

21 September 2018

Notice of System Maintenance

To provide quality service to customers, we will conduct system maintenance from 00:30am to 07:00am on 14 October 2018 (Sunday). During this period, the following services will be temporarily suspended. Details are as follows:

- BOCHK Website
- Internet Banking (Hong Kong and Brunei)
- Internet Banking for Private Banking
- CBS Online, BOCNET HK and FI Online
- Phone Banking
- Corporate Phone Banking
- Mobile Banking
- BOCHK Mobile Application: Application for BOC Credit Card, Mortgage Loan, Travel Insurance and Banknotes Reservation、BOC Loan、GoSports Mobile Application、BOC Pay
- WeChat Official Account
- Automated Teller Machines, Cash Deposit Machines, Cheque Deposit Machines, Passbook Update Machines and iService
- Risk Assessment in Internet Banking (until 10:30 in the morning)
- Enquiries for Bond information in Internet Banking (until 09:30 in the morning)
- Enquiries and order placing for securities in Internet Banking/ Phone Banking/ Mobile Banking (until 10:00 in the morning)
- Faster Payment System

We apologise for any inconvenience this may cause.

For enquiry, please call our Customer Service Hotline (852) 3988 2388.

Bank of China (Hong Kong) Limited