

百年中行 全球服務 BOC, A CENTURY OF GLOBAL SERVICES

Sustainable Growth on Solid Foundations

2011 Annual Results

2012.03.29



Forward-Looking Statement Disclaimer

This presentation and subsequent discussions may contain forwardlooking statements that involve risks and uncertainties. These statements are generally indicated by the use of forward-looking terminology such as believe, expect, anticipate, estimate, plan, project, target, may, will or may be expressed to be results of actions that may or are expected to occur in the future. You should not place undue reliance on these forward-looking statements, which reflect our belief only as of the date of this presentation. These forward-looking statements are based on our own information and on information from other sources we believe to be reliable. Our actual results may be materially less favorable than those expressed or implied by these forward-looking statements which could depress the market price of our Level 1 ADSs and local shares.





Management Team

- Mr. Gary He Vice Chairman & Chief Executive
- Mr. Gao Yingxin Executive Director & Deputy Chief Executive
- Mr. Zhuo Chengwen Chief Financial Officer
- Mr. David Wong Deputy Chief Executive
- Mr. Jason Yeung Deputy Chief Executive







Key Performance Highlights

Financial Results

Outlook and Strategy









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Key Performance Highlights



2011 Operating Environment

- Hong Kong and Chinese economies continued to see respectable growth
- Global financial markets were highly volatile, particularly in the second half
- Low interest rates, intense competition and inflation remained the key operating challenges
- Further expansion of offshore RMB market provided business opportunities





Performance Overview

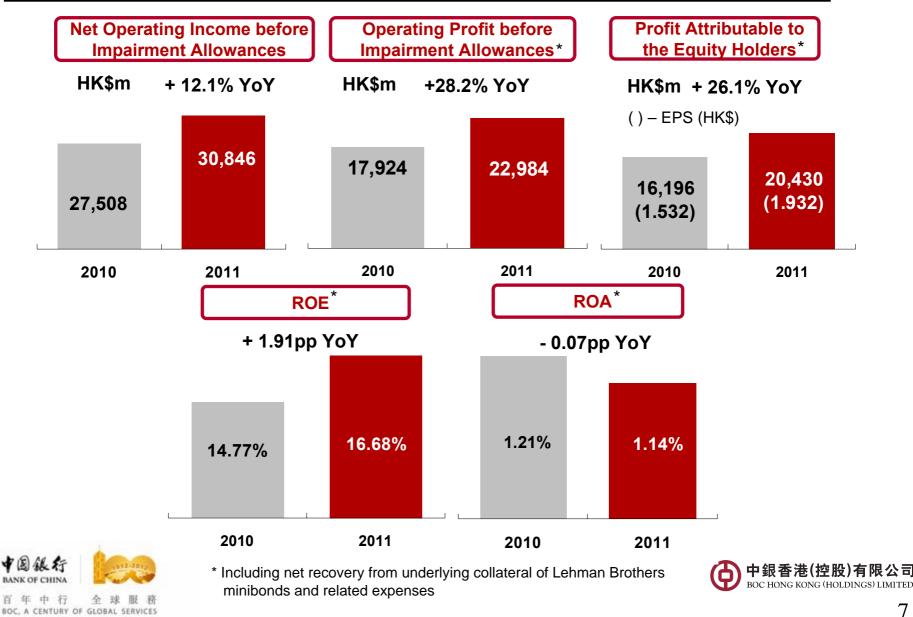
Delivered another year of record results with strong financial position

- Consistent strategy underpinned sustainable performance and safeguarded solid foundations
- Proactive management to optimise balance sheet mix for better profitability and risk profile
- Continued to invest in our business while maintaining disciplined cost control
- Good progress in the development of offshore RMB business with improved returns

