kam Centre	10:00am – 10:00pm
Tsuen Wan Plaza (Tsuen Wan)	L3 Customer Care Centre	10:00am – 10:00pm
Uptown Plaza (Tai Po)	L1 Customer Care Centre	10:00am – 10:00pm
V city (Tuen Mun)	Customer Care Centre, MTR Level	11:00am – 10:00pm
V Walk (Nam Cheong)	L2 Customer Care Centre	12:00nn – 10:00pm
WWWTC (Causeway Bay)	L2 Customer Care Centre	12:00nn – 10:00pm
YOHO MALL (Yuen Long)	Customer Care Centre, YOHO MALL I & II	10:00am – 10:00pm
Yuen Long Plaza (Yuen Long)	L1 Customer Care Centre	11:00am – 9:00pm

Registration time is subject to change without notice.

- 13. Eligible Receipts can be used to join both Mission 1 and Mission 2 in the same Phase. Eligible Customers can combine and accumulate spending from different Participating Malls or on different transaction days to complete Mission 1 and Mission 2 of the same Phase. Spending in different Phases cannot be accumulated.
- 14. Each Eligible Receipt can only be used to register for this Program, and cannot be re-used or used in conjunction with other mall promotions (except The Point points registration and existing free parking privileges of Participating Malls). For additional promotions / discounts that may be offered by individual Participating Malls, please contact individual Participating Mall staff or refer to the terms and conditions for details.
- 15. All original copies of the Eligible Receipts will be stamped by Participating Mall staff upon registration for identification purpose. SHK Real and Participating Mall staff reserve the right to make any markings on the Eligible Receipts during registration. Customers cannot request refunds from the merchants with the stamped original copies of the merchant machine-printed invoices.
- 16. Eligible Customers can check their progress of the Mission(s) on the Promotion Page in The Point App upon successful registration. Upon completion of the designated Mission(s) (i.e. accumulated the designated amount), Eligible Customers can redeem the corresponding Reward(s) of the completed Mission(s) by clicking "Redeem Now" on the Promotion Page in The Point App. Reward(s) will be credited to Eligible Customer's The Point account immediately after successful redemption. Eligible Customers can refer to the "Points Activities History" for details.
- 17. Each Eligible Customer must redeem the Reward(s) of the completed Mission(s) on the Promotion Page in The Point App within 14 days after the end of each Phase ("Reward Redemption Period") or before all Reward quotas in that Phase are depleted. Late redemption will not be accepted and Reward(s) will be automatically voided after the Reward Redemption Period. For details of Reward Redemption, please refer to the Promotion Page in The Point App.

