



2018.08.29





# Forward-looking Statement Disclaimer and New Reporting Basis in this Presentation



### Forward-looking Statement Disclaimer

This presentation and subsequent discussions may contain forward-looking statements that involve risks and uncertainties. These statements are generally indicated by the use of forward-looking terminology such as believe, expect, anticipate, estimate, plan, project, target, may or will, or may be expressed as being the results of actions that may or are expected to occur in the future. You should not place undue reliance on these forward-looking statements, which reflect our belief only as of the date of this presentation. These forward-looking statements are based on our own information and on information from other sources we believe to be reliable. Our actual results may be materially less favourable than those expressed or implied by these forward-looking statements which could depress the market price of our Level 1 ADSs and local shares

### New Reporting Basis in this Presentation

Following the completion of the acquisition of the Indonesia Business and Cambodia Business of BOC on 10 July 2017 and 6 November 2017 respectively, and that of the Vietnam Business and Philippines Business of BOC on 29 January 2018, we have applied the merger accounting method in the preparation of financial statements for the combination of entities under common control. The comparative information for 2017 has been restated accordingly





Mr GAO Yingxin Vice Chairman & Chief Executive

Mr Ll Jiuzhong Executive Director and Chief Risk Officer

Mr YUAN Shu Deputy Chief Executive

Mr ZHONG Xiangqun Chief Operating Officer

Mdm SUI Yang Chief Financial Officer

Mrs Ann KUNG Deputy Chief Executive





# **1H2018 Strategy Review**



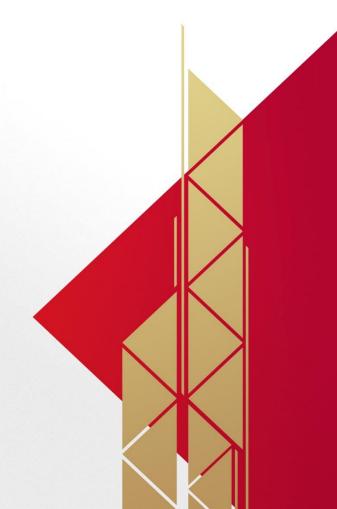
## **1H2018 Financial Performance**



**2H2018 Outlook and Business Focus** 







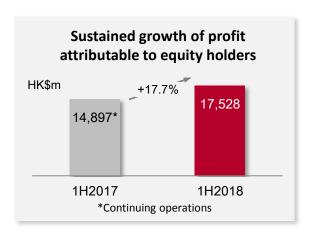


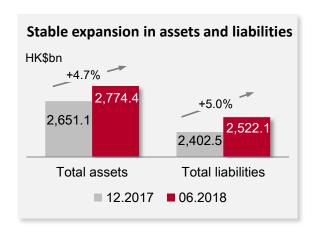
### **Effective Strategy Implementation**



### 1H2018 Key Highlights

- Consistently enhanced our profitability with profit attributable to equity holders up 17.7% YoY to HK\$17.5bn
- Maintained a market leading position by seizing opportunities and remaining committed to the local market in Hong Kong
- Achieved solid progress in regional development strategy with steady growth in Southeast Asian business
- Strengthened collaboration within BOC Group through proactive promotion of integrated business development in the Guangdong, Hong Kong and Macao region
- Promoted the full-service capabilities by expediting development of diversified business platforms
- Accelerated fintech innovation to gear up as a leading digital bank
- ► Ensured balanced, sustainable and high quality growth that is well supported by strict compliance standards and robust risk management





### Solid Growth in Southeast Asian Business

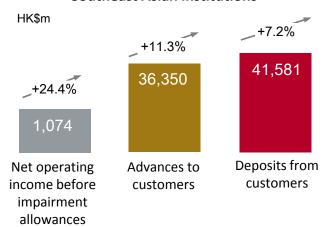


Fully leveraged our competitive advantages in business, products and management, strengthened our management capability as a regional headquarters and stepped up support for SEA institutions so as to realise integrated development in the region

