Solid Foundations for Sustainable Growth

2009 Annual Results

2010.03.23



Forward-Looking Statement Disclaimer

This presentation and subsequent discussions may contain forward-looking statements that involve risks and uncertainties. These statements are generally indicated by the use of forwardlooking terminology such as believe, expect, anticipate, estimate, plan, project, target, may, will or may be expressed to be results of actions that may or are expected to occur in the future. You should not place undue reliance on these forward-looking statements, which reflect our belief only as of the date of this presentation. These forward-looking statements are based on our own information and on information from other sources we believe to be reliable. Our actual results may be materially less favorable than those expressed or implied by these forward-looking statements which could depress the market price of our Level 1 ADSs and local shares.



Management Team

Mr. Gary He Vice Chairman & Chief Executive

Mr. David Lam Deputy Chief Executive

Mr. Yingxin Gao Executive Director & Deputy Chief Executive

Mr. Chengwen Zhuo Chief Financial Officer

Mr. David Wong Deputy Chief Executive



Agenda

- **■**Key Performance Highlights
- **■**Financial Results
- **■Outlook**







Operating Environment

- Operating environment remained challenging despite signs of recovery
- Market interest rates stayed low amid ample liquidity
- Intense competition in the local banking sector amid muted market demand
- Strong local stock and property markets spurred by stabilizing economy



Performance Overview

Strong financial position provided us greater business flexibility

- Captured quality growth opportunities in a tough market
- Further strengthened core competitiveness and deepened customer relationship
- Maintained market lead and enlarged market share in major business areas



Business Highlights

Captured business opportunities and grew our franchise in a tough market

- Strong loan growth with solid loan quality, outperforming subdued market performance
- Encouraging fees income growth driven by stock brokerage, loans and credit card
- Life insurance business saw notable improvement in sales and market share
- Further enhanced business platform e.g. collaboration with BOC, RMB business



Key Financial Highlights

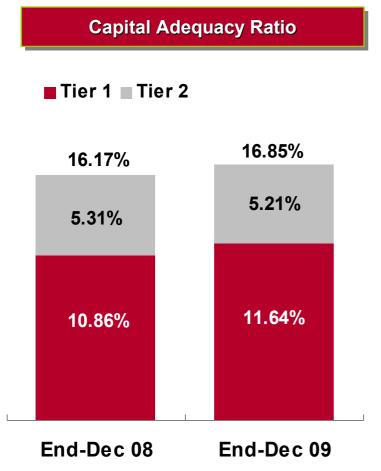
HK\$m	2009	2008	Change YoY
Net operating income before impairment allowances	26,055	25,526	↑ 2.1%
Operating profit before impairment allowances	13,914	16,755	↓ 17.0%
Profit attributable to shareholders	13,725	3,343	↑ 310.6%
Earnings per share (HK\$)	1.2981	0.3162	↑ 310.6%
Dividend per share (HK\$)	0.855	0.438	↑ 95.2%
ROE	14.79%	3.81%	↑ 10.98pp
ROE before impairment allowances	14.99%	19.09%	↓ 4.10pp
ROA	1.19%	0.27%	↑ 0.92pp
ROA before impairment allowances	1.18%	1.52%	↓ 0.34pp

- Strong performance in core businesses despite pressure from low interest rates on net interest income
- Net operating income recorded mild growth in a challenging environment
- Dividend per share increased by 95.2% to HK\$0.855, representing an annual dividend payout of 65.9%



Strong Capital Position

Proactive capital management ensures competitiveness and resilience



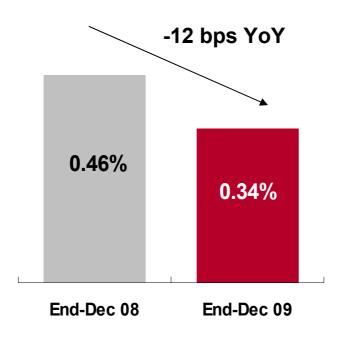
- Well capitalized with solid Tier 1 ratio of 11.64%
- Successful issue of US\$1.6bn Sub-Notes in February 2010, qualified as lower Tier 2 capital
- Transition to FIRB in progress
- Strong capital base supports sustainable business growth and dividend policy



Solid Loan Quality

Sound risk management and customer optimisation translate into solid loan quality

Classified or Impaired Loan Ratio



- Further improvement in classified or impaired loan ratio by 12 bps to 0.34%
- Maintain prudent risk management to ensure quality growth
- Focus on customer optimisation



