

Awards and Recognition



With our solid financial strength and outstanding business performance, the Group earned various industry awards which further reinforced our leading market position. In addition, guided by our customer-centric principle, we won accolades in recognition of our achievements in enhancing customer experience through continuous product and service innovation as well as channel optimisation. We are also highly commended for our commitment to foster sustainable development of the economy, society and the environment.



Financial Strength and Corporate Governance

- Strongest Bank in Hong Kong and Asia Pacific (*The Asian Banker*)
- Hong Kong: Best Bank (Chinese Financial Institutions) (*FinanceAsia*)
- Listed Company Awards of Excellence 2020 (Blue Chip) (*Hong Kong Economic Journal*)



Regional Development

- Jakarta Branch – 2020 Infobank Awards: 2019 Financial Performance Excellence Award (*infobank*)
- Jakarta Branch – 2020 Best Foreign Bank in Indonesia (*Bisnis Indonesia*)
- Jakarta Branch – Best Foreign Bank (*Warta Ekonomi*)
- Vientiane Branch – 2019 Banking Industry Operation Excellence Award (*Bank of the Lao P.D.R*)



Service Excellence

- Best Transaction Bank in Hong Kong, Best Cash Management Bank in Hong Kong, Best ERP Integration Solution, Initiative, Application or Programme, Best Cash Management Project in Hong Kong, and Best Shared Service Centre (*The Asian Banker*)
- Hong Kong Domestic Trade Finance Bank of the Year, and Hong Kong Domestic Cash Management Bank of the Year (*Asian Banking & Finance*)
- Rank No. 1 as mandated arranger in the Hong Kong and Macao syndicated loan market for 16 consecutive years (*Basis Point*)



- Best Custodian QDII – China, and Best Custodian – Overall (Highly Commended) – China offshore (*The Asset*)
- Best Cash Pooling Solution – Highly Commended (*Treasury Management International*)
- CT Awards – Best Treasury & Finance Strategies in Asia Pacific (*CorporateTreasurer*)



AWARDS AND RECOGNITION



Service Excellence (continued)

- Best Overseas Treasury Management Bank, and Best Shared Service Platform Award (*Treasury China*)
- Best SME's Partner Award for 13 consecutive years (*The Hong Kong General Chamber of Small and Medium Business*)
- Bond Connect Top FX Settlement Bank, and Bond Connect Top Custodian (*Bond Connect Company Limited*)
- Offshore Institutional Investor Excellence (*National Interbank Funding Center*)
- Offshore Institutional Investor Excellence Award (*China Central Depository & Clearing Co., Ltd*)
- Special Market Stability Contribution Reward in COVID-19 (*Shanghai Gold Exchange*)
- "9+2" Guangdong-Hong Kong-Macao Greater Bay Area (GBA) Development Awards: GBA Outstanding Contribution Award (Corporate), and Best GBA Financial Services Award (*Ta Kung Wen Wei Media Group Business Development Limited*)
- Financial Institution Awards 2020: Bancassurer of the Year – Outstanding (*Bloomberg Businessweek*)

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- Financial Institution Awards 2020: Annuity Plan – Outstanding (*Bloomberg Businessweek*)
- The Hong Kong Insurance Awards 2020: Top-three finalists of Outstanding Customer Services (*The Hong Kong Federation of Insurers* and *South China Morning Post*)

BOCHK Asset Management

- 2020 Best of the Best Awards: Best Offshore RMB Bond Performance (3 years) and Best RMB Manager (*Asia Asset Management*)
- Lipper Fund Awards Hong Kong 2020: Best Fund over 3 Years – Bond Asia Pacific LC (*REFINITIV*)

BOCI-Prudential Trustee

- Several awards from the 2020 MPF Awards including 5-Year Consecutive Gold Ratings, and MPF Ratings 2020 Gold Rated Schemes – My Choice MPF Scheme (*MPF Ratings*)
- Lipper Fund Awards Hong Kong 2020: Best Fund over 3 Years and Best Fund over 5 Years – Equity Greater China, Best Fund over 3 Years – Equity Hong Kong (*REFINITIV*)



Innovative Technology

- Excellence in Retail Financial Services International Awards 2020 – Best Big Data or AI Initiative (*The Asian Banker*)
- Asian Banking & Finance Retail Banking Awards 2020: Mobile Banking & Payment Initiative of the Year – Hong Kong (*Asian Banking & Finance*)
- Shenzhen-Hong Kong Fintech Award 2019: 2019 Shenzhen Financial Innovation Award – First Prize (*Hong Kong Monetary Authority* and *Shenzhen Municipal Financial Regulatory Bureau*)

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- Financial Institution Awards 2020: Online Platform – Outstanding (*Bloomberg Businessweek*)





Sustainable Development



- Best Bank Awards 2020: Best Bank for CSR in Hong Kong for three consecutive years (*Asiamoney*)
- 2019/2020 Top Donor of the Year, and Benefactor of the Year Award (*The Community Chest of Hong Kong*)
- Rated AA on environmental, social and governance-related performance for five consecutive years (*MSCI ESG Research LLC*)



- Awarded Caring Company Logo for 18 consecutive years (*The Hong Kong Council of Social Service*)
- Outstanding Award for Green Loan Structuring Advisor – Greatest Number of Green Loans (Verification), and Outstanding Award for Green Bond Lead Manager – Greatest Number of Green Bonds (Financial Investment Industry) (*HKQAA*)
- Manila Branch – 2020 CSR Award (First Prize) (*Embassy of China in the Philippines*)



Talent Development Management

- The 13th HKIB Outstanding Financial Management Planner Awards: Top Nominations Award (*The Hong Kong Institute of Bankers*)
- Best Talent Acquisition & Onboarding Strategy Award – Grand, and Best L&D Technology Implementation Award – Grand (*CTgoodjobs*)
- Financial Institution Awards 2020: Training Academy – Excellence (*Bloomberg Businessweek*)

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- HR Distinction Awards 2020 (*Human Resources*):
 Excellence in Employee Development – Gold
 Excellence in Organisation Development – Silver
 Excellence in Talent Management – Silver

