NEW CUSTOMER EXPERIENCE





CORPORATE INFORMATION

| BOARD OF DIRECTORS | |
|---|---|
| Chairman TIAN Guoli [#] XIAO Gang [#] | (appointment effective from 4 June 2013) (resignation effective from 17 March 2013) |
| Vice Chairmen LI Lihui [#] CHEN Siqing [#] HE Guangbei | (resignation effective from 25 March 2014) (appointment as Vice Chairman effective from 25 March 2014) |
| Directors LI Zaohang [#] ZHOU Zaiqun [#] (retirement effective from 25 March 2014) GAO Yingxin FUNG Victor Kwok King* KOH Beng Seng* NING Gaoning* SHAN Weijian* TUNG Savio Wai-Hok* TUNG Chee Chen* (retirement effective from 28 May 2013) | |
| * Non-executive Directors* Independent Non-executiv | e Directors |

SENIOR MANAGEMENT

Chief Executive **HE Guangbei**

Deputy Chief Executive GAO Yingxin

Chief Financial Officer **ZHUO Chengwen**

Deputy Chief Executive YEUNG Jason Chi Wai

Chief Risk Officer
LI Jiuzhong

Chief Operating Officer LEE Alex Wing Kwai

Deputy Chief Executives

| ZHU Yanlai | (appointment effective from |
|------------|-----------------------------|
| | 15 April 2013) |
| HUANG Hong | (appointment effective from |
| | 1 July 2013) |

COMPANY SECRETARY

CHAN Chun Ying

REGISTERED OFFICE

52nd Floor Bank of China Tower 1 Garden Road Hong Kong

AUDITOR

Ernst & Young

SHARE REGISTRAR

Computershare Hong Kong Investor Services Limited 17M Floor Hopewell Centre 183 Queen's Road East Wan Chai Hong Kong

ADR DEPOSITARY BANK

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WEBSITE

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