

September 2018

**Notice to customer using TLS 1.0 protocol supported browsers**

To protect your online banking account, Bank of China (Hong Kong) will stop supporting TLS1.0 protocol enabled browsers to use Mobile Banking services from November 2018. Please check the operating system and browser version. If necessary, please arrange system upgrade as soon as possible to ensure you can access to the Mobile Banking services.

- Browser versions do not support TLS1.1 protocol:
  - Apple iOS Safari (8 below version)
  - Android OS Browser (5 below version)

Please refer to the supplier's website for the details of upgrading the operating system. For enquiry, please call our customer service hotline (852) 3988 2388.

Bank of China (Hong Kong) Limited