Financial Results



Condensed Income Statement

Solid earnings growth amid challenging operating environment

HK\$ m	2009	2008	% YoY
Net interest income	17,932	20,157	↓ 11.0
Net fees and commission income	6,508	5,179	↑ 25.7
Other operating income	1,615	190	↑ 750.0
Net operating income before impairment allowances	26,055	25,526	↑ 2.1
Net (charge)/reversal of impairment allowances	1,190	(12,573)	
Net operating income	27,245	12,953	↑ 110.3
Operating expenses*	(12,141)	(8,771)	↑ 38.4
Operating profit	15,104	4,182	↑ 261.2
Non-operating items	1,620	(104)	
Profit attributable to shareholders	13,725	3,343	↑ 310.6



Net Interest Income

Net interest income dropped mainly due to lower NIM NIM decline moderated into 2H09

HK\$ m	2009	2008	% YoY
Interest income	21,684	35,281	↓ 38.5
Interest expense	3,752	15,124	↓ 75.2
Net interest income	17,932	20,157	↓ 11.0
Average interest-earning assets	1,060,961	1,006,440	↑ 5.4
Net interest margin (NIM)	1.69%	2.00%	↓ 0.31pp



Net Fees and Commission Income

Strong growth in fees income driven by increase in stock brokerage and loans commissions

HK\$ m	2009	2008	% YoY
Investment and insurance fee income			
Securities brokerage (Stockbroking)	3,638	2,380	↑ 52.9
Securities brokerage (Bonds)	39	259	↓ 84.9
Funds distribution	97	218	↓ 55.5
Life insurance	112	107	↑ 4.7
	3,886	2,964	↑ 31.1
Traditional banking businesses			
Bills commissions	627	683	↓ 8.2
Loan commissions	922	513	↑ 79.7
Trust services	178	173	↑ 2.9
Payment services	495	486	↑ 1.9
Credit cards	1,511	1,417	↑ 6.6
Account services	276	261	↑ 5.7
Currency exchange	213	204	↑ 4.4
Others	428	513	↓ 16.6
	4,650	4,250	↑ 9.4
Total Fees and Commission Income	8,536	7,214	↑ 18.3
Less: Fees and Commission Expenses	(2,028)	(2,035)	↓ 0.3
Net Fees and Commission Income	6,508	5,179	↑ 25.7



Non-interest Income

Non-interest income increased due to higher fees income & improved performance of BOC Life

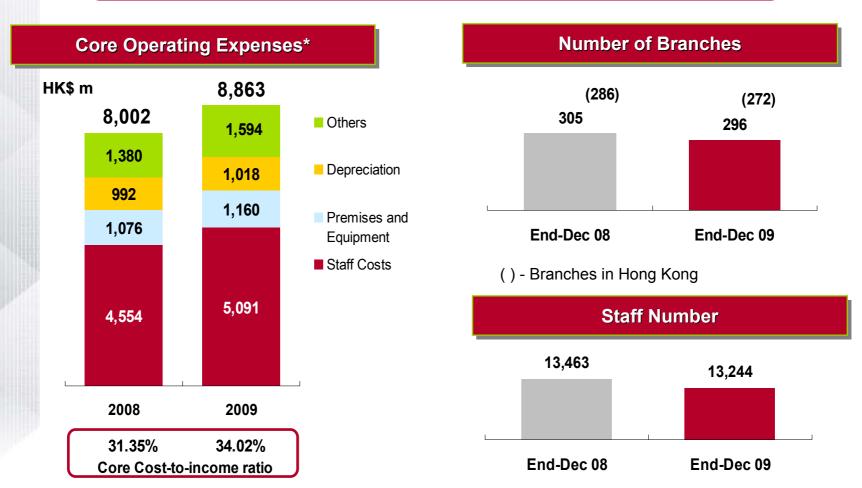
HK\$ m	2009	2008	% Y	οY
Net fees and commission income	6,508	5,179	↑	25.7
Other operating income - Banking operation Net trading income	2,086 1,486	2,127 1,914	<u> </u>	1.9 22.4
Net gain/(loss) on financial instruments designated at FVTPL Other income	261 339	(316) 529	•	 35.9
BOCL [#] non-interest income Net insurance premium income Net insurance benefits and claims	(471) 7,744 (7,286)	(1,937) 5,891 (7,709)		 31.5 5.5
Net loss on financial instruments designated at FVTPL - BOCL [#] and other income	(929) 8,123	(119) 5,369		 51.3