- Improved regional management model by strengthening the function of business frontlines as SBUs, coordinating the mid-office professional management and local operations to control risk and centralising bank-wide back-office operations
- Promoted integrated development with a primary focus on "Going Global" Chinese enterprises, HK-funded SEA projects, large-scale SEA corporations and overseas Chinese individuals
- Pushed forward RMB business growth and supported the Central Bank of the Philippines to successfully issue RMB1.46 billion of Panda Bonds in China's interbank bond market
- Prioritised system construction of risk controls and compliance management for SEA institutions, focusing on policy and mechanisms, organisational structure, professional staff and IT system support
- Enhanced the IT application levels and management capability of SEA institutions by promoting the Smart Counter project and providing support to complete regional IT system integration



#### Solid Business Growth of Southeast Asian institutions



<sup>\*</sup>Growth rate for net operating income before impairment allowances is on a YoY basis while growth rate for loans and deposits is on a YTD basis



# Proactive Efforts in Integrated Development for the Greater Bay Area



In line with BOC's strategic plan, BOCHK leverages BOC group's internationalised and diversified advantages, and fully performs its role as the chair of the integrated development committee, seeking to become the first-choice bank in the Greater Bay Area by strengthening collaboration with its sister companies and developing products in account management, wealth management and payment for HK and Macao residents residing in the Greater Bay Area

#### **Recent progress**

# Launched cross-border payment to support people's livelihood in the Greater Bay Area

- Launched mobile payment service of BOC PAY & a dual currency card to facilitate cross-border payment
- Promoted cross-border two-way RMB cash pooling services

### Created an integrated service experience

 Commenced mutual recognition programme for its Wealth Management Brand offering a consistent experience to wealth management customers in the Greater Bay Area

#### **Development strategy**

- ▶ Provide convenient financial services to personal clients by promoting integrated development of account, payment, products, services and support
- ► Offer cross-border business services to link up quality HK corporates with mainland projects related to people's daily life
- ► Leverage its competitive edge in customer, products and channels in order to design quick and convenient application scenarios to support quality living in the Greater Bay Area
- ▶ Provide comprehensive financial solutions for IT and innovative companies to support the Greater Bay Area in becoming an international innovation hub by leveraging our diversified platform of commercial banking, investment banking and insurance services

### Continuous Enhancement in Full Service Capabilities



#### **Credit Card**

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Cardholder spending and merchant acquiring volume up 12.5% and 19.1% YoY respectively, maintained leading position in UnionPay merchant acquiring and card issuance business in HK

Expedited development of cash pooling and treasury centre businesses. Successfully launched global cash management platform, becoming the **first-choice bank** for cross-border pooling services

**Cash Management** 

ВОСНК

#### **Private Banking**

ВОСНК

Acquired high net worth clients
with customer base up

15.0% YTD and average
AUM up 40.8% YoY

Remarkable growth in operating profit +45.3%

Grew client base at home and abroad.

Total assets under custody stood at HK\$1.17tr. Maintained leading position in "Bond Connect" custody business

1H2018

Custody

ВОСНК

#### Life Insurance

**BOC Life** 

Net insurance premium income up 34.9% YoY, maintained leading position in RMB life insurance business.

Overall ranking rose to 4th in 1Q2018

Diversified distribution channels and enhanced service capacities. MPF AUM up 13.3% YoY with a market share of 7.5 %

#### Trustee

**BOCI-Prudential Trustee** 

#### **Asset Management**

**BOCHK Asset Management** 

Increased product mix and client spectrum as well as deepened business relationship with existing customers. Average AUM up 19.8% YoY

Total transaction volume of securities brokerage grew 83% YoY, underpinned by enlarged client base, product and service ranges

#### **Securities and Futures**

Po Sang Securities & Futures

## New Development Underpinned by Fintech



Mobile Banking

Launched **Smart Mobile Banking 3.0** which supports fingerprint authentication, facial recognition and mobile token, resulting in higher service efficiency and better customer experience

Mobile Payment

Introduced brand new BOC Pay, the first e-wallet in the Hong Kong market that supports one-stop cross-border QR code payment, providing a fast and simple mobile payment experience

Smart Branches **Science Park Banking Services Centre** commenced operations with newly introduced 24-hour video banking services, exemplifying our exploration of the "bank branch of future"

System Integration

Completed the **core-banking system integration** project of BOC Group and further solidified our technological foundations

Social Contributions

Hosted **BOCHK Hackathon** -"Future Bank and Al" to promote fintech development and application in HK banking sector



