

**Terms and Conditions of “BOC Union Pay Credit Card Priority Booking:
PRUDENTIAL PRESENTS TWINS SIDE BY SIDE CONCERT”:**

1. The priority booking of “BOC Union Pay Credit Card Priority Booking: PRUDENTIAL PRESENTS TWINS SIDE BY SIDE CONCERT” (the “Show”) is on 18 and 19 September, 2026 (the “Booking Period”).

2. Unless otherwise specified, the priority booking is applicable to the following payment methods with a BOC Credit Card (the "Eligible Credit Card") during the Booking Period:

- BOC UnionPay Credit Cards issued in Hong Kong bearing the BOC logo, and/or;
- BOC (Macau) UnionPay Credit Cards and Banco Yai Fung UnionPay Credit Cards issued in Macau bearing the BOC logo, and/or;
- BOC Credit Cards issued in Mainland bearing the BOC logo.

Ineligible credit cards include but are not limited to BOC Visa and /or Mastercard cards issued in Hong Kong and/or Mainland bearing the BOC logo; BOC (Macau) and Banco Tai Fung Visa, Mastercard and/or Business Cards issued in Macau bearing the BOC logo; Business Cards and Corporate Cards, U.S. dollar cards, Private Client Cards and Intown Online Cards issued in any region. Transactions made via any third party or e-Wallet payment methods (including but not limited to Apple Pay, Google Pay, Samsung Pay, Alipay HK, WeChat Pay HK, BoC Pay+, UnionPay, Alipay, WeChat Pay and other designated payment means / e-Wallets as decided by BOC Credit Card (International) Limited (the “Company”) are not applicable to this offer.

3. During the Booking Period, a customer using an Eligible Credit Card (the “Customer”) can enjoy:

- BOC Union Pay Card customers can enjoy the priority booking service from 10:00 to 23:59 on 18 September 2026 and from 10:00 to 23:59 on 19 September 2026 through the website www.hkticketing.com (“HK Ticketing”);

4. The Customer has to be a registered member of HK Ticketing, with phone number and email verification required for registration. The customer has to settle the full payment with an Eligible Credit Card to enjoy the Priority Booking.

5 A maximum of 6 tickets in same performance and same price category per booking transaction. Tickets are limited and available on a first-come-first-served basis while stocks last. When purchasing the tickets, the system will offer the best available seats to Customers. Customers cannot select their own seats during the ticketing process. HK Ticketing reserves the right to assign non-contiguous seats (including to assign single seats).

6. HK\$120 will be charged as Customer Service Fee per ticket. If the Customer chooses ticket delivery, an extra Shipping Fee will be charged per transaction by HK Ticketing (Hong Kong only: HK\$40). All relevant ticketing fees or services fees paid during the booking transaction including but not limited to the Shipping Fee, the Customer Service Fee and the handling /Administration Fee are non-refundable under whatever circumstances.

7. Customers shall collect tickets according to the specific ticket collection options available for the concert. If tickets are collected at the “Self-service Ticket Collection Kiosk”, the Customer has to present the “Dynamic QR Code” in “My Tickets” from HK Ticketing website to collect tickets at the “Self-service Ticket Collection Kiosk” from 27 November 2026. For the locations and handling details of the “Self-service Ticket Collection Kiosk”, please refer to <https://hkt.hkticketing.com/hant/#/news/detail/0/4>. If ticket delivery is by courier, tickets will be delivered to the designated address as registered in the booking via courier services starting from 27 November 2026. Customers should ensure that the delivery address/information as provided is correct. No amendments of delivery address/information following a successful ticket purchase are permitted. Bank of China (Hong Kong) Limited (“BOCHK”), the Company, Emperor Entertainment (Hong Kong) Limited (the “Organizer”) and HK Ticketing are not responsible for tickets that are not delivered due to wrong or incomplete delivery address/information being provided. Customers who have not received their priority booking tickets for the show by 7 December 2026 should contact the Designated Platform for assistance by calling HK Ticketing Purchase Hotline at 31288288 (daily from 10:00am to 8:00pm) or by email to online@hkticketing.com.

