

## **Terms and Conditions of BOC Credit Card Priority Booking: David Tao SOUL POWER II Concert World Tour – Hong Kong:**

1. The priority booking of “BOC Credit Card Priority Booking: **David Tao SOUL POWER II Concert World Tour – Hong Kong**” (the “Show”) is from 6 to 8 January 2025, both dates inclusive (the “Booking Period”).
2. Unless otherwise specified, priority booking is applicable to the following payment methods with a BOC Credit Card (the "Eligible Credit Card") during the Booking Period:

- BOC credit cards issued in Hong Kong bearing the BOC logo, and/or;
- BOC credit cards issued by BOC (Macau) or Banco Tai Fung bearing the BOC logo, and/or;

**Ineligible credit cards** include but not limited to

- BOC Credit Cards issued in the Mainland bearing the BOC logo, and/or;
  - Business Cards and Corporate Cards, U.S. dollar cards, Private Client Cards and Intown Online Cards issued in any region. Transactions made via any third-party or e-Wallet payment methods (including but not limited to Alipay HK, WeChat Pay HK, BoC Pay, UnionPay, Alipay, WeChat Pay and other designated payment means / e-Wallets as decided by the Company) are not applicable to this offer.
3. During the Booking Period, a customer using an Eligible Credit Card (the “Customer”) can enjoy the priority booking service from 10:00 on 6 January to 23:59 on 8 January 2025 via the Cityline website at [priority.Cityline.com](http://priority.Cityline.com) (the “Cityline”), or the telephone booking hotline (852) 3761 6515 (10:00 to 19:00, Monday to Friday except Public Holidays).
  4. Tickets are limited and available on a first-come-first-served basis while stocks last. Regardless of price and show date, each Eligible Credit Card can book a maximum of 4 tickets per booking transaction. When purchasing the tickets, the system of Cityline will offer the best available seats to Customers. Customers cannot select their own seats during the ticketing process. For booking 2 tickets or above, Cityline reserves the right to arrange separate seats (including allocation of seats in odd numbers).
  5. HK\$60 per ticket will be charged as a Customer Service Fee, while an extra HK\$40 (applicable to Hong Kong region only) / HK\$50 (applicable to Macau region only) per transaction will be charged as a Shipping Fee by Cityline. The booking can only be confirmed after successfully completing the payment process.
  6. The ticket purchase will be settled in HKD. The total price of ticket(s), Customer Service Fee and Shipping Fee (the “Fees”) will be debited instantly from the Eligible Credit Card. If the Fees cannot be debited successfully, the booking will be cancelled automatically and Cityline will give appropriate notice.
  7. All purchased and issued Ticket(s) cannot be exchanged, cancelled, returned or refunded. The total price of ticket(s), Customer Service Fee and Shipping Fee cannot be refunded under any circumstances.
  8. Any ticket alteration may result in failure to enter the Show.
  9. If the Tickets purchased from Priority Booking are lost, defaced or stolen, no reissue will be arranged. Please contact the Cityline to handle lost ticket matters.
  10. Confirmation email for ticket purchase will be sent to the email address provided by Customer as a reference of successful transaction. Cityline will not be responsible for any delayed or undelivered emails due to the submission of incorrect email addresses by Customers, or due to issues that are out of Cityline's control (such as problems caused by Internet, email service providers, etc.).

