

October 2018

**Notice to Corporate Internet Banking customer using Windows XP and TLS 1.0
protocol supported browsers**

To protect your online banking account, Bank of China (Hong Kong) will stop supporting Windows XP and TLS1.0 protocol enabled browsers from November 2018. Please check the Windows and browser version. If necessary, please arrange system upgrade as soon as possible to ensure you can access to the Corporate Internet Banking services.

- Steps to check Windows version, Windows 7 or above version was recommended:
Please select “Start” > “Control Panel” > “Performance and Maintenance” > “System”
- For customer using e-Cert, please update the Java to 8.0 or above version. To determine the Java Runtime Environment version:
Please select “Start” > “Control Panel” > “Java” > “General” > “About”.
- Browser versions do not support TLS1.1 protocol:
 - Microsoft Internet Explorer (7 or below version)
 - Mozilla Firefox (22 or below version)

Please refer to the supplier’s website for the details of upgrading Windows, browser and Java version. For enquiry, please call our customer service hotline.

- CBS Online: (852) 3988 2288
- BOCNET (HK): (852) 3988 1288
- FI Online: (852) 3988 2288

Bank of China (Hong Kong) Limited