Phase	End Date for Reward Redemption
1	14 March 2023
2	14 May 2023

3	14 July 2023
4	14 September 2023
5	14 November 2023
6	14 January 2024

- 18. Reward(s) cannot be cancelled, altered, transferred, refunded or exchanged for cash, gift or services, or changed under any circumstance once issued.
- 19. The Point Dollar reward for Reward 1 and Reward 2 will be credited to the Eligible Customer's The Point account in the form of The Point bonus points. The expiry date of the bonus points redeemed during 1 January to 31 March 2023 will be 31 March 2024; expiry date of the bonus points redeemed during 1 April to 30 September 2023 will be 30 September 2024; and expiry date of the bonus points redeemed during 1 October 2023 to 14 January 2024 will be 31 March 2025. Each \$1 Point Dollar can be used as HK\$1 when spending at applicable merchants in the Participating Malls. Please refer to https://www.thepoint.com.hk/en/point-dollar.html for the applicable merchant list and the related terms and conditions of The Point Integrated Loyalty Program (https://www.thepoint.com.hk/en/terms-and-conditions.html) for the use of Point Dollar / The Point bonus points.
- 20. Participating Mall Staff and sales personnel of the merchants at the Participating Malls are not allowed to join this Program. Sales personnel of the merchants at the Participating Malls cannot register for this Program or redeem the Reward(s) on behalf of the customers under any circumstance.
- 21. Eligible Receipts include original copies of the payment slips and merchant machine-printed invoices issued by the Eligible Merchants within opening hours to the customers. Customer's payment slips issued by the Eligible Merchants must clearly state the credit card number, merchant name, transaction date, spending amount, valid authorisation code and customer's signature (if applicable); whereas the merchant name, transaction date, spending amount and purchase items must be clearly stated on the merchant machine-printed invoices. The credit card statement, photocopies of payment slips / merchant machine-printed invoices, transaction type displayed as "FPS" on BoC Pay are not accepted. The customer will not be eligible for registration if he / she cannot present the original copies of the payment slips and merchant machine-printed invoices and/or the relevant Physical Eligible Credit Card and/or its Eligible Mobile Payment and/or relevant interface of BoC Pay transaction record (for any reasons) on the transaction day, or the information provided by the customer is incomplete. Eligible Receipts that are damaged, outdated and unable to show clearly the relevant information are not accepted.
- 22. Only the actual spending amount will be counted (i.e. the net amount after deducting the discounted price / the use of promotion coupon / gift certificate / cash coupon / Point Dollar / SHKP Malls Gift Card). The principal and supplementary cardholders of the same Eligible Credit Card can participate in the Program upon spending with their Eligible Credit Cards and using their corresponding The Point account.
- 23. Eligible transaction means transaction between an Eligible Customer and an Eligible Merchant through payment with an Eligible Credit Card (including Eligible Mobile Payment) and/or BoC Pay. This Program accepts receipts for purchasing designated festive food coupons (limited to mooncake (including ice cream mooncake), Chinese New Year pudding, rice dumpling and Chinese preserved sausage vouchers). Receipts for using these designated festive food coupons and the following are not eligible for this Program: Apple Store; travel agencies; fitness and beauty centers (except those massage centres inside Play Park in New Town Plaza and fitness and beauty centers in PopWalk, until further notice); cross-border buses; property agencies; elderly homes; medical and dental / clinic services; carwash, car care services, automotive products and related service or the purchase of parking cards; kiosks, exhibition venues and temporary exhibition booths / Pop Up Stores; merchants located at New Jade Garden L4 Shopping Arcade; tenants in office buildings; hotels; banking services; insurance premiums; money exchange shops; tuition (except those fees paid inside Play Park in New Town Plaza and tuition fees paid in PopWalk, until further notice); membership fees; any other monthly fees; the purchase or topping-up of Octopus cards; value-added or payment services; mail, fax, email or phone orders; online shopping (including food self pick-up service and rewards order in The Point App while excluding online purchase of movie tickets);

telecommunication fees or the purchase of calling cards; the purchase of tickets such as mall events or concert tickets (except those tickets purchased inside Play Park in New Town Plaza, until further notice), admission tickets to Ma Wan Park Noah's Ark or sky 100 Hong Kong Observation Deck; trade-in transactions or product redemptions; the purchase and use of SHKP Malls Gift Card, the purchase and use of cash coupons, gift certificates, Point Dollar, SHKP Mall Gift Certificates, SHKP Mall e-Gift Certificates, Mall e-Gift Certificate, gift cards, membership cards, bonus point cards, discount cards or value-added cards, shoe coupons, soup coupons, drink coupons, food coupons, cake cards and wedding coupons (including but not limited to cake cards, Chinese bridal cake cards, wedding vouchers and wedding coupons); the purchase of gold grains, bars or deposits for gold saving club; payments settled by cash or other trades decided by the Participating Malls or any ineligible transaction designated by SHK Real / the Company. Any photocopied, amended, duplicated, handwritten or reprinted invoices / payment slips and / or credit card statement are not accepted. SHK Real / Participating Malls reserve the right not to accept any receipts that suspected to be invalid, forged, or issued for spurious transactions, or on other grounds, without any need for explanation. Cancelled, refunded, forgery, unsettled transactions and any transactions designated by the Company are not eligible for registration and Reward redemption. Transaction date and time of the Company's record shall prevail.

