

Whistleblowing Form

The Group is committed to upholding and enhancing corporate governance standard and strongly values the ethical conduct and integrity of the employees. In the respect, if external parties (e.g. customer and suppliers) dealing with the Group encounter misconduct which might have happened or will possibly happen within the Group, it could be reported to the Group. In all cases, the Group shall handle the whistleblowers' concerns in a prudent, confidential and fair manner. Nevertheless, in relation to comment or suggestion on the Group's services or products, unless it is within the scope of misconduct as listed in the Whistleblowing System, they should be made to the Group's relevant unit in charge of customer opinions handling for following up.

If you wish to make a report, please fill in the Form below. Please note that whistleblowers may send the completed Form and the supporting documents, in a sealed envelope clearly marked "to be opened by addressee only" and addressed to the General Manager of Group Audit **OR** to the Chairman of the Audit Committee, by post to Group Audit of BOCHK, at Room A, 32/F, Bank of China Tower, 1 Garden Road, Hong Kong. Whistleblowers may also send the same to the General Manager of Group Audit by email at whistle_blower@bochk.com **OR** to the Chairman of the Audit Committee at acchairman@bochk.com.

<p>Whistleblower's Name and Contact Information</p> <p>The Group accepts anonymous reporting. An anonymous reporting, however, might lead to difficulties in conducting the investigation because the Group is not able to obtain further information from the whistleblower. In this connection, whistleblowers are encouraged to provide their identities and contact information in order to facilitate further follow up.</p>	<p>Name: _____</p> <p>Customer <input type="checkbox"/> Supplier <input type="checkbox"/> Others <input type="checkbox"/> (please specify: _____)</p> <p>Telephone number: _____</p> <p>Email address: _____</p> <p>Date: _____</p>
<p>The incident had been reported to other units of the Group or regulatory authorities:</p> <p><input type="checkbox"/> Yes (Please specify: _____)</p> <p><input type="checkbox"/> No</p>	<p>The Subject Matter of the Reporting:</p> <p><input type="checkbox"/> Financial matters <input type="checkbox"/> Internal controls</p> <p><input type="checkbox"/> Bribery or corruption <input type="checkbox"/> Money laundering, terrorist financing, tax evasion, etc.</p> <p><input type="checkbox"/> Other possible improper conducts (please specify: _____)</p>
<p>Details of the Subject Matter:</p> <p>Please provide the details including WHO is the person(s) concerned, as well as WHEN, WHERE and WHAT of the incident are about (continue on separate sheet if necessary) together with the relevant supporting documents.</p> 	
<p><u>Personal Data Collection Statement</u></p> <p>Personal data collected will only be used for the direct handling of whistleblowing reporting but not for any other purposes without the whistleblowers' consent, unless the use is required or permitted by the law. In case of a whistleblowing reporting becoming criminal investigation, the personal information as collected may then be disclosed to the relevant enforcement authorities. Besides, under the Personal Data (Privacy) Ordinance of Hong Kong, whistleblowers shall have the right to request access to and correction of his/her personal data as held by the Group. If he/she wishes to exercise these rights, requests should be made in writing to the General Manager of Group Audit of the BOCHK Group at the mailing address or email address as shown in this Form.</p>	