11. The tickets will be mailed to the customer's postal address according to the mailing option chosen and approximately seven (7) to fourteen (14) days before the Show date. The delivery service is only available in Hong Kong and Macau. For details and arrangement of delivery, please refer to [www.cityline.com](http://www.cityline.com). In the case of mailing tickets to the Customer by post, Bank of China (Hong Kong) Limited (the “BOCHK”), BOC Credit Card (International) Limited (the “Company”), Toptop Productions Limited (the “Organizer”) and Cityline will not be responsible for any lost tickets due to the submission of invalid or inaccurate personal information (such as inaccurate mailing address, etc.) by the Customer. For any enquiries, and in a case customer who have not received tickets for the concert on or after 17 February 2025, please call Cityline Hotline on 3761 6688 (Monday to Friday from 10am to 7pm) or email to [cs@cityline.com](mailto:cs@cityline.com) for assistance.
12. Ticket booking, delivery, and re-issuance are subject to the terms and conditions of Cityline.
13. The details of the Show will be determined by the Organizer at its sole discretion. The Organizer reserves the right to modify the content of the Show program without prior notice, including but not limited to the artist, performance time or performance content, etc. Any such modification will not constitute any reason for ticket refund or conversion. In case of disputes arising between the Organizer and the Customer, the Organizer reserves the right of final decision as its sole discretion.
14. The Show is only allowed for person aged 6 or above. Each Ticket admits one person only, and Customers of all ages must present the Ticket (with ticket stub intact) for on-site admission.
15. Notice to Barrier-free Seat Ticket-Buyers & Admission Arrangement
  - a. Barrier-free seat tickets (the “Barrier-free Ticket”) are only available for people who rely on wheelchairs for mobility or hold a valid medical certificate showing impaired mobility (the “User”) and their companions.
  - b. When purchasing the Barrier-free Ticket, the User can also buy a maximum of one additional ticket for a companion at the same ticket price (the “Companion Ticket”).
  - c. The holder of a Companion Ticket must enter the venue with the holder of the Barrier-free Ticket at the same time.
  - d. At the time of admission, the Organizer or venue staff have the right to request verification. Any person who is not a wheelchair user must show proof of inconvenience, such as the "Registration Card for People with Disabilities (Physical Handicap)" or other valid medical certificate showing the need for a barrier-free seat. If such proof is not provided, the venue reserves the right to refuse admission to the person and his/her companions, and will not arrange a refund.
  - e. Holders of Barrier-free and Companion tickets who need assistance to enter the venue are kindly requested to call the Organizer on (852) 2715 3850 at least 3 days before the Concert in order to make advance arrangements including ticket details and contact numbers.
  - f. Due to the constraints of the venue, there may be some obstruction to the line of sight for Barrier-free seat occupants and their minders.
  - g. These Barrier-free seat ticket admission arrangements are subject to the final announcement of the Organizer.
16. In case of cancelation or postponement of the Show for any reasons, the Organizer reserves the right to refund tickets or change the performance date. The Organizer will make decisions and announcements regarding arrangements in case of cancellation or postponement of the Show. For the avoidance of doubt, there shall only be a refund in respect of the value of the tickets purchased which shall not include Shipping Fee and/or Customer Service Fee charged (if the tickets are delivered to the cardholders). If a refund

will be arranged, the refund shall be made to the Eligible Credit Card which made the original transaction, and to the Cardholders who purchased the tickets with presenting the unused tickets. Refund relating to the Priority Booking provided hereunder shall be arranged by Cityline. The Organizer, the BOCHK and the Company shall not in any event be responsible for any obligations and liabilities in relation to such refund.

17. All the rules & regulations are subject to the latest updates issued by the venue and the organizer.
18. The Organizer reserves the rights to suspend, terminate, amend or modify the Show if there are any changes necessary.
19. The Organizer shall bear no responsibility for the messages displayed or communicated by any third party during the Show.
20. Spectators must follow the latest rules & regulations issued by the venue during admission and the show.
21. Spectators may be prohibited from entering the venue if they violate any of the rules & regulations of the venue. In such a case, the ticket fee, Customer Service fee, and Shipping Fee shall not be refunded.
22. Cardholders' personal data may be collected by Cityline, and the use of such personal data shall be subject to the personal information collection statement of Cityline. The Organizer, BOCHK and the Company are not involved in any part of such data collection and usage. Please contact Cityline for relevant details.
23. By participating in this Promotion, the Customer acknowledges that he/she has read, understood, accepted and agreed to be bound by these Terms and Conditions.
24. BOCHK and/or the Company will determine the eligibility of each transaction by matching the cardholder transaction records held by BOCHK or the Company and the relevant data provided. If the information from the cardholder differs from those of the Card Company records, the latter shall be final and conclusive.
25. The Show is organized by the Organizer, while the Booking Service is provided by Cityline. BOCHK and/or the Company make no representation or guarantee as to the quality and availability of the Service provided by Cityline, the Show organized by the Organizer, or the information provided by Cityline and/or the Organizer. BOCHK and/or the Company shall not be liable for any matters arising from or in connection with the Service, the Show, or the information provided by Cityline and/or the Organizer. Any enquiry regarding the Priority Booking Service, the Show or any relevant information should be directed to Cityline and/or the Organizer.
26. BOCHK and/or the Company are not the service providers of the Show/Booking Service and/or related services. Any enquiries, opinions, claims, complaints or disputes relating to the Show/Booking Service and/or related services should be directed to the respective service providers. BOCHK and/or the Card Company accept no liability for and shall not be responsible for the quality of products and/or services or any other matters relating to the Organizer and/or Cityline. The Organizer and Cityline are solely responsible for all obligations and liabilities.
27. Terms and conditions apply. Please refer to relevant promotion materials, or staff of BOCHK and/or the Company and/or the Organizer and/or Cityline for details.
28. All images and details are for reference only.
29. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
30. No person other than the customer, BOCHK and/or the Company and/or the Organizer

and/or Cityline will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.

31. BOCHK and/or the Company and/or the Organizer and/or Cityline reserve the right to amend, suspend or cancel the Promotion or its terms and conditions.
32. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

BoC Pay SVF License Number SVFB072

Reminder: To borrow or not to borrow? Borrow only if you can repay!