- 24. For instalment payments, the full amount listed on the merchant machine-printed invoice will be counted. For transactions that involve deposits, only the value of the deposit on the transaction day instead of the total spending amount will be counted for the spending amount. The balance of the invoice cannot be used for any other promotional offers (except The Point bonus points registration and this Program). Remaining balance can be used to participate in the Program only if the deposit has not been used for participation in any other promotional activities (except The Point bonus points registration and this Program). Presentation of the original copies of merchant machine-printed invoices and payment slips of the deposit is required during registration for verification.
- 25. All transactions made via Alipay, WeChat Pay and UnionPay App and other designated payment means / e-Wallet as decided by the Company, and split transactions will not be accepted.
- 26. BoC Pay spending includes eligible transactions made by BoC Pay with a BOC Dual Currency Credit Card and/or Smart Account and/or Payment Account and/or Consumption Voucher Account at Eligible Merchants in Participating Malls. If using BoC Pay Consumption Voucher Account, the usage will be restricted to the Consumption Voucher amount that has been stored, and other terms and conditions apply. The Smart Account / Payment Account is subject to daily transaction limit or relevant terms and conditions. For details, please refer to "Help" or "Consumption Voucher Scheme" section in the BoC Pay App or contact Personal Customer Service Hotline on (+852) 3988 2388.
- 27. Participating Mall staff reserves the right to record The Point member ID and information stated on the Eligible Receipts, and photocopy the receipt(s) and relevant electronic payment receipts and request customers using Eligible Mobile Payments and/or BoC Pay to open the corresponding mobile app and present the transaction record for the purpose of registration and verification. The personal information collected is limited for the use of this Program only and will be destroyed 3 months after the Program has ended. By providing the above information, customers have agreed on the collection of related data and understand the purpose on the use of such data.
- 28. The Company will verify the transaction record of the relevant credit card or BoC Pay account to confirm the customer's eligibility for registration and entitlement of the Rewards. In case of discrepancy between the Company's record and details recorded on the payment slip, the Company's record shall prevail. For any cancelled / refunded transactions, the Company has the right to and will be entitled to debit the equivalent amount of the Reward(s) so granted to the customer from the relevant credit card or BoC Pay account directly without prior notice.
- 29. Should there be any illegal or fraudulent act or violation of promotion rules committed by a customer, Bank of China (Hong Kong) Limited ("BOCHK") / the Company / SHK Real / Participating Malls have the right of forfeiture of a customer's eligibility to participate in this Program and reserve the right to take legal action in such instances.
- 30. The status of the Eligible Customer's credit card accounts and/or BoC Pay accounts must be valid, normal and in good credit at the time the Rewards are received in order to be eligible for this Program. In the event of violation of the Card User Agreement, Credit Card User Agreement or Credit Card Agreement, termination of the accounts, overdue payment or in bad credit record, BOCHK / the Company / SHK Real / Participating Malls has the right of forfeiture of a customer's eligibility of Rewards redemption without prior notice.