Growth rate of Growth rate of personal internet young digital banking customers customers



Growth rate of personal mobile banking active customers



Digital Banking Initiative of the Year, Mobile Banking Initiative of the Year, Service Innovation of the Year of Hong Kong region in 2018





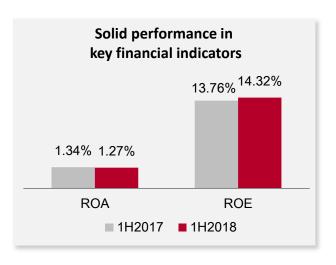


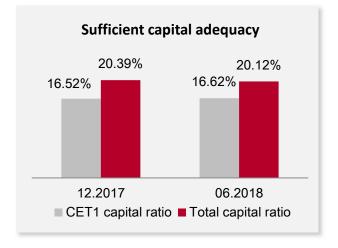
# Robust Growth in Profitability



Income statement summary (HK\$m)	1H2018	1H2017	Change
Net operating income before impairment allowances	27,557	23,815	15.7%
Operating expenses	(7,000)	(6,238)	12.2%
РРОР	20,557	17,577	17.0%
Net charge of impairment allowances	(342)	(354)	-3.4%
Operating profit	20,215	17,223	17.4%
Profit attributable to equity holders (continuing operations)	17,528	14,897	17.7%

06.2018	12.2017	Change
2,774,445	2,651,086	4.7%
784,552	704,526	11.4%
1,230,508	1,146,426	7.3%
2,522,120	2,402,463	5.0%
1,856,155	1,777,874	4.4%
248,045	244,018	1.7%
	2,774,445 784,552 1,230,508 2,522,120 1,856,155	2,774,4452,651,086784,552704,5261,230,5081,146,4262,522,1202,402,4631,856,1551,777,874



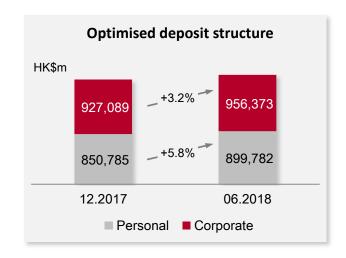




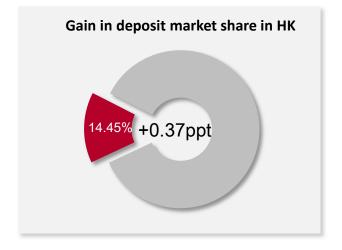
### **Sustained Growth in Customer Deposits**



HK\$m	06.2018	12.2017	Change
Demand deposits and current accounts	213,583	203,837	4.8%
Saving deposits	851,691	913,192	-6.7%
Time, call and notice deposits	788,306	658,061	19.8%
Structured deposits	2,575	2,784	-7.5%
Total deposits from customers	1,856,155	1,777,874	4.4%
CASA ratio	57.4%	62.8%	-5.4 ppt



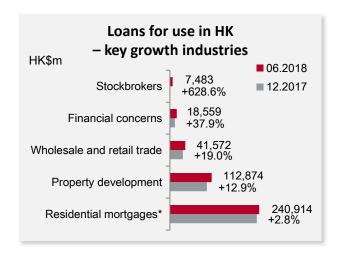
- Complemented payroll account services with comprehensive wealth management solutions. Personal deposits grew by 5.8% from end of previous year
- Developed business relationships with a number of major central banks, national treasuries and sovereign funds in order to drive deposit expansion
- Served as the main receiving bank of equity IPOs that raised a total of HK\$40.2 billion, representing a market share of 83.8%



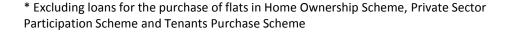


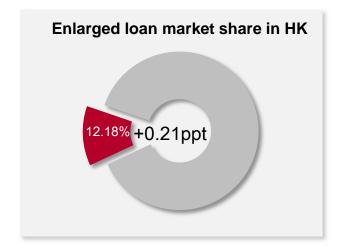


HK\$m	06.2018	12.2017	Change
Loans for use in Hong Kong	810,253	759,038	6.7%
Industrial, commercial and financial	475,183	436,754	8.8%
Individuals	335,070	322,284	4.0%
Trade finance	70,492	78,196	-9.9%
Loans for use outside Hong Kong	349,763	309,192	13.1%
Total advances to customers	1,230,508	1,146,426	7.3%



