

August 2019

## **Notice of System Maintenance**

To provide quality service to customers, we will conduct system maintenance from 00:30am to 07:00am on 15 September 2019 (Sunday) (Hong Kong Time). During this period, the following services will be temporarily suspended. Details are as follows. We advise customers to make necessary arrangement in advance.

- BOCHK Website
- Personal Internet Banking (Hong Kong, Private Banking and Brunei)
- CBS Online, BOCNET HK, FI Online and iGTB NET
- Phone Banking (Personal and Corporate)
- Personal Mobile Banking
- Part of BOCHK Mobile Application services: Application for BOC Credit Card, Commercial Loan, Travel Insurance and Banknotes Reservation
- BoC Pay, BOC Loan, Mortgage Loan and GoSports Mobile Application
- Faster Payment Service
- Automated Teller Machines, Cash Deposit Machines, Cheque Deposit Machines, Passbook Update Machines and iService
- Use of BOC Card and BOC Credit Card (with linked bank account) to withdraw cash, enquire account balance, transfer funds and pay bills via local and overseas ATMs (including ATMs of BOCHK and Jetco network), and conduct retail purchases by debiting bank account via EPS/UnionPay, etc
- WeChat Official Accounts

We apologise for any inconvenience this may cause.

For enquiry, please call our Customer Service Hotline (852) 3988 2388.