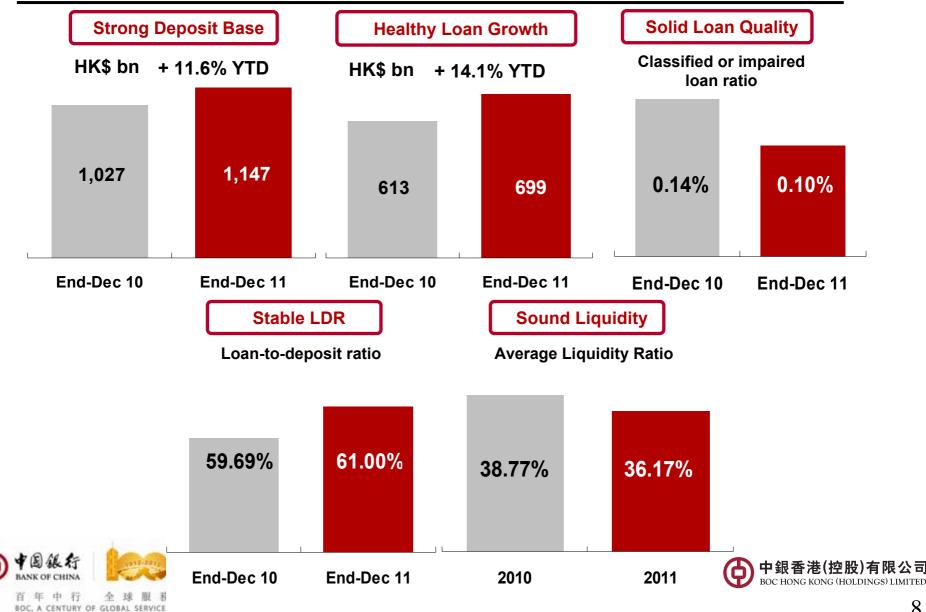




Key Financial Highlights

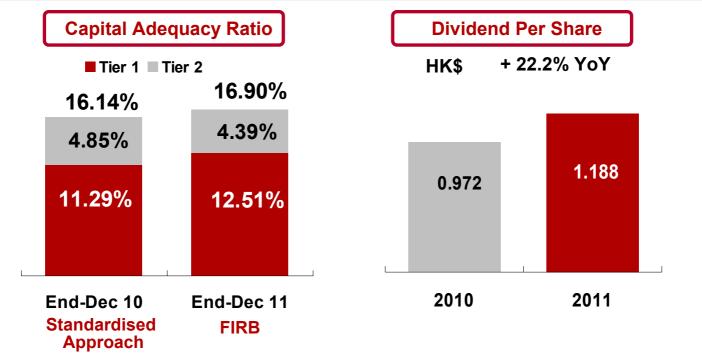


Sustaining Quality Growth



公司

Strong Capital Position



- Adoption of FIRB commencing 2011 provides a solid foundation for credit business and risk management
- Well-capitalised with Tier 1 CAR of 12.51%
- Solid capital base supports dividend policy and future growth









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Financial Results



Condensed Income Statement

Record high profits driven by core businesses and new business opportunities Contribution from local RMB business also increased

HK\$ m	2011	2010	%	YoY
Net interest income	21,979	18,734	↑	17.3
Net fee and commission income	7,833	7,044	↑	11.2
Other operating income	1,034	1,730	\downarrow	40.2
Net operating income before impairment allowances Net (charge)/reversal of impairment	30,846	27,508	1	12.1
allowances Net operating income	(506) 30,340	315 27,823	↑	9.0
Operating expenses*	(7,862)	(9,584)	∣ ↓	9.0 18.0
Operating profit	22,478	18,239	↑	23.2
Non-operating items	2,202	1,503	↑	46.5
Profit attributable to the equity holders	20,430	16,196	↑	26.1

* Including net recovery from underlying collateral of Lehman Brothers minibonds and related expenses





Net Interest Income

Net interest income increased driven by volume growth NIM was down YoY but improved in the second half

HK\$ m	2011	2010	% YoY
Interest income	31,931	23,449	↑ 36.2
Interest expense	9,952	4,715	↑ 111.1
Net interest income	21,979	18,734	↑ 17.3
Average interest earning assets	1,662,201	1,255,879	↑ 32.4
Net interest margin (NIM)	1.32%	1.49%	↓ 0.17pp
Adjusted NIM*	1.49%	1.59%	↓ 0.10pp

*Excluding the estimated impact of BOCHK's RMB clearing function in Hong Kong





Non-interest Income

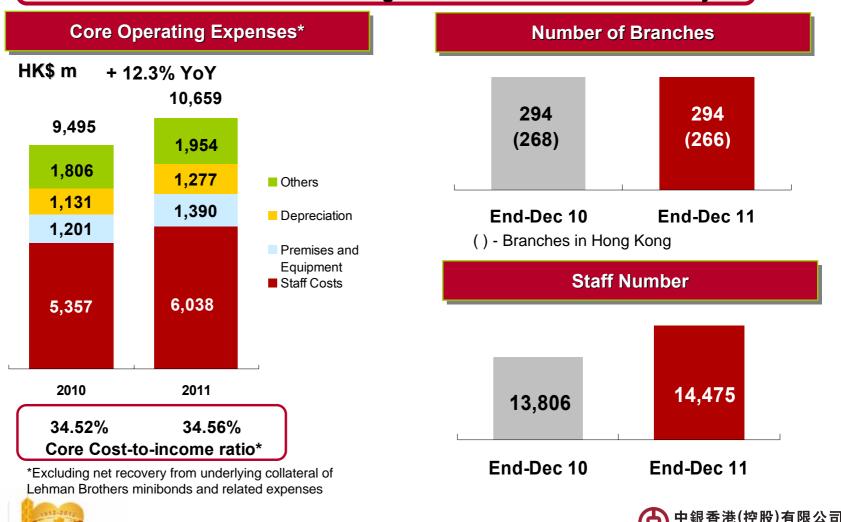
Satisfactory growth in net fee income and net trading gain but offset by investment losses amid the weak financial markets in 2H11

