

7 September 2020

Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) would like to notify its customers and the general public that in view of the current novel coronavirus outbreak, we will review current measures from time to time, and adjust branch services as appropriate. Except for certain branches listed below, more than 190 BOCHK branches across the city will continue to provide services. Customers may also access banking services via our 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking. Details of BOCHK outlets are available at our website (www.bochk.com/en/branch.html).

For enquiries, please call BOCHK Customer Service Hotline at (852) 3988 2388.

From 7 September 2020 (Monday) onwards, the following branches will resume services:

Branch Name	Branch Address
Kowloon	
Yuk Wah Street Branch	46-48 Yuk Wah Street, Tsz Wan Shan
Choi Wan Estate Branch	Shop Nos. A317 and A318, 3/F, Choi Wan Shopping Centre Phase II, 45 Clear Water Bay Road, Ngau Chi Wan
China Hong Kong City Branch	Shop 19-20, 2/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui

The services of the following branch will remain suspended until further notice:

Branch Name	Branch Address
New Territories	
Hong Kong International Airport Branch [#]	Unit 5T054-5T056, Level 5, Arrivals Greeting Hall, Terminal 1, Hong Kong International Airport

[#]The service at the Self-service Banking Centre at the branch remains normal.

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