

Important Notice in relation to amendment of the “Conditions for Services”

Thank you for choosing the banking services of Bank of China (Hong Kong) Limited (“the Bank”).

Please be informed that the Bank’s “Conditions for Services” have been amended and will be effective from 1 November 2019 (“Effective Date”). Please find below details of the amendments:

Part 1: General provisions

New provisions

The following provision will be added as new Condition 5.10.

| New provisions | |
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| 5. Our services | <p>5.10 (a) We have the right to allocate customer status and to vary and withdraw customer status in accordance with pre-set criteria. The pre-set criteria may include total account balance, total relationship balance or any other criteria as we may consider appropriate. The currently applicable pre-set criteria are available from our website: www.bochk.com. Even if the pre-set criteria are met, we may at our sole discretion decide whether or not to allocate a customer status (and which customer status to be allocated), or whether or not to vary or withdraw a customer status.</p> <p>(b) The services, benefits and privileges which may be available and the fees and charges which may be imposed may vary by reference to the customer status. We will notify you of your customer status and any change or withdrawal of it from time to time.</p> <p>(c) Where there is a change or withdrawal of your customer status, we have the right (but not the obligation) to suspend or terminate any services, benefits or privileges which would not be available to the changed customer status. We are not responsible for any loss, consequence or inconvenience which you may incur or suffer in connection with any change or withdrawal of your customer status, or the suspension or termination of any services, benefits or privileges. We will notify you of any suspension or termination of services, benefits or privileges. Even if the services, benefits or privileges have been suspended or terminated, you shall remain bound by the applicable provisions of these Conditions and other provisions that govern the use of the services, benefits or privileges until you have paid and fulfilled all obligations and liabilities in relation to the services, benefits or privileges.</p> |

Part 1: General provisions

Amended provisions

The following existing provisions will be amended as below.

| Amended provisions | |
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| 4. Information | <p>4.1 You confirm that all information given to us for the purpose of your accounts, suitability assessment, and every transaction is valid, true, complete, accurate and up-to-date. You will promptly notify us of any material change to that information, including but not limited to any change of your directors or members of your governing body, shareholders, authorized persons, representatives or authorized signatories if you are a company, corporation, sole proprietorship, partnership firm or any other unincorporated body. You authorise us to contact any sources including any credit reference agencies, your employers and banks to obtain or verify any information.</p> <p>4.2 We will treat information relating to you as confidential, but unless consent is prohibited by law, you consent to the transfer and disclosure by us of any information relating to you to and between our holding companies, branches, subsidiaries, representative offices, affiliates, agents and any third parties (including any credit reference agencies, networks, exchanges and clearing houses) selected by any of us or them (each a “transferee”) wherever situated, for confidential use (including for data processing, statistical, credit, risk analysis and audit purposes). We and any of the transferees may transfer and disclose any such information to any person as required by any law, regulation, court, regulator, legal process or code in Hong Kong or any other jurisdictions outside Hong Kong or according to our group’s policy, any present or future contractual or other commitment with legal, regulatory, governmental, tax, law enforcement or other authorities, securities or futures exchange, central bank, or self-regulatory or industry bodies or associations of financial services providers in Hong Kong or any other jurisdictions outside Hong Kong (“Authorities”) or agreement or treaty between Authorities and applicable to us or a member of our group companies (collectively “Obligations”). This Condition will apply to you subject to Condition 4.6 and our Data Policy Notice.</p> |
| 17. Changes | <p>17.2 We may change these Conditions, any terms, conditions, and rules applicable to a service, an account or customer status (including fees and charges) from time to time by giving notice to you.</p> |

The amended version of the “Conditions for Services” have been uploaded on our website (www.bochk.com), and their hard copies can also be obtained at our branches upon request. Should there be any discrepancy between the English and Chinese versions of this notice, the English version shall prevail.

Please note that if you do not accept the amendments of “Conditions for Services”, we may not be able to continue to provide the relevant applicable services to you. Should you have any enquiry / response regarding the amendments, please call our customer services hotline (852) 3988 2388.