- Reinforced our competitive edge in the syndicated loan business and maintained our position as top mandated arranger in the Hong Kong and Macao syndicated loan market
- Strengthened our services to local industrial, commercial and small business retail customers to enhance market competitiveness with SME loans growing satisfactorily
- ► Enhanced our brand image as a mortgage expert with the setup of 6 mortgage centres; supported the promotion of the "Reverse Mortgage Programme " and maintained the largest market share in the reverse mortgage market



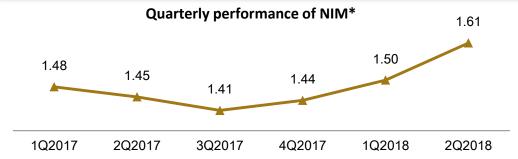




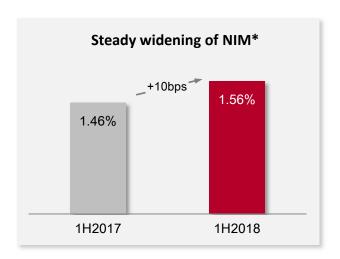
## **Stable Margin Expansion**

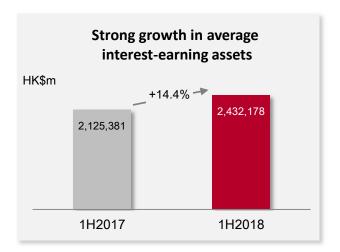


HK\$m	1H2018	1H2017	Change
Net interest income	18,490	17,196	7.5%
Average yield of total interest-earning assets	2.37%	2.24%	13bps
Balances and placements with banks and other financial institutions	1.95%	2.44%	-49bps
Debt securities investments	2.15%	1.88%	27bps
Advances to customers	2.67%	2.39%	28bps
Average rate of total interest-bearing liabilities	1.00%	0.73%	27bps
Deposits and balances of banks and other financial institutions	1.05%	0.90%	15bps
Current, savings and time deposits	0.90%	0.64%	26bps
Net interest margin	1.53%	1.63%	-10bps
Net interest margin (adjusted)*	1.56%	1.46%	10bps



<sup>\*</sup>Included the funding income or cost of FX swap contracts



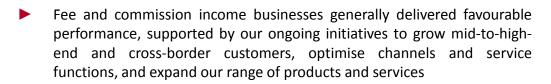


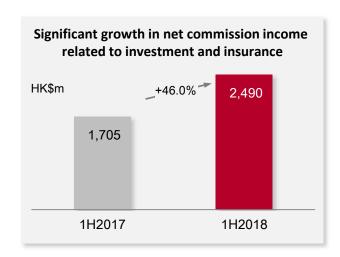


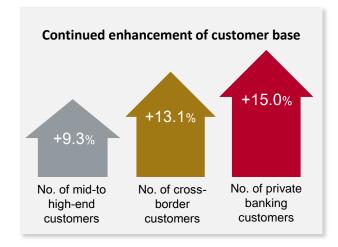
### Steady Growth in Fee Income



HK\$m	1H2018	1H2017	Change
Net fee and commission income	6,474	5,778	12.0%
Investment and insurance	2,490	1,705	46.0%
<ul> <li>Securities brokerage</li> </ul>	1,524	940	62.1%
<ul> <li>Funds distribution</li> </ul>	552	440	25.5%
<ul> <li>Insurance</li> </ul>	414	325	27.4%
Traditional business	3,584	3,821	-6.2%
Credit card	453	430	5.3%
<ul> <li>Loan commissions</li> </ul>	1,707	2,076	-17.8%
Bills commissions	400	393	1.8%
<ul> <li>Payment services</li> </ul>	321	319	0.6%
Currency exchange	243	172	41.3%
Trust and custody services	301	245	22.9%
• Others	159	186	-14.5%