[#] BOCL= BOC Group Life Assurance Company Limited



Core Operating Expenses

Maintained prudent cost management throughout the year





Net reversal / (charge) of Impairment Allowances

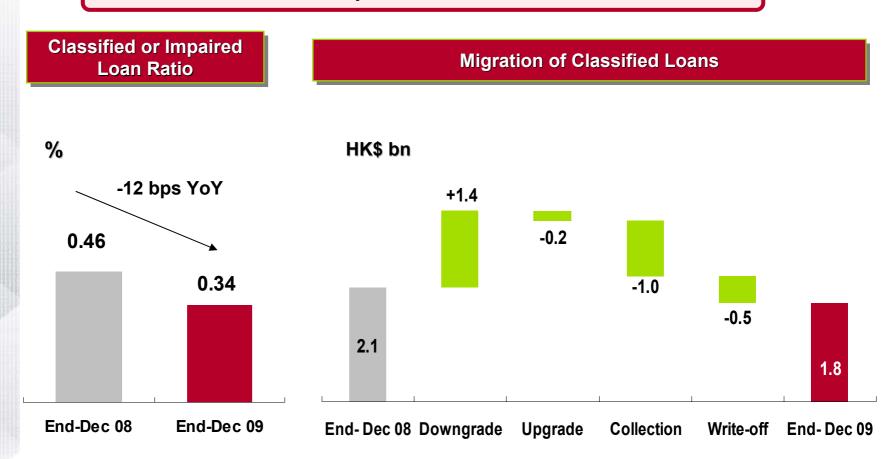
Net reversal of impairment allowances due to improved loan quality and write-back of securities provisions

HK\$ m	2009	2008	% YoY
Advances to customers			
Individual assessment			
- New allowances	(391)	(813)	↓ 51.9
- Releases	150	83	↑ 80.7
- Recoveries	446	722	↓ 38.2
Collective assessment			
- New allowances	(358)	(691)	↓ 48.2
- Releases	15	10	↑ 50.0
- Recoveries _	35	28	↑ 25.0
Net (charge)/release of impairment on advances _	(103)	(661)	↓ 84.4
Securities Investments			
US non-agency RMBS	1,186	(8,253)	
Other debt securities	116	(917)	
Investment in BEA	0	(2,730)	↓ 100.0
Net (charge)/release of impairment on securities		-	·
investments	1,302	(11,900)	
<u>Others</u>	(9)	(12)	↓ 25.0
Total (charge)/release to income statement	1,190	(12,573)	



Loan Quality

Classified or impaired loan ratio fell to 0.34%





Condensed Balance Sheet

Maintained prudent approach in balance sheet management

HK\$ m	31.12.2009	31.12.2008	% CI	nange
Total assets	1,212,791	1,147,244	↑	5.7
Cash and balances with banks and other financial institutions Placements with banks and	160,788	153,269	1	4.9
other financial institutions	60,282	89,718	\downarrow	32.8
Securities investments	358,349	335,493	↑	6.8
Advances and other accounts	527,135	469,493	↑	12.3
Fixed assets & IP	35,650	30,522	↑	16.8
Total liabilities	1,107,156	1,062,712	↑	4.2
Inter-bank deposits taken	99,647	88,779	↑	12.2
Deposits from customers*	844,453	811,516	↑	4.1
Subordinated liabilities	26,776	27,339	\downarrow	2.1
Total equity	105,635	84,532	↑	25.0
Minority interests	2,733	1,813	<u></u>	50.7
Shareholders' funds	102,902	82,719	<u> </u>	24.4



Advances to Customers

Broad-based loan growth Significantly outperforming the market

HK\$ m	31.12.2009	31.12.2008	% Change
Loans for use in HK - corporate	224,261	188,774	↑ 18.8
Loans for use in HK - individual	157,133	147,823	↑ 6.3
Residential mortgages*	127,208	116,303	↑ 9.4
Credit card advances	7,348	6,553	↑ 12.1
Trade finance	29,321	24,555	↑ 19.4
Loans for use outside HK	104,257	99,295	↑ 5.0
Total advances to customers	514,972	460,447	↑ 11.8
Loan-to-deposit ratio	60.98%	56.74%	

^{*}Loans for purchase of residential properties other than flats in Home Ownership Scheme, Private Sector Participation Scheme and Tenants Purchase Scheme



Customer Deposits

Balancing deposit growth and funding cost control with further improvement in mix

HK\$ m

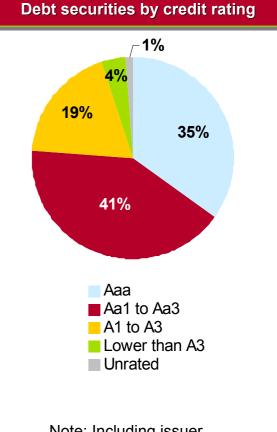
пка ш	31.12.2009	31.12.2008	% Change
Demand deposits and current accounts	65,440	46,042	† 42.1
Saving deposits	495,512	377,273	↑ 31.3
Time, call and notice deposits	281,369	379,262	↓ 25.8
Structured deposits	2,132	8,939	↓ 76.1
Total deposits from customers	844,453	811,516	↑ 4.1



