

20<sup>th</sup> November, 2019

## **Important Notes on Suspension of Mobile Token on Selected Samsung Devices**

For security reasons, BOCHK Mobile Banking and BoC Pay have temporarily suspended Fingerprint Authentication and Mobile Token functions on Samsung Galaxy S10, Galaxy S10+, Galaxy Note 10 and Galaxy Note 10+, until further notice. Customers can use the Security Device for designated transactions.

**Bank of China (Hong Kong) Limited**