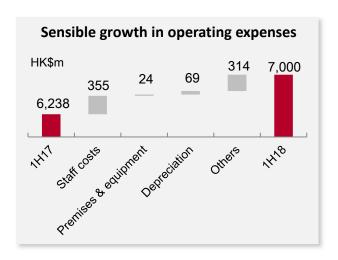




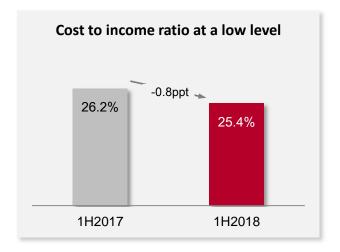
### **Effective Cost Efficiency Control**



HK\$m	1H2018	1H2017	Change
Staff costs	4,053	3,698	9.6%
Premises & equipment expenses	856	832	2.9%
Depreciation	996	927	7.4%
Others	1,095	781	40.2%
Total operating expenses	7,000	6,238	12.2%



- Staff costs increased 9.6%, mainly due to annual salary increment as well as increases in staff headcount and performance-related remuneration
- Premises & equipment expenses increased 2.9% due to investment in enhancing business systems and platforms, and increased rental expenses
- ▶ Depreciation increased 7.4%, largely due to higher charges for IT infrastructure, while charges for premises also increased
- Other expenses increased 40.2%, mainly due to the reversal of certain expenses in 1H2017 which lowered the base for YoY measurement. Other contributors included communication and promotional expenses which also increased due to enhanced business volume





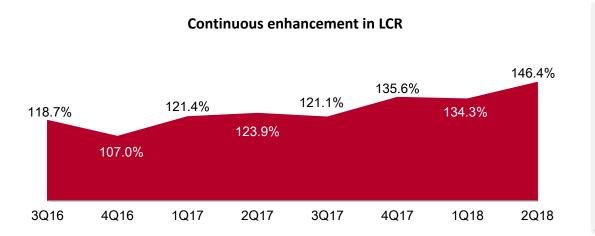
## Solid Performance in Key Risk Indicators

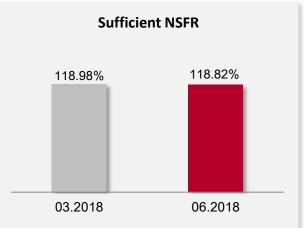


HK\$m	06.2018	12.2017	Change
Total advances to customers	1,230,508	1,146,426	7.3%
Classified or impaired loan ratio	0.22%	0.18%	+0.04ppt
Total loan impairment allowances	5,150	4,106	25.4%
Total loan impairment allowances as a % of total advances to customers	0.42%	0.36%	+0.06ppt
Provision coverage	193.1%	197.5%	-4.4ppt



<sup>\*</sup>Data as of the end of March











### **Operating Environment Outlook**



### **Opportunities**

### The Chinese economy will extend its stable growth and favourable outlook with economic structural adjustments moving in a positive direction and the vibrant development of new

 Southeast Asian economies will sustain growth underpinned by consumption and investment demand which will serve as key growth drivers in the second half of the year

industries, new products and new dynamics

- The Hong Kong economy will maintain stable expansion supported by steady performance in trade and private consumption
- The Greater Bay Area will create new space for the development of financial services related to people's livelihood, innovation, Silkroad area and environmental protection

### Challenges

- Marked increase in global economic risks arising from trade protectionism, and normalisation in global monetary policy, as well as pressure on emerging market currencies and financial markets
- China-U.S trade dispute may escalate further, presenting downside risk for global economy, and China government still has policy room to alleviate the negative impact
- Uncertainty brought by interest rate
   normalisation as the expected Fed rate hike in the
   second half of this year could cause a widening
   gap between HKD and USD rates, creating
   potential fund outflows and therefore stronger
   pressure on interest rates in Hong Kong







# Accelerate the building of a top-class, full-service and internationalised regional bank

- Speed up technology innovation and product R&D to pursue digitalisation
- ▶ Remain customer-centric and deepen local market commitment to increase growth quality
- Strive to become the first choice for banking customers in the Greater Bay Area through integrated development of the Guangdong-Hong Kong-Macao region
- Strengthen regional management model to drive Southeast Asian business growth
- Enhance internal risk controls and develop a stronger bank culture to support balanced and long-term sustainable development
- Adhere to a people-oriented principle and reinforce staff support and talent building
- Undertake corporate social responsibilities and enhance brand image





