Important notes on suspension of Mobile Token in selected

Samsung devices

For the security reason, BOCHK Mobile Banking and BoC Pay has temporarily suspended the fingerprint authentication in selected Samsung devices such as

Samsung Galaxy S10, Galaxy S10+, Galaxy S10e, Galaxy Note 10 and Galaxy Note 10+, until further notice. Customers can use the Security Device for designated transactions.

Bank of China (Hong Kong) Limited

19th October, 2019