

24 March 2020

Notice on Suspension of Self-service Stock Quotation Services in Branches

Bank of China (Hong Kong) Limited (“BOCHK”) would like to notify its customers and the general public that in view of the current novel coronavirus outbreak, we will review current measures from time to time, and adjust branch services as appropriate. From 24 March 2020 onwards, self-service stock quotation services in branches will be suspended until further notice. Customers are advised to access our securities trading and information services via electronic means such as Mobile Banking (download BOCHK Mobile Applications via App Store/Google Play), Internet Banking (www.bochk.com) or call our Securities Trading Hotline at (852) 3988 2688. For enquiries, please call BOCHK’s Customer Service Hotline at (852) 3988 2388.

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