

Terms and Conditions of “BOC Credit Card Priority Booking: YAN TING The Alchemist Live in HK 2026”:

1. The priority booking of “BOC Mastercard Priority Booking”: “YAN TING The Alchemist Live in HK 2026” (the “Show”) is from 5 to 7 May 2026, both dates inclusive (the “Booking Period”).

- Unless otherwise specified, the priority booking is applicable to the following payment methods with a BOC Mastercard Credit Cards issued in Hong Kong bearing the BOC logo, and/or; BOC Mastercard Credit Cards issued by BOC (Macau) or Banco Tai Fung bearing the BOC logo (the "Eligible Credit Card") during the Booking Period.

Ineligible credit cards include but are not limited to BOC Visa and/or Union Pay Credit Cards, BOC Business Cards and Corporate Cards, U.S. dollar cards, Private Client Cards and Intown Online Cards issued in any region. Transactions made via any third party or e-Wallet payment methods (including but not limited to Apple Pay, Google Pay, Samsung Pay, Alipay HK, WeChat Pay HK, BoC Pay+, UnionPay, Alipay, WeChat Pay and other designated payment means / e-Wallets as decided by BOC Credit Card (International) Limited (the “Company”) are not applicable to this offer.

2. During the Booking Period, a customer using an Eligible Credit Card (the “Customer”) can enjoy:

- BOC Chill Card customers can enjoy the priority booking service from 11:00 to 23:59 on 5 May 2026 through the website priority.cityline.com (“Ticketing Platform”);
- Other BOC Mastercard Customers can enjoy the priority booking service from 11:00 on 6 May 2026 to 23:59pm on 7 May 2026 through the Ticketing Platform.

3. Each Eligible Credit Card can only be used for one booking transaction. A maximum of 10 tickets is allowed per show per booking transaction. Regardless of price and show date, a maximum of 10 tickets is allowed per Eligible Credit Card. Tickets are limited and available on a first-come-first-served basis while stocks last. The seat(s) of the ticket will be allocated randomly. Ticketing Platform reserves the right to assign non-contiguous seats (including to assign single seats).

4. HK\$55 will be charged as Customer Service Fee per ticket and an extra delivery fee will be charged as Shipping Fee per transaction by Ticketing Platform (Hong Kong: HK\$50 / Macau: HK\$220 / China: HK\$220 / Overseas – Other than Hong Kong, Macau & China HK\$500 or above). The booking can only be confirmed after successfully completing the payment process.

5. The ticket purchase will be settled in HKD. The total price of ticket(s), Customer Service Fee and Shipping Fee (the “Fees”) will be debited instantly from the Eligible Credit Card. If

the Fees cannot be debited successfully, the booking will be canceled automatically and Ticketing Platform will give appropriate notice.

6. The Customer has to be a registered member of the Ticketing Platform to enjoy the Priority Booking.
7. All purchased and issued Ticket(s) cannot be exchanged, canceled, returned or refunded. The total price of ticket(s) and the Customer Service Fees or Shipping Fee cannot be refunded under any circumstances.
8. Any ticket alteration may result in failure to enter the event.
9. If the tickets are lost, defaced or stolen, no reissue will be arranged.
10. Confirmation email for ticket purchase will be sent by Ticketing Platform to the email address provided by the Customer upon successful transaction. Ticketing Platform will not be responsible for any delayed or undelivered confirmations due to the submission of incorrect email addresses by the Customer, or due to issues that are out of Ticketing Platform control (such as problems caused by the Internet, email service providers, etc.).
11. Upon successful purchase, Ticketing Platform will distribute the tickets to the delivery address provided upon ticket purchase checkout, approximately seven (7) to fourteen (14) days before the show date. Customers should ensure that the delivery address/information is fully correct. Bank of China (Hong Kong) Limited (“BOCHK”), BOC Credit Card (International) Limited (the “Company”), Lam & Lamb Entertainment Ltd. and Media Asia Group Holdings Ltd. (the “Organizer”) and Cityline (“Ticketing Platform”) are not responsible for undelivered tickets due to incorrect or incomplete delivery address/information. For any enquiries, and in a case customer who have not received tickets for the concert on or after 21 August 2026, please reach Ticketing Platform online customer service (Monday to Friday from 10am to 7pm, closed on public holiday) or email to cs@cityline.com for assistance.
12. Priority Ticket Booking is subject to the terms and conditions of Ticketing Platform.
13. The details of the Show will be determined by the Organizer at its sole discretion. The Organizer reserves the right to modify the content of the event program without prior notice, including but not limited to the artist, performance time or performance content, etc. Any such modification will not constitute any reason for ticket refund or conversion. In case of disputes arising between the Organizer and the Customer, the Organizer reserves the right of final decision as its sole discretion.
14. The Show is only allowed for person aged 4 or above. Each Ticket admits one person only, and Customers of all ages must present the Ticket (with ticket stub intact) for on-site admission.

