

9 October 2019

Important Notes on Precautions of Phishing E-mails

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers to stay vigilant against e-mails purported to be sent by BOCHK.

Customers are advised to verify any e-mails that claim to be sent from BOCHK. Please delete suspicious e-mails and attachments immediately without opening them, to prevent personal data from being stolen by malicious programmes or viruses. Please contact BOCHK’s Customer Service Hotline at (852) 3988 2388 (press 4, 1 and 1 after language selection) or visit any of our branches for enquiry.

For the security information of Internet/Mobile Banking, please browse www.bochk.com/en/security.html.

Bank of China (Hong Kong) Limited