Securities Investments

Proactive management of our banking book investments Significant reduction in US RMBS exposure

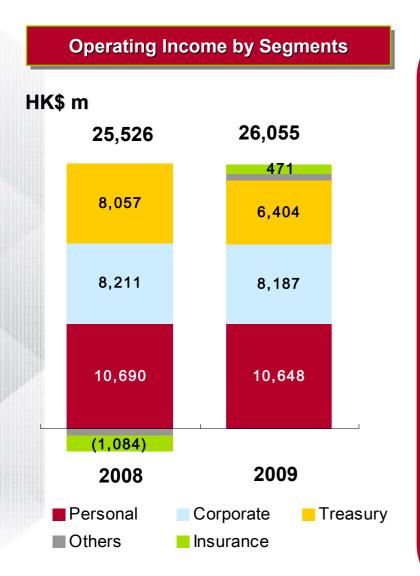
	HK\$ m	31.12.2009	31.12.2008	% CI	nange	Debt secu
	Sovereign	76,824	84,435	\downarrow	9.0	
	Public Sector	34,529	23,474	\uparrow	47.1	
	Corporate entities	26,005	44,991	\downarrow	42.2	19%
	Banks and other FIs	220,991	182,593	↑	21.0	
	Total	358,349	335,493	\uparrow	6.8	
	US non-agency RMBS					
	Subprime	547	1,047	\downarrow	47.8	
	Alt-A	384	2,334	\downarrow	83.5	
	Prime	2,853	15,935	\downarrow	82.1	
	Total	3,784	19,316	\downarrow	80.4	
	As % of total investments	1.1%	5.8%			Note: li
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Note: Including issuer rating distribution for issues with no issue rating

Segmental Performance



- Personal: Leading performance in residential mortgage and stock brokerage
- Corporate: Strong loan growth and enhanced business capabilities to provide Total Solution services
- **Treasury:** Proactive investment strategy to secure risk-adjusted return
- Insurance: A major turnaround with remarkable sales growth in sales and market share



Mainland Business

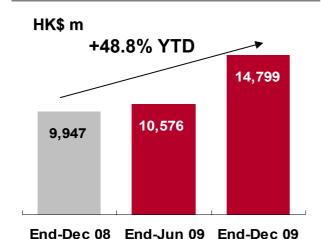
Enhanced Mainland platform with strong loan growth in 2H09

HK\$ m

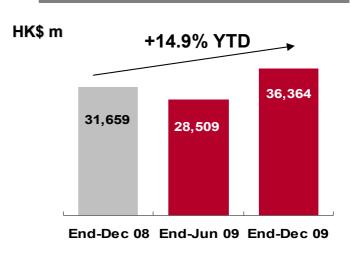
Operating income
Operating expenses
Operating profit before impairment
Profit before taxation

2009	2008	(% YoY
962	990	-	2.8
566	434	<u> </u>	30.4
396	556	\downarrow	28.8
478	475	↑	0.6

Deposits from customers



Gross advances to customers



0.88% 0.48% 0.44% Classified loan ratio







Outlook – Operating environment

- Clearer signs of global economic recovery but possible headwinds from governments existing stimulus measures
- Better economic outlook in the Mainland and Hong Kong provides growth potential for the Hong Kong banking sector
- Intense market competition and low interest rates remain key challenges for banks in Hong Kong



Strategic Focus

Well-positioned to capture emerging opportunities in China and the region

- RMB Clearing Bank in Hong Kong
- Consolidate our market leadership in offshore Expand our RNB leading RNB RMB business
- **Expand our RMB** products and services
- Extend our services outside Hong Kong to ASEAN and other related countries

Strengthen our Bancassurance model and enhance our market share

> Accelerate the growth of our Mainland business

Capitalise on **BOCHK's strong** franchise and **fundamentals**

Provide total solution services and deepen customer relationship

Refine our strategy and business model in wealth management

Foster closer collaboration with BOC

- Asia Pacific Syndicated Loan Centre
- Global Relationship Manager Scheme
 - Cross-boundary products and offshore RMB business
- Product innovation and service support
- Credit card business
- Cash management and custody



Management Focus

Maintain solid financial strength to capture business opportunities and sustain growth

- Leverage our core strengths to grasp emerging opportunities from economic recovery in the region
- Invest judiciously in accordance with strategic priorities to enhance Bank's competitiveness
- Proactive capital and risk management to safeguard financial strengths for quality growth



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