15. In case of cancelation or postponement of the Show for any reasons, the Organizer reserves the right to refund tickets or change the performance date.
16. All the rules & regulations of entering the venue are subject to the latest updates issued by the venue and the Organizer.
17. The Organizer reserves the rights to suspend, terminate, amend or modify the event if there are any changes necessary.
18. The Organizer shall bear no responsibility for the messages displayed or communicated by any third party during the Event.
19. Concert ticket holders may be prohibited from entering the venue if they violate any of the rules & regulations of the venue. In such a case, the ticket fee, Customer Service fee, and Shipping Fee shall not be refunded.
20. By participating in this Promotion, the Customer acknowledges that he/she has read, understood, accepted and agreed to be bound by these Terms and Conditions.
21. BOCHK and/or the Company will determine the eligibility of each transaction by matching the cardholder transaction records held by BOCHK or the Company and the relevant data provided. If the information from the cardholder differs from those of the Card Company records, the latter shall be final and conclusive.
22. The Show is organized by the Organizer. BOCHK and/or the Company make no representation or guarantee as to the quality and availability of the Show organized by the Organizer, or the information provided by the Organizer. BOCHK and/or the Company shall not be liable for any matters arising from or in connection with the Show or the information provided by the Organizer. Any enquiry regarding the Show or any relevant information should be directed to the Organizer.
23. The Booking Service is provided by Ticketing Platform. BOCHK and/or the Company make no representation or guarantee as to the quality and availability of the Service or the information provided by Ticketing Platform. BOCHK and/or the Company shall not be liable for any matters arising from or in connection with the Service or the information provided by Ticketing Platform. Any enquiry regarding the Priority Booking Service or any relevant information should be directed to Ticketing Platform.
24. BOCHK and/or the Company are not the service providers of the Show and/or related services. Any enquiries, opinions, claims, complaints or disputes relating to the Show and/or related services should be directed to the respective service providers. BOCHK and/or the Card Company accept no liability for and shall not be responsible for the quality of products and/or services or any other matters relating to the Organizer. The Organizer is solely responsible for all obligations and liabilities.
25. BOCHK and/or the Company are not the service providers of the Booking Service and/or

related services. Any enquiries, opinions, claims, complaints or disputes relating to the Booking Service and/or related services should be directed to the respective service providers. BOCHK and/or the Card Company accept no liability for and shall not be responsible for the quality of products and/or services or any other matters relating to Ticketing Platform. Ticketing Platform is solely responsible for all obligations and liabilities.

26. Terms and conditions apply. Please refer to relevant promotion materials, or staff of BOCHK and/or the Company and/or the Organizer and/or Ticketing Platform for details.
27. All images and details are for reference only.
28. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
29. No person other than the customer, BOCHK and/or the Company and/or the Organizer and/or Ticketing Platform will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
30. BOCHK and/or the Company and/or the Organizer and/or Ticketing Platform reserve the right to amend, suspend or cancel the Promotion or its terms and conditions.
31. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

Reminder: To borrow or not to borrow? Borrow only if you can repay!

SVF License Number: SVFB072