

15th June 2020

Important Notes on Precautions of Phishing SMS Message

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers to phishing SMS messages purported to be sent by BOCHK.

Customers are advised to verify the accuracy of their bank account balance and transaction records first when they receive any suspicious SMS messages, including but not limited to transfer instructions purported to be sent by BOCHK. No personal information including account number and password should be disclosed to any suspicious senders. If in doubt, please contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 4, 1 and 1 after language selection) or visit any of our branches for enquiry.

For the security information of Internet/Mobile Banking, please browse www.bochk.com/en/security.html.

Bank of China (Hong Kong) Limited