8. All successful purchasers of tickets will receive a confirmation email after booking is completed.

9. The ticket purchase will be settled in HKD. The total price of ticket(s), Customer Service Fee and Shipping Fee (the “Fees”) will be debited instantly from the Eligible Credit Card. The transaction is valid only if the account has sufficient available credit. If the Fees cannot be debited successfully, the booking will be canceled automatically.

10. All purchased and issued Ticket(s) cannot be exchanged, canceled, returned or refunded. The total price of ticket(s) and the Fees cannot be refunded under any circumstances.

11. Any ticket alteration may result in failure to enter the show.

12. If the tickets are lost, defaced or stolen, no reissue will be arranged.

13. Priority Ticket Booking is subject to the terms and conditions of HK Ticketing.

14. The details of the Show will be determined by the Organizer at its sole discretion. The Organizer reserves the right to modify the content of the show without prior notice,

including but not limited to the artist, performance time or performance content, etc. Any such modification will not constitute any reason for ticket refund or conversion. In case of disputes arising between the Organizer and the Customer, the Organizer reserves the right of final decision as its sole discretion.

15. The show is only allowed for person aged 6 or above. Each Ticket admits one person only, and Customers of all ages must present the Ticket (with ticket stub intact) for on-site admission.

16. In case of cancelation or postponement of the Show for any reasons, the Organizer reserves the right to refund tickets or change the performance date.

17. All the rules & regulations of entering the venue are subject to the latest updates issued by the venue and the Organizer.

18. The Organizer reserves the rights to suspend, terminate, amend or modify the show if there are any changes necessary.

19. The Organizer shall bear no responsibility for the messages displayed or communicated by any third party during the show.

20. Concert ticket holders may be prohibited from entering the venue if they violate any of the rules & regulations of the venue. In such a case, the ticket fee, Customer Service fee, and Shipping Fee shall not be refunded.

21. This priority booking is a BOCHK promotion. HK Ticketing will pass the relevant booking information to BOCHK for verification and record purpose.

22. By participating in this Promotion, the Customer acknowledges that he/she has read, understood, accepted and agreed to be bound by these Terms and Conditions.

23. BOCHK and/or the Company will determine the eligibility of each transaction by matching the cardholder transaction records held by BOCHK or the Company and the relevant data provided. If the information from the cardholder differs from those of the Card Company records, the latter shall be final and conclusive.

24. The Show is organized by the Organizer. BOCHK and/or the Company make no representation or guarantee as to the quality and availability of the Show organized by the Organizer, or the information provided by the Organizer. BOCHK and/or the Company shall not be liable for any matters arising from or in connection with the Show or the information provided by the Organizer. Any enquiry regarding the Show or any relevant information should be directed to the Organizer.

25. The Booking Service is provided by HK Ticketing. BOCHK and/or the Company make no representation or guarantee as to the quality and availability of the Service or the information provided by HK Ticketing. BOCHK and/or the Company shall not be liable

for any matters arising from or in connection with the Service or the information provided by HK Ticketing. Any enquiry regarding the Priority Booking Service or any relevant information should be directed to HK Ticketing.

26. BOCHK and/or the Company are not the service providers of the Show and/or related services. Any enquiries, opinions, claims, complaints or disputes relating to the Show and/or related services should be directed to the respective service providers. BOCHK and/or the Card Company accept no liability for and shall not be responsible for the quality of products and/or services or any other matters relating to the Organizer. The Organizer is solely responsible for all obligations and liabilities.

27. BOCHK and/or the Company are not the service providers of the Booking Service and/or related services. Any enquiries, opinions, claims, complaints or disputes relating to the Booking Service and/or related services should be directed to the respective service providers. BOCHK and/or the Card Company accept no liability for and shall not be responsible for the quality of products and/or services or any other matters relating to HK Ticketing.

28. Terms and conditions apply. Please refer to relevant promotion materials, or staff of BOCHK and/or the Company and/or the Organizer and/or HK Ticketing for details.

29. All images and details are for reference only.

30. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.

31. No person other than the customer, BOCHK and/or the Company and/or the Organizer and/or HK Ticketing will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.

32. BOCHK and/or the Company and/or the Organizer and/or HK Ticketing reserve the right to amend, suspend or cancel the Promotion or its terms and conditions.

33. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

Reminder: To borrow or not to borrow? Borrow only if you can repay!