

**BOC Hong Kong (Holdings) Limited** ("the Company") was incorporated in Hong Kong on 12 September 2001 to hold the entire equity interest in Bank of China (Hong Kong) Limited ("BOCHK"), its principal operating subsidiary. Bank of China Limited holds a substantial part of its interests in the shares of the Company through BOC Hong Kong (BVI) Limited, an indirect wholly-owned subsidiary of Bank of China Limited.

BOCHK is a leading commercial banking group in Hong Kong. With nearly 270 branches, 590 ATMs and other delivery channels in Hong Kong, BOCHK and its subsidiaries offer a comprehensive range of financial products and services to individual and corporate customers. BOCHK is one of the three note issuing banks in Hong Kong. In addition, the BOCHK Group (comprising BOCHK, Nanyang Commercial Bank and Chiyu Banking Corporation) and its subsidiaries have 38 branches and sub-branches in the Mainland of China to provide crossborder banking services to customers in Hong Kong and the Mainland. BOCHK is appointed by the People's Bank of China as the Clearing Bank for Renminbi ("RMB") business in Hong Kong. On 13 July 2010, BOCHK was authorised as the Clearing Bank of RMB banknotes business for the Taiwan region.

The Company began trading on the main board of the Stock Exchange of Hong Kong on 25 July 2002, with stock code "2388", ADR OTC Symbol "BHKLY".

## Theme

With the adoption of balanced growth strategy, the Group delivered record high results in 2012. As reflected in the cover design, the symbolic Bank of China Tower is the link to connect with our customers. Through the provision of innovative and comprehensive range of services as well as our enhanced service platform, we are committed to bringing brand-new banking experience to our customers.

The dynamic graphic lines in the cover also signify the proactive approach and unique strengths of the Group to capture growth opportunities. Riding on our solid financial position and prescient operating strategy, we endeavour to achieve sustainable growth and create greater value for our customers, shareholders and community.

## Contents

Financial Highlights	2
Five-Year Financial Summary	3
Chairman's Statement	6
Chief Executive's Report	8
Management's Discussion and Analysis	16
Corporate Information	46
Board of Directors and Senior Management	47
Report of the Directors	52
Corporate Governance	60
Investor Relations	78
Corporate Social Responsibility	86
Awards and Recognition	96
Financial Section	100
Appendix – Subsidiaries of the Company	261
Definitions	265
Branch Network & Corporate Banking Centres	269