

November 2018

**Notice to customer using Windows XP and TLS 1.0 protocol supported
browsers**

Bank of China (Hong Kong) will stop supporting Windows XP and TLS1.0 protocol enabled browsers to access BOCHK website (www.bochk.com) from December 2018. Please check and upgrade the Windows and browser to the latest version, if necessary.

- Steps to check Windows version:
Please select “Start” > “Control Panel” > “Performance and Maintenance” > “System”

- Browser versions do not support TLS1.1 protocol or above:
 - Microsoft Internet Explorer (version 7 or below)
 - Mozilla Firefox (version 22 or below)
 - Apple Safari (version 6 or below)
 - Google Chrome (version 21 or below)

Please refer to the supplier’s website for the details of upgrading Windows and browser version. For enquiry, please call our customer service hotline (852) 3988 2388.

Bank of China (Hong Kong) Limited