

25 March 2019

Notice of careful transaction handling and verification

Bank of China (Hong Kong) Limited (“BOCHK”) would like to remind customers to verify the correctness of transaction details (including recipient’s name, account number, recipient’s other information/merchant name or bill number etc.) carefully before they confirm the transaction to avoid errors and prevent loss.

If customers have received funds that are mis-transferred, they should return to BOCHK. Customers may be criminally liable if you do not return the fund.

For enquiries, please call our Customer Service Hotline at (852) 3988 2388.

Bank of China (Hong Kong) Limited