

29 July 2020

Statement on phishing emails

Bank of China (Hong Kong) (“BOCHK”) would like to alert its customers and the general public to phishing emails purported to be sent by BOCHK, with email addresses as follows:

service.investors @ bocnhk.com
fccare @ ibochk.com

The phishing emails intend to swindle customers out of money and identification documents. BOCHK declares that it has no connection with these phishing emails. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

BOCHK advises its customers to verify any emails that claim to be sent from BOCHK. Please delete suspicious emails and attachments immediately without opening them. Anyone who has received the aforesaid phishing emails and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 4, 1 and 1 after language selection).

Below are the screenshots of these phishing emails:

From: Bank of China, Hong Kong <service.investors@bocnhk.com>
Subject: Re: Funds release/Liability Insurance documents

Attn: [REDACTED],
Re: Funds release/Liability Insurance documents

Be informed that, your pending liability insurance documents are ready for release of €250,000 for collateral payment, and to effect the transfer of \$50,000,000 funding to [REDACTED].
We are currently waiting for the filing of the liability insurance documents with us to release funds. You are advised to make payment of the €3,000 early next week to avoid late fees.

You are to make payment to our accredited underwriter account of Calvin Wright to release documents to us.

Thank you.

Yang Sui

BANK OF CHINA(HONG KONG)LTD
ADDRESS: 1 HARBOUR ROAD, WAN CHAI, HONG KONG



Från: Bank of China (Hong Kong) Limited

Ämne: App CLMNT Claim request - BOC00INT62 - [REDACTED]

Till: [REDACTED] (Consultant)

Ref: BOC00INT62

Dear [REDACTED],

We received an inquiry on Mr. [REDACTED], and account number [REDACTED].

We confirm that we have an investment record for one Engr. [REDACTED] with the stated account number.

We will take steps to authenticate your request. Kindly send us copies of the relating document(s). You can send documents to us by email attachment or by fax. We expect to receive the documents listed below:

- 1) copy of supporting documents.
- 2) copy of your picture identification (International Passport or driver's license).

We will contact you when we have received the requested documents and verified the same.

Your reference number is BOC00INT62.

Best regards,
Emi Yung

International Accounts
BANK OF CHINA (HONG KONG) LTD

Tel: 00 852 6389 8473
00 852 3020 7388

Fax: 00 852 3015 1244

Bank of China (Hong Kong) Limited