

# Awards and Recognition

With our solid financial strength and outstanding business performance, the Group earned various industry awards which further reinforced our leading market position. In addition, guided by our customer-centric principle, we won accolades in recognition of our achievements in enhancing customer experience through continuous product and service innovation as well as channel optimisation. We are also highly commended for our commitment to foster sustainable development of the economy, society and the environment.



## Financial Strength and Corporate Governance



- Bank of the Year in Hong Kong (*The Banker*)
- Strongest Bank in Hong Kong and Asia Pacific (*The Asian Banker*)
- Most Outstanding Company in Hong Kong – Banking Sector (*Asiamoney*)



- Best Chinese Bank for the Greater Bay Area (*Asiamoney*)
- Hong Kong: Best Bank (Chinese Financial Institutions) (*FinanceAsia*)



- Listed Company Awards of Excellence 2021 (Blue Chip) (*Hong Kong Economic Journal*)
- Best Listing Company Awards (*China Financial Market*)



## Digital Development

- Best Digital Bank in Hong Kong SAR (*Asiamoney*)
- Asian Banking & Finance Retail Banking Awards 2021: Mobile Banking & Payment Initiative of the Year – Hong Kong (*Asian Banking & Finance*)
- IDC Future Enterprise Awards: Best in Future of Customers and Consumers – Hong Kong, and Best in Future of Intelligence – Hong Kong (*IDC*)



## Sustainable Development

- Hong Kong Green and Sustainable Finance Awards 2021 (*Hong Kong Quality Assurance Agency*):
  - Outstanding Award for Green and Sustainable Bond Issuer (Hong Kong Commercial Banking Industry) – Largest Single Renminbi Green Bond
  - Outstanding Award for Green and Sustainable Bond Lead Manager (Financial Investment Industry) – Largest Amount of Green Bonds
  - Outstanding Award for Green and Sustainable Bond Lead Manager (Shipping Industry) – Largest Single Blue Bond
  - Outstanding Award for Green and Sustainable Loan Facilitator (Greater Bay Area Enterprises) – Greatest Number of Green and Sustainability-linked Loan, Green Loan e-Assessment
- Hong Kong Corporate Governance & ESG Excellence Awards 2021: Award of Excellence in ESG (*The Chamber of Hong Kong Listed Companies*)
- Hong Kong Awards for Environmental Excellence: Servicing and Trading – Gold Award (*Environmental Campaign Committee*)
- Hong Kong Volunteer Award – Gold (*Agency for Volunteer Service*)
- Awarded Caring Company Logo for 19 consecutive years (*The Hong Kong Council of Social Service*)





## Service Excellence

- Hong Kong Domestic RMB Internationalisation Initiative of the Year, Hong Kong Domestic Trade Finance Bank of the Year, and Hong Kong Domestic Cash Management Bank of the Year (*Asian Banking & Finance*)
- Best Transaction Bank in Hong Kong, Best Cash Management Bank in Hong Kong, and Best Cash Management Project in Hong Kong (*The Asian Banker*)
- Outstanding FX Settlement Bank and Top Custodian (*Bond Connect Company Limited*)
- Best SME's Partner Award for 14 consecutive years (*The Hong Kong General Chamber of Small and Medium Business*)



- Market Influential Leader Award in 2021 (*China Foreign Exchange Trade System/National Interbank Funding Center*)
- CIBM Offshore Institutional Investor Excellence Award (*China Central Depository & Clearing Co., Ltd*)
- Extraordinary Participant in Cross-border Payment and Clearing, Extraordinary Institution in Participant Access, Extraordinary Participant in Outstanding Operation Management, Anti-pandemic Pioneer Award, and Advancement in Business Migration (*Cross-border Interbank Payment System*)
- Adam Smith Awards Asia – Highly Commended: Best in Class Treasury Solution in ASEAN, and Harnessing the Power of Technology (*Treasury Today*)
- Best Cash Pooling Solution – Highly Commended (*TMI*)
- China Treasury Award: Best Cross-border RMB Services Award, Best Overseas Treasury Management Bank Award, Best Shared Service Platform Award, and Excellent Treasury Award (*Treasury China*)
- 9+2-GBA Outstanding Contribution Award (Corporate), Best Bank in GBA Award, and GBA Best Cross-border Wealth Management Award (*Ta Kung Wen Wei Media Group Business Development Limited*)

- Financial Institution Awards 2021: Bancassurance Sector Bancassurer of the Year – Excellence (*Bloomberg Businessweek*)
- Top Business Leader for Year 2021 Award (*Lao National Chamber of Commerce and Industry*)
- Best of Cross-border Business Services Award 2021 (*Business Plus Magazine and University of the Thai Chamber of Commerce*)



## Talent Development Management

- Best HR Awards 2021 (*CTgoodjobs*):
  - Best Talent Acquisition & Onboarding Strategy Award – Grand
  - Best L&D Technology Implementation Award – Grand
  - Best Graduate and Management Trainee Programme Award – Gold
  - Best Innovative L&D Initiative Award – Gold



- Hong Kong Banking Industry Talent Development Awards Programme: Talent Development Award (Category I) (*The Hong Kong Institute of Bankers*)