- 31. BOCHK and/or the Company are not the providers of the goods or the services of the merchant. Any enquiries or disputes relating to the goods and the services should be directed to the merchant. BOCHK and/or the Company gives no representation or guarantee as to the goods and services provided by the merchant (including but not limited to the quality and quantity of goods), and does not accept any liability arising in conjunction with the goods and services provided by the merchant. The merchant is solely responsible for all obligations and liabilities relating to the goods and services. BOCHK and/or the Company shall not be responsible for the quality of the goods or the services, or any additional promotional offers / discounts provided by the Participating Malls. Please check with the staff of the Participating Malls for the latest details and terms and conditions of the offers.
- 32. BOCHK and/or the Company and/or SHK Real and/or Participating Malls reserve the right to amend, suspend or cancel the Program or its terms and conditions and the right of final decision on all matters and disputes.
- 33. The Program is subject to their respective terms and conditions. For details, please refer to the relevant promotion materials, or make enquiries to the staff of SHK Real and/or Participating Malls and/or BOCHK and/or the Company.
- 34. All information and images are for reference only.
- 35. These terms and conditions of the Program are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
- 36. No person other than the customers, SHK Real, Participating Malls, BOCHK and/or the Company will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
- 37. Please download the BoC Pay mobile app from official application stores or the BOCHK website, and ensure the search wording is correct (i.e. "BoC Pay"). iPhone users may download BoC Pay via the App Store; Android users may download BoC Pay via Google Play, Huawei AppGallery or the BOCHK website. By using the BoC Pay mobile app, the customer agrees to be bound by the contents of the relevant disclaimer and privacy policy posted on the BoC Pay mobile app and which may be updated by BOCHK from time to time. For more details, please refer to Menu>Settings>About> Related Terms & Conditions>Terms and Conditions for BoC Pay. Recommended Operating Systems are iOS (14.0 or above) and Android (8.1 or above). Customers are responsible for the data charges of downloading and/or using BoC Pay imposed by their service providers. Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Google Play and the Google Play logo are trademarks of Google LLC. Huawei App Gallery is provided by Huawei Services (Hong Kong) Co., Limited.
- 38. By using the BOCHK mobile applications, the customer agrees to be bound by the contents of the relevant disclaimer and privacy policy posted on the BOCHK mobile applications which may be updated from time to time.
- 39. Mobile Payment Applications are the third parties' Mobile Applications. Third parties' Mobile Payment Applications are subject to such service providers' terms and conditions. The Company is not the service provider of the third parties' Mobile Payment Applications. If customers have any enquiries or complaint about the third parties' Mobile Payment Applications, please directly contact the service providers. The Company gives no guarantee on the third parties' Mobile Payment Applications of the service providers, and does not accept any liability arising in conjunction with the use of the Mobile Payment Applications or the services provided by the service providers.
- 40. The Company has not reviewed or verified the information in the third parties' Mobile Applications or any materials, products, services or privacy practices posted or offered therein or thereat, and shall not be under any circumstances liable to any loss (whether in negligence or otherwise) whatsoever or howsoever that customers may sustain arising from the use of any information, materials, products, services, or privacy practices posted or offered by the third parties' Mobile Applications. The Company does not nor does not mean to endorse or recommend any information, materials, products or services posted or offered at the third parties' Mobile Applications. Not shall the Company be liable for any inaccuracy or failure of any information, materials, products or services posted or offered at the third parties' Mobile Applications. Please read the terms and conditions and the relevant disclaimer(s) and privacy policy that may be contained in the third parties' Mobile Applications.
- 41. Apple Pay is a trademark of Apple Inc., registered in the US and other countries. For compatible devices and more details about Apple Pay, please refer to www.apple.com/hk/apple-pay. Google Pay is not applicable to BOC

Commercial Cards and BOC Dual Currency Credit Cards. Google Pay is a trademark of Google Inc. Google Pay works with NFC capable Android™ devices running Android Lollipop 5.0 or higher. Samsung Pay is not applicable to BOC Commercial Cards and BOC Dual Currency Credit Cards. Samsung Pay is a trademark of Samsung Electronics Co., Ltd. Samsung Pay only supports NFC payments. For compatible devices and more details about Samsung Pay, please refer to www.samsung.com/hk/samsungpay/#samsung-pay. Huawei Pay is not applicable to BOC Commercial Cards. Huawei Pay is a trademark of Huawei Technologies Co., Ltd., registered in China and other countries. For compatible devices and more details about Huawei Pay, please refer to the Hong Kong website of Huawei Pay.

42. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

BoC Pay SVF License Number: SVFB072

Reminder: To borrow or not to borrow? Borrow only if you can repay!