HK\$ m	2011	2010	% YoY
Net fee and commission income	7,833	7,044	↑ 11.2
Fee and commission income			
Securities brokerage	2,782	3,338	↓ 16.7
Funds distribution	337	160	↑ 110.6
Insurance	1,097	561	↑ 95.5
Loan commissions	1,160	961	↑ 20.7
Bill commissions	854	751	↑ 13.7
Payment services	637	568	↑ 12.1
Credit cards business	2,887	2,222	↑ 29.9
Currency exchange	156	113	↑ 38.1
Trust and custody services	379	249	↑ 52.2
Others	569	556	↑ 2.3
Other operating income	1,034	1,730	↓ 40.2
Net trading gain Net (loss)/gain on financial	1,710	1,369	↑ 24.9
instruments designated at FVTPL	(340)	742	
Others	(336)	(381)	↓ 11.8
Total	8,867	8,774	↑ 1.1



Operating Expenses

Operating expenses prudently managed Core cost-to-income ratio among the lowest in the local industry



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Net (charge) / reversal of Impairment Allowances

Net charge of loan impairm increase in loan balance and refinement o		nt paran	nete	rs
HK\$ m	2011	2010	%	6 YoY
<u>Advances to customers</u> Net (charge)/reversal of allowances before recoveries				
- individual assessment	(12)	149		
- collective assessment	(720)	(528)	↑	36.4
Recoveries	353	449	\downarrow	21.4
Net (charge)/reversal of loan impairment allowances	(379)	70		
<u>Securities Investments</u> Net (charge)/reversal of impairment on securities investments	(117)	254		
securiles investments	(117)	254		
<u>Others</u>	(10)	(9)	1	11.1
Total (charge)/reversal to income statement	(506)	315		





Loan Quality

Formation of new classified loans at a low level











Condensed Balance Sheet

Growth in total assets supported by the expansion of core businesses Optimised balance sheet mix for better profitability and risk profile

HK\$ m	End-Dec 11	End-Dec 10	%	Change
Cash and balances with banks and other financial institutions Placements with banks and	278,795	415,812	↓	33.0
other financial institutions	107,910	39,499	↑	173.2
Securities investments	425,600	430,060	Ļ	1.0
Advances and other accounts	755,229	645,424	, ↑	17.0
Total assets	1,738,510	1,661,040	1	4.7
Inter-bank deposits taken	236,694	313,784	Ļ	24.6
Deposits from customers*	1,146,590	1,027,267	↑	11.6
Subordinated liabilities	28,656	26,877	1	6.6
Total liabilities	1,605,327	1,542,751	1	4.1
Total equity	133,183	118,289	↑	12.6

* Including structured deposits





Customer Deposits

Solid expansion of deposit base driven by USD and RMB deposits

HK\$ m	End-Dec 11	End-Dec 10	% Cł	nange
Demand deposits and current accounts	77,440	70,453	1	9.9
Saving deposits	504,868	528,035	\downarrow	4.4
Time, call and notice deposits	563,643	428,545	1	31.5
Structured deposits	639	234	↑	173.1
Total deposits from customers	1,146,590	1,027,267	\uparrow	11.6





Advances to Customers

Sustained healthy and broad-based loan growth with focus on quality and profitability

HK\$ m	End-Dec 11	End-Dec 10	% Ch	ange
Loans for use in HK - corporate	237,557	206,947	1	14.8
Loans for use in HK - individual	206,983	180,140	1	14.9
Residential mortgages*	169,780	147,424	1	15.2
Credit card advances	9,655	8,230	1	17.3
Trade finance	59,508	53,396	1	11.4
Loans for use outside HK	195,331	172,736	1	13.1
Total advances to customers	699,379	613,219	↑	14.1
Loan-to-deposit ratio	61.00%	59.69%		

