

Notice of Internet Banking Security

Bank of China (Hong Kong) (“BOCHK”) wishes to remind customers to stay vigilant when logging into our Internet Banking or Mobile Banking. They are reminded not to access to these services through any third-party websites, third-party mobile Apps, hyperlinks or QR Code embedded in emails or SMS. When conducting transactions through electronic channels, customers are advised to type the website address of BOCHK (www.bochk.com) directly into the browser address bar, or use BOCHK Mobile Application, for access to their Internet Banking or Mobile Banking accounts. Customers should not provide their accounts or personal information (including their account number and password) to any third-party.

If customers have logged into our Internet Banking or Mobile Banking through third-party websites or third-party mobile Apps, they are advised to change their passwords immediately to protect their personal information. Customers who discover any unauthorised transactions in their bank accounts or have any query relating to our Internet Banking or Mobile Banking Services should immediately call BOCHK customer service hotline (852) 3988 2388.