

July 2020

Notice on BOCHK System Maintenance

To enhance our service, we will conduct system maintenance from 00:30am to 07:00am on 16 August 2020 (Sunday). The following services will be temporarily suspended with details shown below. Customers are advised to make necessary arrangement in advance. We apologise for any inconvenience this may cause.

- BOCHK Website
- Personal Internet Banking (Hong Kong, Private Banking and Brunei)
- CBS Online, BOCNET HK, FI Online and iGTB Platform (iGTB NET, iGTB MOBILE and iGTB CONNECT)
- Phone Banking (Personal and Corporate)
- Personal Mobile Banking
- Part of BOCHK Mobile Application services: Application for BOC Credit Card, Commercial Loan, Travel Insurance and Banknotes Reservation
- BoC Pay, BOC Loan, Mortgage Expert and GoSports Mobile Application
- Faster Payment Service
- Online Chat
- Automated Teller Machines, Cash Deposit Machines, Cheque Deposit Machines and iService
- Use of BOC Card and BOC Credit Card (with linked bank account) to withdraw cash, enquire account balance, transfer funds and pay bills via local and overseas ATMs (including ATMs of BOCHK and Jetco network), and conduct retail purchases by debiting bank account via EPS/UnionPay, etc
- Part of WeChat Official Accounts services: Binding, Top Up and Conducting Retail Purchases via WeChat Pay, and Binding and After-binding functions of Service Account

- Enquiries and Subscription of Debt Securities and Certificates of Deposit via Internet Banking (**until 09:30am**)
- Enquiries and placing of Securities Trading via Internet, Mobile and Phone Banking (**until 10:00am**)
- Open Investment Account and Fill in & Enquiries of Questionnaire on Investment Preference via Internet and Mobile Banking (**until 10:00am**)
- iGTB Platform - Account Activity Enquiry Service (**until 12:00nn**)
- Passbook Update Machines (**until 12:00nn**)

For enquiry, please call our Customer Service Hotline (852) 3988 2388.

Bank of China (Hong Kong) Limited