



Awards and Recognition

With our solid financial strength and outstanding business performance, the Group earned various industry awards which further reinforced our leading position in the market. In addition, guided by our customer-centric principle and technology-led strategy, we won a number of accolades in recognition of our achievements in enhancing customer experience through continuous product and service innovation as well as channel optimisation. We also received commendations for our commitment to foster sustainable development of the economy, society and the environment.

Financial Strength and Corporate Governance



- Best Retail Bank in Hong Kong (*The Asian Banker*)
- Hong Kong: Best Bank (Chinese Financial Institutions) (*FinanceAsia*)
- Best Bank – Offshore (*The Asset*)
- Listed Company Award of Excellence (Blue Chip) (*Hong Kong Economic Journal*)



- “Stability+Profitability” 2019 Best Foreign Bank in Indonesia (*Bisnis Indonesia*)
- 2019 Infobank Awards: 2018 Best Performing Indonesian Banks (*infobank*)
- Bank Excellence Award (*Government of Laos*)
- Star of the Year 2019 (*Chinese Enterprises Association in Brunei*)

Service Excellence ★★★★★

- Best Transaction Bank in Hong Kong and Best Cash Management Bank in Hong Kong (*The Asian Banker*)



- Hong Kong Domestic Trade Finance Bank of the Year, Hong Kong Domestic Cash Management Bank of the Year, and Hong Kong Domestic Foreign Exchange Bank of the Year (*Asian Banking & Finance*)
- Rank No. 1 as mandated lead arranger in the Hong Kong and Macao syndicated loan market for 15 consecutive years (*Basis Point*)
- The Asset Benchmark Research Awards 2019: Top Sellside Firms in Secondary Market – Government Bonds – HKD, Top Arrangers – Investors’ Choice for Primary Issues – Government Bonds – HKD and Top Sellside Firms in Secondary Market – Corporate Bonds – HKD (*The Asset*)
- Best SME’s Partner Gold Award 2019 (*The Hong Kong General Chamber of Small and Medium Business*)
- Outstanding Import & Export Industry Partner Award 2019 (*The Hong Kong Chinese Importers’ & Exporters’ Association*)



Awards and Recognition

- Excellence Enterprise Award (*Lao National Chamber of Commerce and Industry*)
- Best Currency Swap Member and Opening Contribution Award (*China Foreign Exchange Trade System*)



- Offshore Institutional Investor Excellence (*National Interbank Funding Center*)
- Offshore Institutional Investor Excellence Award (*China Central Depository & Clearing Co., Ltd*)
- Outstanding International Member Award (*Shanghai Gold Exchange*)
- 2019 Best Certificates of Deposit and Bond Issuance Dealer (*China Development Bank Hong Kong Branch*)

- Over-the-Counter Derivatives Clearing Member of the Year (Cross Currency Swap) (*Hong Kong Exchanges and Clearing Limited*)



- Bond Connect Top Custodian (*Bond Connect Company Limited*)
- Prize for Innovative Business Promotion (Bond Connect Business) 2018 (*Shanghai Clearing House*)

BOC Life

- 2019 BENCHMARK Wealth Management Awards: Client Support – Best-in-Class (*BENCHMARK*)

BOCHK Asset Management

- Fund of the Year Awards 2019: Best-in-Class House Award – China Fixed Income, and The Manager of the Year Award – China Fixed Income (*BENCHMARK*)
- 2019 Best of the Best Awards: Best China Fund House in Hong Kong and Best Offshore RMB Bond Performance (3 years) (*Asia Asset Management*)
- Most Innovative New Fund Award – Hong Kong 2019: BOCHK All Weather Greater Bay Area Strategy Fund (*International Finance*)



BOCI-Prudential Trustee

- Several awards from The 2019 MPF Awards including 5-Year Consecutive Gold Ratings and MPF Ratings' 2019 Gold Rated Schemes – My Choice MPF Scheme (*MPF Ratings*)
- Lipper Hong Kong Fund Awards 2019 (*REFINITIV*): Best Group Over 3 Years – Overall Best Group Over 3 Years – Bond My Choice MPF Scheme: Best Fund Over 5 Years – Bond HKD

Innovative Technology

- World's Best Digital Bank Awards 2019: Best Consumer Digital Bank Hong Kong (*Global Finance*)
- Excellence in Retail Financial Services Awards – Hong Kong (*The Asian Banker*): Best Data Analytics Initiative, Application or Programme Best Blockchain Initiative, Application or Programme Digital Wallet of the Year in Hong Kong



- Retail Banking Awards 2019: Mobile Banking Initiative of the Year – Hong Kong (*Asian Banking & Finance*)





- Hong Kong ICT Awards 2019: Fintech (Banking, Insurance & Capital Market) Silver Award (**Office of the Government Chief Information Officer, Hong Kong**)
- Shenzhen-Hong Kong Fintech Award 2018: 2018 Shenzhen Fintech Innovation Award – Third Prize, and 2018 Shenzhen Fintech Initiatives Award – Third Prize (**Hong Kong Monetary Authority** and **Shenzhen Municipal Financial Regulatory Bureau**)



Sustainable Development

- Best Bank Awards 2019: Best Bank for CSR in Hong Kong (**Asiamoney**)
- Best CSR Bank – Malaysia 2019 (**Global Business Outlook**)
- A constituent of the **Hang Seng Corporate Sustainability Index** and **Hang Seng (Mainland and HK) Corporate Sustainability Index** for 10 consecutive years and a constituent of the **Hang Seng Corporate Sustainability Benchmark Index** for 9 consecutive years
- Rated AA on environmental, social and governance-related performance (**MSCI ESG Research LLC**)
- Awarded Caring Company Logo for 17 consecutive years (**The Hong Kong Council of Social Service**)
- Gold Award for Volunteer Service – Organisation for 10 consecutive years, The Award of 10,000 Hours for Volunteer Service and Merit Award for Highest Service Hour Award (Private Organisations – Category 1) (**Social Welfare Department**)



Talent Development Management

- HR Distinction Awards 2019: Excellence in Learning & Development – Silver (**Human Resources**)
- Asia Recruitment Awards 2019 (**Human Resources**): Best Graduate Recruitment Programme – Gold
Best Internship Programme – Gold
Best Management Trainee Programme – Silver
Best Mass Recruitment – Bronze
- Hong Kong Banking Industry Talent Development Awards Programme: HKIB Talent Development Award (Category I) (**The Hong Kong Institute of Bankers**)
- Best Corporate Financial Education Leadership of the Year, Gold Award for Corporate Financial Education Leadership and Accredited Professional Financial Planning Firm (**Institute of Financial Planners of Hong Kong**)

BOC Life

- HR Distinction Awards 2019 (**Human Resources**) : Excellence in Employee Development – Silver
Excellence in Talent Management – Bronze
Excellence in HR Strategic Plan – Bronze
- Gold Stevie® Winner – Award for Innovative Management in Financial Industries and Gold Stevie® Winner – Award for Innovation in Human Resources Management, Planning & Practice (**Asia-Pacific Stevie® Awards**)
- Good MPF Employer 5 Years, e-Contribution Award and MPF Support Award (**Mandatory Provident Fund Schemes Authority**)