*Loans for purchase of residential properties other than flats in Home Ownership Scheme, Private Sector Participation Scheme and Tenants Purchase Scheme

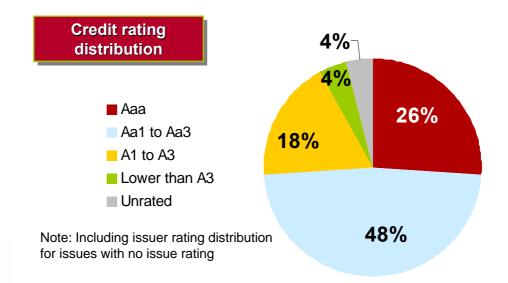




Securities Investments

Proactive investment strategy to optimise portfolio mix and return

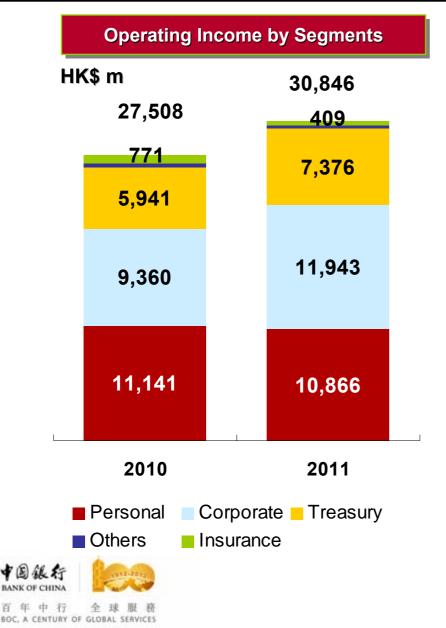
HK\$ m	End-Dec 11	End-Dec 10	% Change	
Sovereign	145,205	119,124	↑	21.9
Public Sector	43,252	41,018	↑	5.4
Corporate entities	41,576	29,579	↑	40.6
Banks and other Fls	195,567	240,339	\downarrow	18.6
Total	425,600	430,060	\downarrow	1.0







Segmental Performance

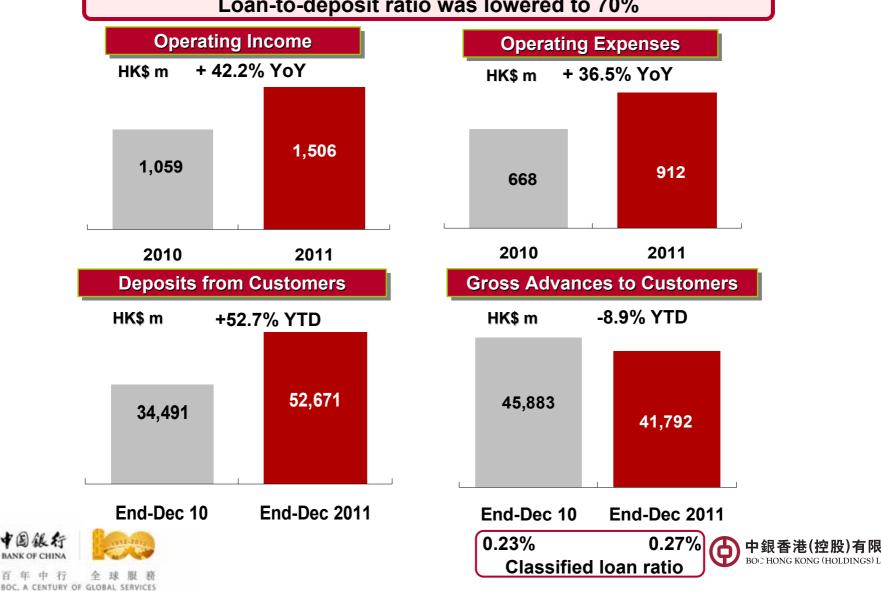


- Personal: Solid growth in mortgages, funds sales and credit card business
- Corporate: Enhanced crossborder service capabilities drove strong growth
- Treasury: Proactive investment strategy to secure risk-adjusted return and liquidity
- Insurance: Improved product mix and maintained leading market position



Mainland Business

Strengthened deposit base and improved asset mix Loan-to-deposit ratio was lowered to 70%







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Outlook and Strategy



Outlook and Strategy

A clear focus on driving quality growth and maintaining a strong financial position amid market challenges

- Build on our core competencies and solid fundamentals to capture emerging opportunities
- Maintain proactive risk management and enhance internal control mechanism to guard against market uncertainties
- Continue to invest prudently in building sustainability into our business model
- Capitalise on strong RMB franchise to deepen customer relationships and to drive business growth







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