

### 有關偽冒電郵的聲明

中國銀行(香港) (「中銀香港」) 提醒客戶及公眾人士，慎防以下偽冒由中銀香港發出的虛假電子郵件，電郵地址如下：

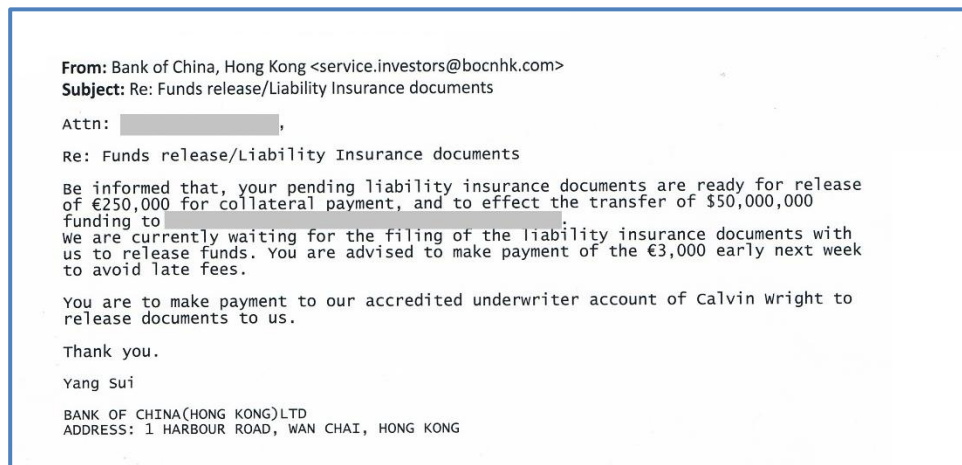
service.investors @ bocnhk.com

fccare @ ibochk.com

該偽冒電郵意圖騙取客戶的資金及身份證明文件。中銀香港特此聲明與該偽冒電郵沒有任何關係，並已將有關情況知會香港金融管理局及香港警方。

中銀香港建議客戶應先核實任何聲稱由中銀香港發出的電郵，切勿開啟可疑電郵及其附件，並應即時將其刪除。任何人士如曾收到上述偽冒電郵並提供個人資料，請即致電中銀香港客戶服務熱線 (852) 3988 2388 (選取語言後，按 4、1、1)。

以下為偽冒電子郵件的截圖：





Från: Bank of China (Hong Kong) Limited

Ämne: App CLMNT Claim request - BOC00INT62 - [REDACTED]

Till: [REDACTED] (Consultant)

Ref: BOC00INT62

Dear [REDACTED],

We received an inquiry on Mr. [REDACTED], and account number [REDACTED].

We confirm that we have an investment record for one Engr. [REDACTED] with the stated account number.

We will take steps to authenticate your request. Kindly send us copies of the relating document(s). You can send documents to us by email attachment or by fax. We expect to receive the documents listed below:

- 1) copy of supporting documents.
- 2) copy of your picture identification (International Passport or driver's license).

We will contact you when we have received the requested documents and verified the same.

Your reference number is BOC00INT62.

Best regards,  
Emi Yung

International Accounts  
BANK OF CHINA (HONG KONG) LTD

Tel: 00 852 6389 8473  
00 852 3020 7388  
Fax: 00 852 3015 1244

中國銀行(香港)有限公司謹啟  
2020年7月29日