

7 September 2010

Dear Shareholder,

Letter to existing registered shareholders – Election of Language and Means of Receipt of Corporate Communications

We are pleased to advise that the Interim Report 2010 (the "Interim Report") of BOC Hong Kong (Holdings) Limited ("BOCHK") has been prepared in English and Chinese. The English and Chinese versions of the Interim Report are now available on BOCHK's website at <u>www.bochk.com</u>. You may access the Interim Report by clicking "Investor Relations" on the home page of BOCHK's website, then clicking "Interim Report – 2010" under "What's New" or under "Financial Reports".

Those Shareholders who (a) have received a printed copy of the Interim Report in either the English or Chinese language only and would like to receive a printed copy in the other language; or (b) have chosen to access the Corporate Communications (as defined below) posted on BOCHK's website in lieu of receiving printed copies and would like to receive a printed copy now; or (c) wish to change their choice of language and means of receipt of all Corporate Communications issued or to be issued by BOCHK to Shareholders including (but not limited to) summary financial reports (the "Financial Summary"), complete annual reports and accounts (the "Full Financial Report"), interim reports, notices of meeting, listing documents, circulars and proxy forms (the "Corporate Communications") of BOCHK, please complete Part A and/or Part B of the Request Form overleaf and return it by post, using the mailing label as indicated in the Request Form, or hand delivery to BOCHK's Share Registrar, Computershare Hong Kong Investor Services Limited ("BOCHK's Registrar") at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong.

You are entitled at any time by reasonable notice in writing to BOCHK's Registrar to change your choice of language and means of receiving Corporate Communications. Further, if you have chosen to access Corporate Communications posted on BOCHK's website and have any difficulty in receiving or gaining access to the relevant documents, for any reason, BOCHK's Registrar will promptly upon your notice send the printed form of the same to you free of charge. The aforesaid notice should contain your name, address, contact telephone number and relevant request and be sent to BOCHK's Registrar at the address as mentioned above or via email to <u>bochk.ecom@computershare.com.hk</u>.

Please note that printed English and Chinese versions of Corporate Communications of BOCHK are and will be available from BOCHK or BOCHK's Registrar upon request, and both language versions are or will be available on BOCHK's website at <u>www.bochk.com</u> and the website of Hong Kong Exchanges and Clearing Limited at <u>www.hkex.com.hk</u>.

You are encouraged to access the Corporate Communications posted on BOCHK's website in lieu of receiving printed copies, which helps to reduce the impact on the environment and, we believe, is a more convenient and prompt method of communication with Shareholders. If you have any queries relating to this letter, please do not hesitate to call BOCHK's enquiry hotline at (852) 2846 2700.

Yours faithfully, Jason C.W. Yeung, Company Secretary For and on behalf of BOC Hong Kong (Holdings) Limited

敬启者:

致现有登记股东之函件 — 选择收取公司通讯文件之语言版本及收取方式

中银香港(控股)有限公司(「中银香港」)2010年中期业绩报告(「中期报告」)备有中、英文版。中期报告的中、英文版现在可以在 中银香港网站 <u>www.bochk.com</u> 阅览。如要阅览中期报告,请在中银香港网站主页按「投资者关系」一项,再在「最新消息」或「财务 报告」项下的「中期业绩报告 — 2010」上按一下。

股东如(a)仅收取英文版或中文版之中期报告印刷本,但欲收取另一语言之印刷本;或(b)已选择上网阅览登载在中银香港网站的 公司通讯文件(定义见下文),以代替收取其印刷本,但现欲收取其印刷本;或(c)欲更改收取中银香港已或将会向股东刊发的公司 通讯文件包括(但不限于)财务摘要报告(「**财务摘要**」)、完整的年报及賬目(「详细财务报告」)、中期报告、会议通告、上市文件、通 函及委任代表表格(「**公司通讯文件**」)之语言版本及收取方式,请填妥<u>背面之回条的甲部及/或乙部</u>,然后按回条上之指示以邮寄标签 将回条寄回或以专人交付位于香港湾仔皇后大道东 183 号合和中心 17M 楼之中银香港股份过户登记处香港中央证券登记有限公司 (「中银香港过户处」)。

阁下有权随时向中银香港过户处发出合理书面通知,要求更改所选择收取公司通讯文件之语言版本及收取方式。此外,倘 阁下选择上 网阅览登载在中银香港网站的公司通讯文件,无论因任何理由以致在收取或阅览有关文件时遇到困难,中银香港过户处将于接到 阁下 通知后,立即向 阁下免费发送该等文件的印刷本。前述通知须包括 阁下的姓名、地址、联络电话号码及相关要求并送交上述地址之 中银香港过户处或以电邮方式传至 bochk.ecom@computershare.com.hk。

中银香港及中银香港过户处亦备有中银香港的公司通讯文件的中、英文版印刷本,以供索取,该等公司通讯文件的中、英文两种语言版本已或将会登载在中银香港网站 www.bochk.com 及香港交易及结算所有限公司网站 www.hkex.com.hk,以供阅览。

我们希望各股东踊跃采用上网方式阅览登载在中银香港网站的公司通讯文件,以代替收取公司通讯文件的印刷本。此方式不但有助 减少对环境的影响,而且我们相信此乃更方便快捷与股东通讯的方式。如 阁下对本函件有任何疑问,请致电中银香港的查询热线 (852) 2846 2700。

此致

各位股东