

Terms and Conditions of “BOC Visa Credit Card Priority Booking: Sandy Lam "Resonance" 2025 Concert Tour in Macao”:

1. The priority booking of “BOC Visa Credit Card Priority Booking: Sandy Lam "Resonance" 2025 Concert Tour in Macao” (the “Show”) is from 28 to 29 April, 2025, both dates inclusive (the “Booking Period”).
2. Unless otherwise specified, the priority booking is applicable to the following payment methods with a BOC Credit Card (the "Eligible Credit Card") during the Booking Period:
 - BOC Visa physical cards issued in Hong Kong bearing the BOC logo, and/or;
 - BOC Visa physical cards issued by BOC (Macau) or Banco Tai Fung bearing the BOC logo

Ineligible credit cards include but are not limited to BOC Mastercard and/or UnionPay physical cards issued in Hong Kong bearing the BOC logo; BOC Mastercard and/or UnionPay physical cards issued by BOC (Macau) or Banco Tai Fung bearing the BOC logo; Business Cards and Corporate Cards, U.S. dollar cards, Private Client Cards and Intown Online Cards issued in any region. Transactions made via any third party or e-Wallet payment methods (including but not limited to Apple Pay, Google Pay, Samsung Pay, Alipay HK, WeChat Pay HK, BoC Pay+, UnionPay, Alipay, WeChat Pay and other designated payment means / e-Wallets as decided by BOC Credit Card (International) Limited (the “Company”))) are not applicable to this offer.

3. During the Booking Period, a customer using an Eligible Credit Card (the “Customer”) can enjoy the priority booking service from 10:00 on 28 April 2025 to 23:59 on 29 April 2025 through the website www.bookyay.com (“BOOKYAY”).
4. The Customer has to be a registered member of BOOKYAY at www.bookyay.com. Phone number and email verification are required to settle the full payment with an Eligible Credit Card to enjoy the Priority Booking.
5. Each Eligible Credit Card can only be used for one booking transaction. A maximum of 6 tickets is allowed per show per booking transaction. Regardless of price and show date, a maximum of 6 tickets is allowed per Eligible Credit Card. Tickets are limited and available on a first-come-first-served basis while stocks last. The seat(s) of the ticket will be distributed randomly. BOOKYAY reserves the right to assign non-contiguous seats (including to assign single seats).
6. HKD/MOP30 will be charged as Customer Service Fee per ticket and an extra HKD/MOP35 will be charged as Shopping Fee (applicable to Hong Kong and Macau regions only) per transaction by BOOKYAY. The booking can only be confirmed after successfully completing the payment process.
7. The ticket purchase will be settled in HKD. The total price of ticket(s), customer service fee and shipping fee (the “Fees”) will be debited instantly from the Eligible Credit Card. If the Fees cannot be debited successfully, the booking will be canceled automatically and BOOKYAY will give appropriate notice.
8. All purchased and issued Ticket(s) cannot be exchanged, canceled, returned or refunded. The total price of ticket(s), customer service fee and shipping fee cannot be refunded under

any circumstances.

9. Any ticket alteration may result in failure to enter the event.
10. If the Tickets are lost, defaced or stolen, no reissue will be arranged. Please contact the Organizer to handle lost ticket matters.
11. Confirmation email and SMS for ticket purchase will be sent to the email address and mobile phone number provided by the Customer as a reference of successful transaction. BOOKYAY will not be responsible for any delayed or undelivered emails due to the submission of incorrect email addresses by the Customer, or due to issues that are out of BOOKYAY's control (such as problems caused by the Internet, email service providers, etc.).
12. Upon successful purchase, BOOKYAY will distribute the tickets to the delivery address provided upon ticket purchase checkout, approximately ten (10) to fourteen (14) days before the Show date (applicable to Hong Kong and Macau Regions only), while the delivery service is not applicable to Mainland and overseas. Customers should ensure that the delivery address/information is fully correct. Bank of China (Hong Kong) Limited ("BOCHK"), the Company, Chessman Entertainment Production Co. Ltd. (the "Organizer") and BOOKYAY are not responsible for undelivered tickets due to incorrect or incomplete delivery address/information. In case of any enquiry, the Customer can directly contact BOOKYAY.
13. Ticket booking is subject to the terms and conditions of BOOKYAY.
14. The details of the Show will be determined by the Organizer at its sole discretion. The Organizer reserves the right to modify the content of the event program without prior notice, including but not limited to the artist, performance time or performance content, etc. Any such modification will not constitute any reason for ticket refund or conversion. In case of disputes arising between the Organizer and the Customer, the Organizer reserves the right of final decision as its sole discretion.
15. Unless otherwise specified, children 3 years and under can be admitted without a ticket. Children without a ticket must not occupy a seat and must be nursed by an adult at all times.
16. Each Ticket admits one person only. The Ticket (with ticket stub intact) must be presented on-site for admission.
17. In case of cancellation or postponement of the Show for any reasons, the Organizer reserves the right to refund tickets or change the performance date.
18. The Organizer reserves the rights to suspend, terminate, amend or modify the event if there are any changes necessary.
19. The Organizer shall bear no responsibility for the messages displayed or communicated by any third party during the Event.
20. By participating in this Promotion, the Customer acknowledges that he/she has read, understood, accepted and agreed to be bound by these Terms and Conditions.
21. BOCHK and/or the Company will determine the eligibility of each transaction by matching the cardholder transaction records held by BOCHK or the Company and the relevant data provided. If the information from the cardholder differs from those of the Card Company

records, the latter shall be final and conclusive.

22. The Show is organized by the Organizer, while the Booking Service is provided by BOOKYAY. BOCHK and/or the Company make no representation or guarantee as to the quality and availability of the Service provided by BOOKYAY, the Show organized by the Organizer, or the information provided by BOOKYAY and/or the Organizer. BOCHK and/or the Company shall not be liable for any matters arising from or in connection with the Service, the Show, or the information provided by BOOKYAY and/or the Organizer. Any enquiry regarding the Priority Booking Service, the Show or any relevant information should be directed to BOOKYAY and/or the Organizer.
23. BOCHK and/or the Company are not the service providers of the Show/Booking Service and/or related services. Any enquiries, opinions, claims, complaints or disputes relating to the Show/Booking Service and/or related services should be directed to the respective service providers. BOCHK and/or the Card Company accept no liability for and shall not be responsible for the quality of products and/or services or any other matters relating to the Organizer and/or BOOKYAY. The Organizer and BOOKYAY are solely responsible for all obligations and liabilities.
24. Terms and conditions apply. Please refer to relevant promotion materials, or staff of BOCHK and/or the Company and/or the Organizer and/or BOOKYAY for details.
25. All images and details are for reference only.
26. This priority booking is a BOCHK promotion. BOOKYAY will pass the relevant order information to BOCHK for verification and record purpose.
27. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
28. No person other than the customer, BOCHK and/or the Company and/or the Organizer and/or BOOKYAY will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
29. BOCHK and/or the Company and/or the Organizer and/or BOOKYAY reserve the right to amend, suspend or cancel the Promotion or its terms and conditions.
30. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

Terms and Conditions Summary of “Amazing Cross Broder Rewards Macao Go”:

1. The promotion period of “Amazing Cross Broder Rewards Macao Go” is from now until 31 December 2025. Terms & Conditions apply, please refer to www.bochk.com/s/a/macago_e for details.

Reminder: To borrow or not to borrow? Borrow only if you can repay!