Terms and Conditions of "BOC Credit Card x Trip.com up to HK\$380 off on Flight, Hotel, Tours & Tickets and High Speed Rail Tickets Bookings"

- 1. "BOC Credit Card x Trip.com up to HK\$380 off on Flight, Hotel, Tours & Tickets and High Speed Rail Tickets Bookings" (the "Promotion") runs from 2 January - 31 March 2024 (both dates inclusive and based on the transaction date, the "Promotion Period"). The offers are subject to limited quotas and available while quotas last. The offers will end and there will not be any prior notice if the quotas are full.
- 2. The Promotion is applicable to BOC Credit Cards, including BOC Dual Currency Credit Cards, BOC Co-branded Cards issued in Hong Kong bearing the BOC logo, but excluding BOC Credit Cards issued in the mainland and Macau, Private Label Cards, BOC Purchasing Cards and USD Credit Cards (the "Eligible Credit Card").
- 3. During the Promotion Period, the customer must successfully log in as a member of Trip.com (the "Merchant") and make Flight, pre-paid Hotel, Tours & Tickets or High Speed Rail Ticket bookings through the Trip.com website or mobile application upon single net spending in HKD with designated amount with an Eligible Credit Card and meet the following requirements (the "Eligible Spending") to enjoy below offers (the "Offers"):
 - Enjoy a HK\$180 instant discount upon single net spending of HK\$1,800 on Flight bookings (excluding taxes and fuel charges and domestic flights in Mainland China) by entering the promotion code "BOCFLIGHT" before payment settlement ("Offer 1").
 - Enjoy a HK\$120 instant discount upon single net spending of HK\$1,200 on any local/overseas pre-paid Hotel or staycation package bookings by entering the promotion code "BOCHOTEL" before payment settlement ("Offer 2").
 - Enjoy a HK\$40 instant discount upon single net spending of HK\$400 on Tours & Tickets bookings by entering the promotion code "BOCTNT" before payment settlement ("Offer 3").
 - Enjoy a HK\$40 instant discount upon single net spending of HK\$400 on High Speed Rail Tickets bookings by entering the promotion code "BOCHSR" before payment settlement ("Offer 4").
- 4. During the Promotion Period, each customer (based on Trip.com member account) can use each promotion code once and is entitled to a maximum of HK\$380 in discount in total.
- 5. The Promotion is subject to limited quotas. During the Promotion Period, Offer 1 is subject to a quota of 5,700 in total and a weekly quota of 439 (Remarks: The quota for 26-31 March is 432) ; Offer 2 is subject to a quota of 3,300 in total and a weekly quota of 254 (Remarks: The quota for 26-31 March is 252); Offer 3 is subject to a quota of 1,800 in total and a weekly quota of 139 (Remarks: The quota for 26-31 March is 132); Offer 4 is subject to a quota of 1,800 in total and a weekly quota of 139 (Remarks: The quota for 26-31 March is 132); Offer 4 is subject to a quota of 1,800 in total and a weekly quota of 139 (Remarks: The quota for 26-31 March is 132). The weekly quota are issued every Tuesday at 00:00am-00:30am HK time.

- 6. Customers must settle the payment with Eligible Credit Card and use corresponding Promotion Code in the Fill In Page to enjoy the Offers. The Offers are available on a first-come-first-served basis while quotas last. The quotas are calculated based on the computer record of BOC Credit Card (International) Limited (the "Company") and the Merchant.
- 7. The Offers will be used at the time of making the Eligible Spending, and cannot be accumulated, reissued or reserved for future use.
- 8. Unless otherwise specified, the Offers cannot be used in conjunction with any other discounts, vouchers, promotional offers, discount items or promotional activities, unless otherwise specified. Offer is not applicable to third party promotional channels.
- 9. Unless otherwise specified, the Offers above cannot be exchanged for cash, gifts, services, other products, discounts or offers, and is not transferable.
- 10. Bank of China (Hong Kong) Limited (the "BOCHK") and/or The Company and/or the Merchant accept no liability if the customer cannot enjoy the Offers due to failure in logging in as a member of Trip.com during transactions. If customers have any enquiries relating to the Merchant services, please directly contact the Merchant.
- 11. Cancellation or change of schedule of flight, prepaid hotel, tours & tickets and high speed rail bookings (if applicable) has to be arranged via the Merchant's customer service team and is subject to the terms and conditions of respective hotel/ flight / tours & tickets products/ suppliers. Offers used for the Eligible Spending/bookings which are then modified will be considered as invalid. The customer must cancel the original Eligible Spending/bookings and rebook in order to enjoy the Offers again. For the avoidance of any doubt, the customer may not be guaranteed to enjoy Offers again if the quota has been used up at the time they book the product again.
- 12. The actual selling prices of products are based on the price listed on the Merchant's website/ mobile application. The selling prices will be changed slightly from day to day based on the exchange rate fluctuation.
- 13. By participating in this Promotion, the customer acknowledges that he/she has read, understood, accepted and agreed to be bound by these Terms and Conditions.
- 14. The Company and/or the Merchant reserves the right to amend, suspend or cancel the Promotion or its terms and conditions at its sole discretion.
- 15. The following types of transactions shall not fall under the scope of the "Eligible Spending ":

