

“BOCHK_CC” Official Account Renaming and Binding Service Guide Update

Effective from 3 November 2025*, the WeChat Official Account currently named “BOCHK_CC” will be renamed “BOCHK-Banking”.

Accordingly, the account name cited in Section 1 (i) of the Binding Service Guide for the WeChat Official Account will be updated from “BOCHK_CC” to “BOCHK-Banking”. All other existing terms of the Binding Service Guide remain unchanged.

From 3 November 2025, the revised “BOCHK-Banking WeChat Official Account Binding Service Guide” will be available at: <https://www.bochk.com/dam/document/TnC/DB/ccwechatbind.pdf>

For enquiries, please contact our staff or call the BOC Credit Card 24-hour Customer Service Hotline at (852) 2853 8828.

Bank of China (Hong Kong) Limited
27 October 2025

***Notes:**

- The change will take effect on the date the WeChat Official Account is verified. Customers can confirm the verification date under “About this Official Account” in the “BOCHK-CC” WeChat Official Account.
- Continued use of the services on or after the effective date will be deemed acceptance of the amendments. If you do not accept the amendments, the Bank may be unable to continue providing the relevant services.