A) Any transactions that are subject to cancellation, charge-back, return of goods and/or refund;

B) Any autopay, instalment, or bill payment transactions;

C) Transactions made via any third party or e-Wallet payment methods (including but not limited to Apple Pay, Google Pay, Samsung Pay, Alipay HK, WeChat Pay, PayPal etc.);

D) All unposted/ cancelled/ refunded/ falsified/ unauthorised transactions;

- E) Any other type of transaction as determined by the Company from time to time.
- 16. Any cancelled, refunded, falsified and unposted transactions are not counted as Eligible Spending. In case of such transactions, the Offers will be cancelled together with those transactions. Any fraud and/or abuse of the Offers by any person (as determined by BOCHK and/or the Company and/or the Merchant at their sole discretion) will result in forfeiture of the person's eligibility to the Offers. BOCHK and/or the Company and/or the Merchant reserve the right to deduct the value of any Offers redeemed inappropriately by a customer directly from any of the customer's relevant Credit Card account without prior notice, and/or take legal action in such instances to recover any outstanding amounts.
- 17. BOCHK and/or The Company is not the service provider of the Merchant. If the customer have any enquiries or complaints relating to the Merchant's products and/or services, please directly contact the Merchant. BOCHK and/or the Card Company accept no liability for and shall not be responsible for the products and/or services and/or any other matters relating to the products and/or services provided by the Merchant or the service provider, and do not accept any liability arising in conjunction with the products and/or services provided.
- 18. BOCHK and/or the Company shall not be responsible for any matter in relation to submission delay, loss, and any information transmission error due to technical problems including but not limited to any computer or internet network issues.
- 19. Customers are responsible for all expenses related to this Promotion, including but not limited to transportation, tax and insurance.
- 20. The Merchant's website and mobile application are a Third Party website and Third Party mobile application, respectively. Use of the Merchant's website and mobile application is subject to its respective terms and conditions.
- 21. BOCHK and/or the Company has not reviewed or verified the information at that Third Party website and mobile application or any materials, products or services posted or offered therein or thereat, and shall not be in any circumstances liable for any loss (Including any claims related to personal information privacy and whether in negligence or otherwise) whatsoever or howsoever that customer may sustain arising from the use of any information, materials, products, services or privacy practices posted or offered at that Third Party website and mobile application. BOCHK and/or the Company does not or does not mean to, by establishing a link to a Third Party website and mobile application, endorse or

recommend any information, materials, products or services posted or offered at that Third Party website and mobile application. Nor shall BOCHK and/or the Company be liable for any inaccuracy or failure of any information, materials, products or services posted or offered at that Third Party website and mobile application. Please read the terms and conditions and the relevant disclaimer(s) and privacy policy that may be contained at that Third Party website and mobile application.

- 22. Customers are responsible for the data charges of using and/or downloading Third Party website and/or mobile application imposed by their service providers.
- 23. These terms and conditions of the Promotion shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
- 24. No person other than the customer, BOCHK and/or the Company and/or the Merchant will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
- 25. In case of dispute, BOCHK and/or the Company and/or the Merchant reserves the right of final decision on all matters.
- 26. All images and information are for reference only.
- 27. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

Reminder: To borrow or not to borrow? Borrow only if you can repay!